

ProviderConnect – Substance Use Data Dictionary



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Revision History

Last Revised Date	Revised By	Revisions

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Enter an Authorization (RFS)

The *Enter an Authorization Request* function enables users to electronically submit requests for services (RFS) for Outpatient, Inpatient, and Medication Management services. (This process is based on the individual's contract.)

ProviderConnect sends automatic e-mail reminders to providers who have both saved drafts in RFS as well as saved a re-credentialing application draft. The e-mail reminder is sent 5 days after the last time the re-credentialing application draft was saved and 25 days after the RFS was saved.

An e-mail will be sent to each ProviderConnect user on the 6th day (after 5 days) after the last change date on an existing Provider Data Sheet (PDS) draft. An Authorization Request Draft Reminder e-mail will be sent to each ProviderConnect user (that is, the user who initially saved the draft) on the 26th day (after 25 days) after the initial save date on an existing Authorization (RFS) draft.

Draft reminder e-mails will not be sent if a user does not have an e-mail address on file in the user's ProviderConnect account/profile record. Also, ProviderConnect will send reminder e-mails for only those RFS drafts that are in a "Saved" status, not an "Expired" or "Deleted" status.

Additionally, clinicians have the ability to electronically send a message to a provider's inbox with a request for any missing clinical information. The message, which is in the form of a web response, will display to the provider with a read-only history of the authorization request that was submitted by the provider and allow the provider an opportunity to respond back with the missing information within a defined turnaround time. The provider's feedback will be clinical information and will display in the CareConnect review. Providers can attach clinical documents and enter notes. Be aware however, that messages not responded to within the allotted time frame will be disabled.

To access the Enter an Authorization Request section, click **Enter an Authorization Request** on either the navigation bar or the main menu. The Disclaimer screen displays.

- 1. Review the disclaimer.
- 2. Click Next.



Figure 1: Disclaimer



Search a Member

The Search a Member screen displays.

- 1. Enter the member ID in the **Member ID** field.
- 2. Enter a date in the **Date of Birth** field.

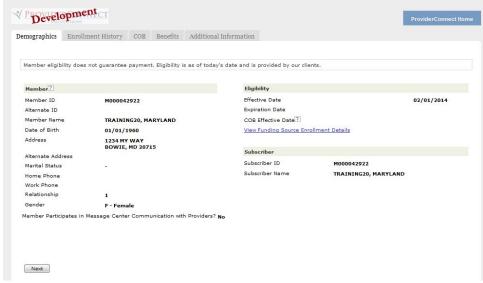


Figure 2: Search a Member Screen

- 3. Enter the individual's first and last names to narrow the search. (This step is optional.)
- 4. Click Search.

Review Demographics

The Demographics screen displays.



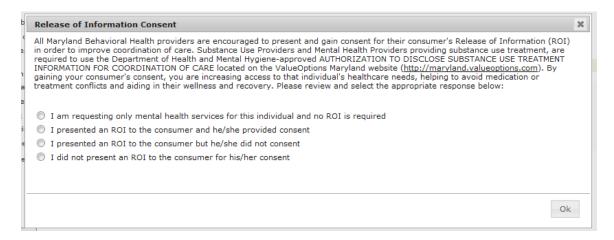
- 1. Review the individual's information.
- 2. Click Next.

Complete Release of Information (ROI)

The ROI pop-up screen displays.



Select the option that best describes your attempt to gain the individual's consent for sharing substance use data in order to improve their overall care coordination.



Capture Provider

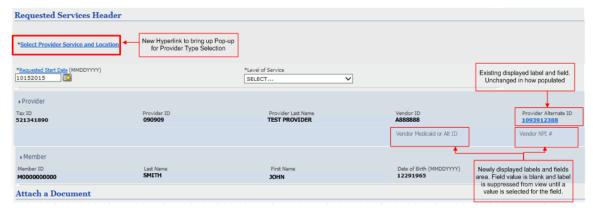
The Provider screen displays.



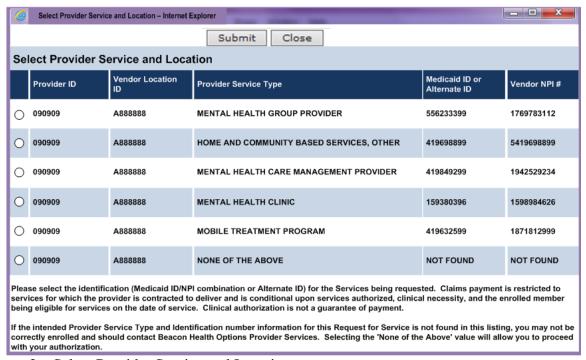
- 1. Select the service address.
- 2. Click Next.



Medicaid/NPI



1. Click Select Provider Service and Location



- 2. Select Provider Service and Location
- 3. Click **Submit**

Enter Requested Services (Substance Use Outpatient Workflow)

The Requested Services Header screen displays next. The level of service selected on this screen determines which additional fields will display and which screens need to be completed.

The two options for the level of service are:

- Outpatient/Community Based
- Inpatient/HLOC

The options for the type of service are:



- Mental Health
- Substance Use

The options for the level of care when the Substance Use Outpatient workflow is selected are:

- Outpatient MDRN
- Outpatient

If level of service is Outpatient/Community Based, type of service is Substance Use and level of care is Outpatient the following types of care will be applicable:

- **Auth Monitoring** *** DO NOT USE *** This Type of Care is being retired and will be removed from ProviderConnect. If you are using this Type of Care, please contact Provider Relations for further guidance. ***
- Coordination of Care These are activities conducted on behalf of the individual that address all aspects of the needs of the "whole person" and their ongoing care. Activities may include coordinating mental and physical healthcare needs and the employment of supportive services that ensure the consolidation of treatment gains.
- Early Intervention Services designed to explore and address problems or risk factors that appear related to substance use or addictive behavior. Level 0.5 services include screening, brief intervention, and referral to treatment and are usually conducted in a hospital emergency room or a primary care medical clinic. The person receiving these types of services must NOT meet the diagnostic criteria of a substance use disorder.
- Halfway House 3.1 A residential service that is co-occurring capable, co-occurring enhanced and complexity capable and is staffed by addiction treatment, mental health and general medical personnel who provide a range of services in a 24 hour treatment setting. 3.1 is the ASAM code pertaining to a Clinically Managed Low-intensity Residential Service.
- **Hospital Alcohol Rehab** *** DO NOT USE *** This Type of Care is being retired and will be removed from ProviderConnect. If you are using this Type of Care, please contact Provider Relations for further guidance. ***
- **Hospital Drug Rehab** *** DO NOT USE *** This Type of Care is being retired and will be removed from ProviderConnect. If you are using this Type of Care, please contact Provider Relations for further guidance. ***
- **OPSU OMS** ASAM Level 1.0 services by a Level I outpatient program, hospital based clinic or Federally Qualified Health Center where the outcomes are tracked on a 6 month interval
- **Program (Provider Type 32) Buprenorphine Induction** This term refers to the beginning stages of recovery maintenance from an opiate addiction using a specialized opioid agonist medication called Buprenorphine.
- **Program (Provider Type 32) Buprenorphine Maintenance** All subsequent weeks of service for patients in receiving Buprenorphine as an Opiate maintenance
- Recovery Coaching Non-clinical services, delivered by peers, intended to aid individuals in establishing recovery from substance use disorders
- **Recovery/Supported Housing** Non-clinical services, delivered by peers, intended to aid individuals in establishing recovery from substance use disorders while in a half-way house (ASAM 3.1).
- **Program (Provider Type 50) Outpatient Treatment** *** NOTE *** This Type of Care is currently under consideration for modification by BHA. *** This Type of Care



should only be used for individuals younger than 6 or older than 64 that require ASAM Level 1.0 services by a Level I outpatient program, hospital based clinic or Federally Qualified Health Center. Providers should select 'OPSU OMS' for all other Level 1.0 services by a Level I outpatient program, hospital based clinic or Federally Qualified Health Center.

- Outpatient Assessment Initial assessment (H0001) is the initial assessment done in most levels of outpatient substance use disorder treatment.
- **Ambulatory Detox** ASAM Level 1D or 2D for outpatient withdrawal management, either as a stand-alone service or in conjunction with other qualified outpatient services.
- **Methadone Maintenance** Providers administering Methadone as an Opiate maintenance. Methadone is an alternative opiate agonist medication used in the treatment of Opioid addiction.
- Hospital OP BH Hospital Rehabilitation *** DO NOT USE *** This Type of Care is being retired and will be removed from ProviderConnect. If you are using this Type of Care, please contact Provider Relations for further guidance. ***
- **Avatar Services** Avatar assisted therapy is an effective, proven counseling technique delivered to participants using a virtual world designed for meaningful interactions.
- Physician (Provider Type 20) Buprenorphine Induction The initiation of opioid recovery maintenance treatment administered by a Physician (billing under provider type code 20) using Buprenorphine.
- Physician (Provider Type 20) Buprenorphine Maintenance All subsequent treatment using Buprenorphine medication after induction that is administered by a Physician (billing under provider type code 20).
- **Private Practice Outpatient Treatment -** Mental health or substance use treatment services provided in an outpatient treatment setting by a practitioner who is licensed to practice independently.

MDRN services refer to the Maryland Recovery Network; previously known as ATR services. MDRN types of care can be selected only for individuals approved by BHA for receiving MDRN services.

If type of service is Substance Use and level of care is Outpatient MDRN the following types of care will be applicable:

- **Follow-Up Questionnaire Gift Card -** Reimbursement for a \$15 gift card that is available to all service recipients who successfully complete the follow-up survey (in-person) within the timeframe allowed. Cards cannot be sent in the mail, and the client must sign a receipt for the gift card in order for billing to occur.
- MDRN Care Coordination Check Ins Ongoing face-to-face or telephone
 meetings with MDRN service recipients, conducted bi-weekly to update recovery
 support plan and coordinate/support access and continuation in MDRN services.
- MDRN Gap Services Clothing Funds to help purchase clothing as service recipients leave residential treatment, encounter seasonal changes, weight gains/losses, employment changes, need uniforms, etc..
- MDRN Gap Services Medical To cover medical costs that are not being paid for by another source such as prescription costs, durable medical equipment, eye glasses, etc.



- MDRN Gap Services Support Services To be used specifically for support services that are not covered by any other program. This can include books if the MDRN service recipient is returning to school (available to service recipients only), tools if they are returning to work, licensure, penalties/fines, etc., . Also may be used for vital documents for children of MDRN service recipients AND who are receiving targeted services for Women/Men with children. When making requests for gap services under this item, please make sure you are very specific about the dollar amount and how this service supports your service recipient's recovery.
- MDRN Gap Services Transitional Services These services are specific to service recipients transitioning out of residential treatment or those moving into housing. These funds are to be used for basic transitional needs such as food and toiletries.
- MDRN Halfway House Clinically managed, low-intensity, structured residential
 care with at least 5 hours a week of on-site treatment that is delivered by a certified
 or licensed counselor/therapist. Housing is for individuals with substance use/cooccurring disorders who are assessed as needing clinical support and life-skills
 training for independent living. Service recipients must meet ASAM criteria for
 admission.
- MDRN Recovery/Supported Housing Sober living facility that assists service
 recipients who have supportive housing needs but do not require the higher intensity
 of a halfway house setting. Service recipients may be early in recovery,
 transitioning from homelessness or have other living arrangements that do not offer
 safe and recovery-oriented environments.
- MDRN Intake Interview Face-to-face intake interview with individual conducted in approved setting (Treatment Center, Care Coordination Agency office, Community-based service provider setting).
- MDRN Transportation Monthly/Reduced Fare passes for service recipients to get to and from recovery support services. It also may be used to purchase specialized transportation including mobility vouchers. May also be used for cab services under certain conditions; must be approved by the Regional Area Coordinator.
- MDRN Vital Documents Critical documents for service recipients (and children if recipient is receiving Women/Men with Children services; should be billed under GAP support) such as birth certificates, photo ID's, and driver's licenses. This reimbursement rate includes any costs associated with the purchase of such materials and the processing of paperwork to order them. It also includes care coordinator time for document acquisition (cannot charge a unit rate with this).
- Peer Support Encounter Face-to-face encounter with service recipient that includes but is not limited to the following activities: Recovery education and coaching, linkage to recovery support groups/institutions, community resources, job search/interview preparation, food/clothing/personal items shopping, forms/documentation completion, accompaniment to court/other appointments, modeling recovery lifestyle/behaviors, wellness education: physical health activities, diet & nutrition, medication management. Can't be combined with leisure activities or recovery calls.



- **Peer Support Intake Interview**: Face-to-face interview with service recipient conducted to identify service needs and to orient them to Peer Support services. This reimbursement rate includes:
 - 1) Travel time to and from the service site/location
 - 2) Completion of the Needs Assessment
 - 3) Identification of strengths and recovery capital
 - 4) Review recovery plan
 - 5) Establish peer support contact schedule
- **Peer Support Leisure Activity** Reimbursement rate covers costs associated with face-to- face encounter with service recipient that includes attending any sporting, social, dining or other RAC approved leisure activity. Rate is paid per activity and not per number of service recipients participating in a single activity.
- **Peer Support Recovery Call** Phone contact (actual) for follow-up, progress reporting/check-in. Can't be combined with in-person encounter or leisure activity.
- **Six-Month Follow Up Survey/MDRN Satisfaction** Each MDRN service recipient will evaluate the recovery support services they received. Copies of the evaluations will be shared with providers.

For detailed information on the Medical Necessity Criteria, which includes a brief overview, the admission criteria, the Severity of Need and Intensity of Service at the Acute Level of Care, and the Criteria for Continued Stay, please reference Chapter 7 of the Provider Manual located on the ValueOptions website (http://maryland.valueoptions.com). Please note that some Medical Necessity Criteria are still under review and may not be available at this time.

The steps for each level of service are covered in the following sections.

Note: Instructions are provided for all the fields on a particular screen. Only the fields with asterisks (*) are required, however.



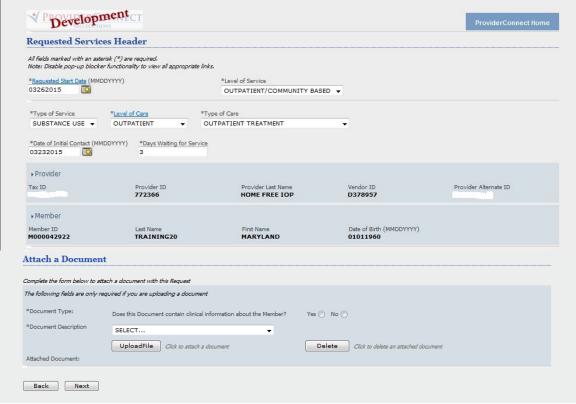


Figure 3: Requested Services Header



Requested Services Header Definitions

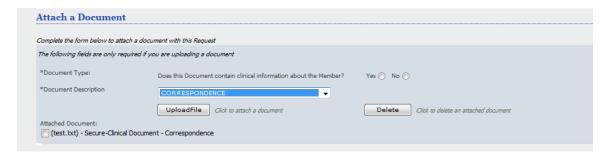
Requested Start Date: Date on which service is requested (MMDDYYYY)

<u>Date of Initial Contact</u>: When the individual first contacts the provider rendering the service (MMDDYYYY).

<u>Days Waiting for Service</u>: The number of days an individual was waiting for service after Initial Contact with provider. Days counted should include days waiting due to provider capacity issues and excludes any time when the individual is not available.

Attaching a Document to the Request for Service

- 1. Select **Yes** for the **Document Type** if on the information contained in the document has clinical information. Otherwise **No**.
- 2. Under the **<u>Document Description</u>** choose from one of the following types of documents:
 - ADDITIONAL CLINICAL
 - ASSESSMENT/EVAL
 - CORRESPONDENCE
 - HIGHER LEVEL OF CARE TREATMENT REQUEST
 - OTHER
 - OUTPATIENT REQUEST FORM
 - RESEARCH FOR LEGAL REQUEST
- 3. Click **Upload File**. If **Yes** was selected for Step 1, the word "Secure" will show up next to the file name when uploaded



4. To delete an uploaded file, click on the file name and press **Delete**.

Outpatient Level of Service – Initial RFS (Substance Use)

If the Outpatient request generates the outpatient review form, the following screens display.

- Contact Information
- Type of Services
- Diagnosis
 - a. Behavioral Diagnosis
 - b. Primary Medical Diagnosis
 - c. Social Elements Impacting Diagnosis
- Functional Assessment
- Responsible Party
- Additional Required Reporting Data



- Substance Use
 - a. For Substance Use Types of Care
 - b. For Mental Health Types of Care
- Withdrawal Symptoms (For Substance Use Types of Care ONLY)
- Vitals (For Substance Use Types of Care ONLY)
- ASAM / Other Patient Placement Criteria (For Substance Use Types of Care ONLY)
- Requested Services
- Results

These screens need to be completed sequentially.

Note: Only the fields with asterisks (*) are required.

Contact Information

- 1. Enter a Contact Name
- 2. Enter Phone Number

Type of Services

The Type of Services screen is completed first.

- 1. Answer the **Type of Services** questions.
 - a. **Courtesy Review**: Allows for data entry related to individual services not eligible for reimbursement by the ASO.

There are two types of courtesy reviews:

- Reviews to allow the input of data for services that are not reimbursed by the ASO, and
- Reviews for services that are covered by the ASO for eligible individuals and for which the provider may be reimbursed by the ASO if the individual should receive retroactive Medicaid or other insurance eligibility covering the reviewed service.
- b. Which agency is this request intended for?
 - C-CSA (Continuing review for Crisis beds or supported employment. The provider must choose CSA for the routing dynamics)
 - H-Hospital Diversion Team DO NOT USE
 - B-BHA (when TBI is selected)
 - V-Valueoptions (All other review requests other than those listed above come to ValueOptions. This includes any grant funded services such as MDRN, Pregnant Women & Children IFB and 8-507 IFB services)
- c. If CSA, which office should handle reviews?
 - Allegany County
 - Anne Arundel County



- Baltimore City
- Baltimore County
- Calvert County
- Caroline County
- Carroll County
- Cecil County
- Charles County
- Dorchester County
- Frederick County
- Garrett County
- Harford County
- Howard County
- Kent County
- Montgomery County
- Prince George's County
- Queen Anne County
- Somerset County
- St. Mary's County
- Talbot County
- Washington County
- Wicomoco County
- Worchester County



Figure 4: Type of Services

2. Enter the individual's diagnosis information.

Diagnosis (Prepopulates values on Concurrent Request from Initial Request)

The Diagnosis screen displays next and contains the following sections for capturing diagnosis information.

- Behavioral Diagnoses
- Primary Medical Diagnoses
- Social Elements Impacting Diagnosis
- Functional Assessment

Behavioral Diagnoses



The *Behavioral Diagnoses* section of the screen contains five rows for capturing diagnoses. Each row contains the following fields.

- Diagnostic Category
- Diagnosis Code
- Description

The system uses the value entered in the **Diagnostic Category** field to determine the values of the other two fields. If multiple options are available for the remaining fields, the user can select from among a list of possible choices. If only one option is available for the remaining fields, the system auto-populates those values.

Note: Entering either a diagnosis code or description automatically populates the other two fields if only one description exists for that particular code or vice versa.

This section functions as follows:

- Users may enter up to five diagnoses, but only the principal (primary) diagnosis is required.
- All the fields are required as all three fields are needed to obtain a complete behavioral diagnosis.
- The user must enter at least three characters of the diagnosis code in order to initiate the automatic search. (That is, the automatic search begins when the fourth character is entered.)
- Upon a user entering a partial or complete diagnosis description and then tabbing or clicking out of the field, the system begins an automatic search to complete the other two fields if there is only a single match

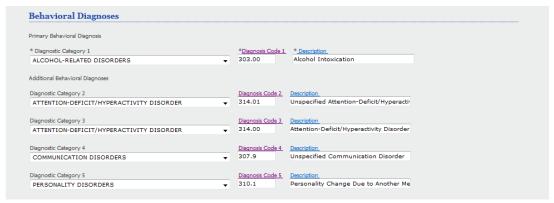


Figure 5: Behavioral Diagnoses

Primary Medical Diagnoses

The *Primary Medical Diagnoses* section of the screen contains three rows for capturing diagnoses. Each row contains the following fields.

- Diagnostic Category
- Diagnosis Code
- Description

The system uses the value entered in the **Diagnostic Category** field to determine the values of the other two fields. If multiple options are available for the remaining fields, the user can select from among a list of possible choices. If only one option is available for the remaining fields, the system auto-populates those values.



Note: Entering either a diagnosis code or description automatically populates the other two fields if only one description exists for that particular code or vice versa.

This section functions as follows:

- Users may enter up to three diagnoses, **but only the principal (primary) diagnosis is required**.
- The diagnosis code and description are optional.
- The user must enter at least two characters of the diagnosis code in order to initiate the automatic search. (That is, the automatic search begins when the third character is entered.)
- Upon a user entering a partial or complete diagnosis description and then tabbing or clicking out of the field, the system begins an automatic search to complete the other two fields if there is only a single match.

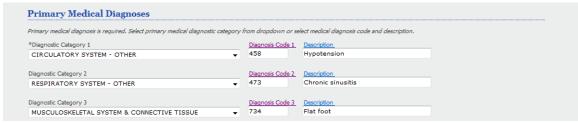


Figure 6: Primary Medical Diagnoses

Social Elements Impacting Diagnosis

The *Social Elements Impacting Diagnosis* section of the screen contains the following checkboxes. These values will prepopulate from the initial review. (Users may select multiple checkboxes, but are required to select at least one.)

- None
- Educational problems
- Financial problems
- Housing Problems (Not Homelessness)
- Homelessness
- Occupational problems
- Problems with Primary support group
- Problems with access to health care services
- Problems related to interaction w/legal system/crime
- Problems related to the social environment
- Other psychosocial and environmental problems*
- Unknown



*Selecting **Other psychosocial and environmental problems** activates a 250-character text box. (This field is required.)



Figure 7: Social Elements Impacting Diagnoses

Functional Assessment

The Functional Assessment section of the screen contains the following fields.

- Assessment Measure
- Secondary Assessment Measure

The following options are available in both drop-downs.

- CDC HRQOL (Center for Disease Control's Health-Related Quality Of Life assessment)
- **FAST** (Functional Assessment Screening Tool)
- **GAF** (Global Assessment of Functioning)
- Other*
- **OMFAQ** (Older Americans Resources and Services Multidimensional Functional Assessment Questionaire)
- **SF12** (Short Form 12)
- **SF36** (Short Form 36)
- WHO DAS (World Health Organization Disability Assessment Schedule)

The system also displays an **Assessment Score** field next to each assessment measure. These fields accept a maximum of 25 alphanumeric characters and are required for each assessment measure selected.



Figure 8: Functional Assessment

Responsible Party

^{*}Selecting **Other** from either drop-down activates a 25-character text box. (This field is required.)



1. Fill out the guardianship status based on if the individual is a child (Ages 17 and under) or adult (Ages 18+).

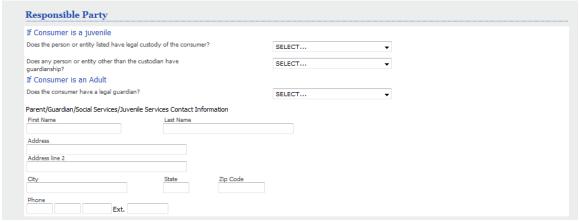


Figure 9: Responsible Party

Additional Required Reporting Data

Next is the **Additional Required Reporting Data** Section. The available data fields are listed along with the options for each field.

Answer all questions under Additional Required Reporting Data

1. Ethnicity

Is the individual of Hispanic, Latina/o or Spanish Origin?

- Yes
- No
- Not Available
- 2. Race (Multiple Races can be selected)
 - White
 - Asian
 - American Indian or Alaskan Native
 - Black or African American
 - Asian
 - Native Hawaiian or Other Pacific Islander
 - Not Available
- 3. Hurricane Victim
- Yes



- No
- Not Available
- 4. Name of Individual's/Member MCO/PCP
 - Text Field to write in MCO/PCP
- 5. Marital Status
 - Single
 - Married
 - Separated
 - Divorced
 - Widow/Widower
 - Not Available
- 6. Number of Dependent Children
 - Text field to write a number between 0 and 99.
- 7. Living Situation

Definition: Where the individual is currently living.

- Private Residence Alone, with family or friends/roommates, significant other, recovery residence.
- Foster Home
- Residential Care Level 3.1, 3.3, 3.5 or 3.7 facility, Residential Rehabilitation Program (RRP), Group Home/Therapeutic Group Home
- Crisis Residence
- Children's Residential Treatment
- Institutional Setting Assisted living, Inpatient-General, Private Psychiatric, State
- Jail/Correctional Facility
- Homeless/Shelter
- Other
- Not Available
- 8. Employment Status

Definition: What is the individual's current employment status?

- Employed Full-Time
- Employed Part-Time
- Retired
- Disabled
- Homemaker
- Student
- Incarcerated/Institutional Resident
- Volunteer



- Other Unemployed Not Seeking Work
- Other Unemployed Seeking

9. Type of Client

Definition: Is the individual part of any special program? .

- Early Intervention
- DWI Education
- AVATAR
- No Special Program

<u>Early Intervention</u>: Early Intervention services enhance the likelihood of positive outcomes by reversing maladaptive behaviors and preventing problems from reaching serious proportions. These services targets early detection of high risk substance use with the intent of preventing further progression of substance use. Services may include brief intervention counseling, primary care monitoring, group and/or family education and therapy.

<u>DWI Education</u>: DWI (Driving While Intoxicated) programs are private and professional non-profit organizations that are required to provide education, a psychosocial evaluation and treatment referral services to DUI (Driving Under the Influence) offenders to satisfy judicial and driver licensing requirements.

<u>Avatar:</u> Avatar assisted therapy is an effective, proven counseling technique delivered to participants using a virtual world designed for meaningful interactions

- 10. Source of Referral The source of the request for this specific SRD service
 - Juvenile Justice Agency
 - TASC/Other Diversionary Program
 - DWI/DUI Referral
 - Pre-Trial Services Agency
 - Probation
 - Parole
 - State Prison
 - Local Detention/Jail
 - DHMH Drug Court (HG-507)
 - Other Drug Court
 - Other Criminal-Justice
 - Individual/Self-Referral
 - Parent/Guardian/Family
 - Substance Related Disorder Care Provider
 - Mental health Care Provider/Professional
 - Other Health Care Provider
 - School/Student Assistance Program
 - Employer/Employee Assistance Program
 - DSS Assessment Unit/TCA
 - Other Community Referral



11. Number of Prior Lifetime Admissions to SRD Treatment

• Text field to enter a number from 0-99

12. Primary Source of Income

Definition: What is the main source of income for the individual?

- Disability
- Wages/Salary
- Other
- Public Assistance/TCA
- Retirement/Pension
- Self-Employment
- Unemployment Compensation
- Unknown

13. Type of Insurance

Definition: What type of insurance does the individual have?

- No Healthcare Coverage/Insurance Individual has no health care insurance, and is not eligible for Medicare or for Medicaid.
- Aetna Managed Care (HMO) The individual has health insurance with Aetna and is enrolled in a Health Maintenance Organization (HMO).
- Aetna Non-Managed Care (Not HMO) The individual has health care insurance with Aetna and is NOT enrolled in an HMO.
- Blue Cross Blue Shield Managed Care (HMO) The individual has health insurance with BCBS and is enrolled in a Health Maintenance Organization (HMO).
- Blue Cross Blue Shield Non-Managed Care (Not HMO) The individual has health care insurance with BCBS and is NOT enrolled in an HMO.
- Cigna Non-Managed Care (Not HMO) The individual has health care insurance with Cigna and is NOT enrolled in an HMO.
- Cigna Managed Care (HMO) The individual has health insurance with Cigna and is enrolled in a Health Maintenance Organization (HMO).
- Highmark Managed Care (HMO) The individual has health insurance with Highmark and is enrolled in a Health Maintenance Organization (HMO).
- Highmark Non-Managed Care (Not HMO) The individual has health care insurance with Highmark and is NOT enrolled in an HMO.
- Humana Non-Managed Care (Not HMO) The individual has health care insurance with Humana and is NOT enrolled in an HMO
- Humana Managed Care (HMO) The individual has health insurance with Humana and is enrolled in a Health Maintenance Organization (HMO).



- Kaiser Managed Care (HMO) The individual has health insurance with Kaiser and is enrolled in a Health Maintenance Organization (HMO).
- Kaiser Non-Managed Care (Not HMO) The individual has health care insurance with Kaiser and is NOT enrolled in an HMO.
- Medicaid (HealthChoice) Individual is eligible for Medicaid and is enrolled in an MCO.
- Medicaid (Other than HealthChoice) Individual is eligible for Medicaid but is not enrolled in an MCO.
- Medicare Individual has Medicare as his/her primary health insurance.
- Other Private Insurance Managed Care (HMO) The individual has health insurance with a company not specifically listed and is enrolled in a Health Maintenance Organization (HMO).
- Other Private Insurance Non-Managed care (Not HMO) The individual has health insurance with a company not specifically listed and is NOT enrolled in a Health Maintenance Organization (HMO).
- Other Public Funds Another state (not Medicaid) or federal agency (not Medicare) is providing health care insurance/payments for the individual.
- Tricare Managed Care (HMO) The individual has health insurance with Tricare and is enrolled in a Health Maintenance Organization (HMO).
- Tricare Non-Managed Care (Not HMO) The individual has health care insurance with Tricare and is NOT enrolled in an HMO.
- United Managed Care (HMO) The individual has health insurance with United and is enrolled in a Health Maintenance Organization (HMO).
- United Non-Managed Care (Not HMO) The individual has health care insurance with United and is NOT enrolled in an HMO.

14. Mental Health Problems

Definition: Does the individual have any mental health problems?

- Yes
- No
- Not Available
- 15. Pregnant (Only available to select for Female individuals)
 - Yes
 - No
 - Not Available

16. Does the individual have a diagnosis of Tuberculosis? Definition: Does the individual currently have active TB disease?



- Yes
- No
- Not Available
- 17. Tobacco Use in 30 days prior to admission
 - Yes
 - No
 - Not Available
- 18. Treatment Setting?

Definition: Where is the individual being treated?

- Community
- Local Detention Center
- State Department of Corrections
- 19. Highest Level of School completed
 - No Years of Schooling
 - 01 Grade 1
 - 02 Grade 2
 - 03 Grade 3
 - 04 Grade 4
 - 05 Grade 5
 - 06 Grade 6
 - 07 Grade 7
 - 08 Grade 8
 - 09 Grade 9
 - 10 Grade 10
 - 11 Grade 11
 - 12 Grade 12
 - 13 Nursery School, Pre-School (INCL Head Start)
 - 14 Kindergarten
 - 15 Self Contained Special Education Class
 - 16 Vocational School
 - 17 College Undergraduate Freshman (1st Year)
 - 18 College Undergraduate Sophomore (2nd Year)
 - 19 College Undergraduate Junior (3rd Year)
 - 20 College Undergraduate Senior (4th Year)
 - 21 Graduate or Professional School
 - 97 Unknown
- 20. Is this individual a Veteran?
 - Yes
 - No
 - Not Available



- 21. Which war is this individual a veteran of (if more than 1 note most recent)?
 - Afghanistan
 - Iraq
 - None
 - Other
- 22. Specify the timeframe for individual's military service Definition: How long was individual in the Military?
 - Never in Military
 - Veteran In Combat less than 6 months
 - Veteran In Combat 6-12 months ago
 - Veteran In Combat more than 12 months ago
 - On Active Duty
 - Veteran Never in Combat
- 23. Would the individual like to be contacted by the Office of Maryland's Commitment to Veterans for purposes of Veteran Benefits?
 - Yes
 - No
 - Already in Contact
 - Unknown
- 24. Number of arrests within past 30 days
 - 0-96
 - 97 Unknown
- 25. Number of arrests in the Last 12 Months
 - 0-96
 - 97 Unknown
- 26. Number of times in Self-Help Group in Last 30 Days
 Definition of Self-Help Group: The act of helping oneself without relying on the
 assistance of professional expertise. For many, it involves joining a group of people who
 are dealing with similar problem. Instead of relying on professional guidance, the
 individuals of the group support each other. For e.g., Alcoholics Anonymous, Narcotics
 Anonymous, Recovery Support Center
 - No attendance in the past month
 - 1-3 times in the past month (less than 1 per week)
 - 4 -7 times in the past month (about 1 per week)
 - 8-15 times in the past month (2-3 times per week)
 - 16-30 times in the past month (4+ times per week)
 - Missing



- 27. Will Buprenorphine be prescribed during this episode of care?
 - Yes
 - No
 - Not Available
- 28. Primary Method of Payment for Treatment.

 Definition: How will the individual be paying for treatment?
 - DHMH BHA Grant/Uninsured The cost of this episode of care will be charged to the grant which this provider receives from the Behavioral Health Administration (BHA) to serve individuals without insurance. This includes reimbursement for services that are not eligible for Medicaid reimbursement (including residential services) as well as services that would be eligible for Medicaid reimbursement IF the individual were eligible for Medicaid.
 - Medicaid The cost of this episode of care will be reimbursed by Medicaid through the Administrative Services Organization (ASO), currently Value Options.
 - Medicare The majority of the cost of this episode of care will be paid for by Medicare. The individual may be responsible for payment of co-insurance and/or deductible amounts.
 - Drug Court The cost of this episode of care will be reimbursed through payments from a Drug Court.
 - Other Public Funds The cost of this episode of care will be paid by other government funds (such as a grant from the Department of Juvenile Services, a Department of Social Services, the Division of Parole and Probation, etc.).
 - Private Managed Care/HMO The major portion of the cost of this episode
 of care will; be reimbursed by payment from an HMO; the individual may be
 responsible for payment of co-insurance and/or deductible amounts. In many
 cases, the provider may have a contract to provide services to the individuals
 insured through the HMO.
 - Non-Managed Private Insurance The majority of the cost of this episode of care will be paid by a private health insurance company. The individual may be responsible for payment of co-insurance and/or deductible amounts. In most instances, the provider will have to bill the insurance company in order to receive payment for the services.
 - Out of Pocket Payment The individual has no health insurance or the health
 plan does not cover the services which are being provided; the individual will
 be paying for the majority of the costs of the episode of care, including
 payment on a sliding fee scale.
 - Other Payment will be made through a mechanism not included in any of the previous categories.
- 29. Was the individual screened for gambling?
 - No
 - Yes- Gambling Problem Not Indicated
 - Yes-Gambling Problem Included in Treatment Here



- Yes-Referred to Gambling Treatment elsewhere
- 30. Is the individual part of an identified special population, please specify: Definition: Is the individual part of any special populations?
 - Women & Children / Non Co-occuring
 - Women & Children / Co-occurring
 - Court Committed 8-507 / Non Co-occurring
 - Court Committed 8-507 / Co-occurring
 - Not in a specific population

<u>Definition</u>: Women and Children are pregnant women or women with dependent children. Court Committed referrals that are Health General 8-507 treatment placements where the individual meets ASAM criteria for level 3.3 or 3.5 residential placement for high-intensity substance related disorder treatment needs. For the addictions population, co-occurring means that individuals have both a substance related disorder and a mental health disorder. A person who enters treatment with a co-occurring disorder has already been diagnosed with a substance related and mental health disorder. Non-co-occurring substance use treatment participants do not yet have a diagnosis for mental health disorder.

- 31. Is this a transition age individual?

 Choose 'Yes' only if the individual is served by a BHA designated TAY program,
 - Yes
 - No
 - Not Available
- 32. How well does the individual speak English? (Applicable for individual >5 years of age)
 - Very Well
 - Well
 - Not Well
 - Not at All
 - Not Available
- 33. Does the individual speak a language other than English at home? (Applicable for individual >5 years of age)?
 - Yes
 - No
 - Not Available
- 34. If yes, what is this language? (Applicable for individual >5 years of age)
 - Spanish
 - Other (Textbox to Type in Other Language)
- 35. Is the individual deaf or do they have serious difficulty hearing?

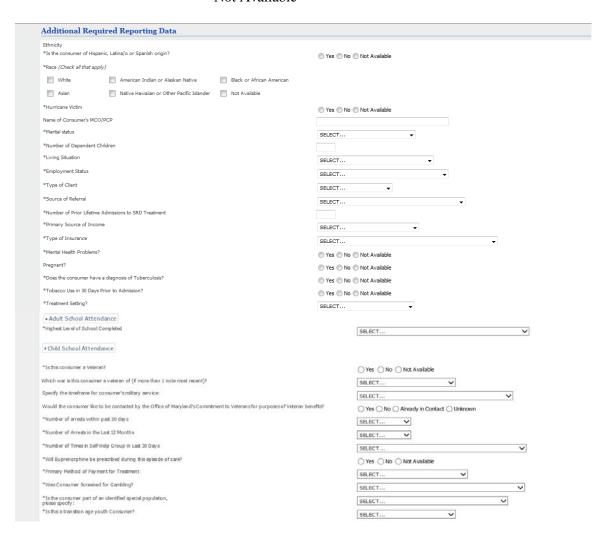


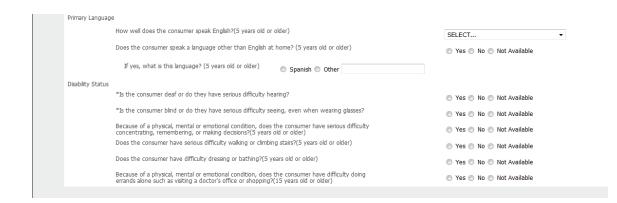
- Yes
- No
- Not Available

- 36. Is the individual blind or do they have difficulty seeing, even when wearing glasses?
 - Yes
 - No
 - Not Available
- 37. Because of a physical, mental or emotional condition, does the individual have serious difficulty concentrating, remembering or making decisions? (Applicable for individual >5 years of age)
 - Yes
 - No
 - Not Available
- 38. Does the individual have serious difficulty walking or climbing stairs?(Applicable for individual >5 years of age)
 - Yes
 - No
 - Not Available
- 39. Does the individual have difficulty dressing or bathing? (Applicable for individual >5 years of age)
 - Yes
 - No
 - Not Available
- 40. Because of a physical, mental or emotional condition, does the individual have difficulty doing errands alone such as visiting a doctor's office or shopping? (Applicable for individual >15 years of age)
 - Yes
 - No



• Not Available

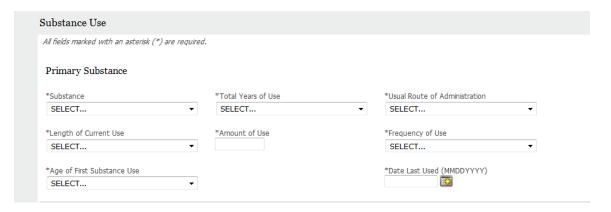






Substance Use

Substance Use questions will need to be answered for the **Primary** Substance and optionally for the **Secondary** and **Tertiary** substances. All data fields for Primary/Secondary/Tertiary substances are the same. The options for each data field are given below.



Substance(Primary/Secondary/Tertiary)
 Definition: Identifies the Substance Users drug of choice as it relates to which drug/alcohol is used most frequently.

- Alcohol
- Amphetamines Amphetamine
- Amphetamines Methamphetamine (Speed)
- Amphetamines MDMA (Ecstasy)
- Methylenedioxymethamphetamine (MDMA, Ecstasy)
- Amphetamines Other
- Barbiturates Phenobarbital (Solfoton)
- Barbiturates Secobarbital (Seconal)
- Barbiturates Secobarbital/Amobarbital (Tuinal)
- Barbiturates Other
- Benzodiazepines Alprazolam (Xanax)
- Benzodiazepines Chlordiazepoxide (Librium)
- Benzodiazepines Clonazepam (Klonopin, Rivotril)
- Benzodiazepines Clorazepate (Tranxene)
- Benzodiazepines Diazepam (Valium)
- Benzodiazepines Flunitrazepam (Rohypnol)
- Benzodiazepines Flurazepam (Dalmane)
- Benzodiazepines Lorazepam (Ativan)
- Benzodiazepines Triazolam (Halcion)
- Benzodiazepines Other
- Cocaine Crack
- Cocaine Other
- Diphenylhydantoin/Phenytoin (Dilantin)
- GHB/GBL (Gamma-Hydroxybutyrate, Gamma-Butyrolactone)



- Hallucinogens LSD
- Hallucinogens Other
- Inhalants Aerosols
- Inhalants Nitrites
- Inhalants Solvents
- Inhalants Other
- Ketamine (Special K)
- Marijuana/Hashish
- Meprobamate (Miltown)
- Opiates/Synthetics Codeine
- Opiates/Synthetics Heroin
- Opiates/Synthetics Hydrocodone (Vicodin)
- Opiates/Synthetics Hydromorphone (Dilaudid)
- Opiates/Synthetics Meperidine (Demoral)
- Opiates/Synthetics Non-Prescription Methadone
- Opiates/Synthetics Oxycodone
- Opiates/Synthetics Pentazocine (Talwin)
- Opiates/Synthetics Propoxyphene
- Opiates/Synthetics Tramadol (Ultram)
- Opiates/Synthetics Other
- Over-The-Counter Diphenhydramine (Benadryl)
- Over -The-Counter Other
- PCP or PCP Combination Phencyclidine
- Sedatives Ethchlorvynol (Placidyl)
- Sedatives Glutethimide (Doriden)
- Sedatives Methaqualone (Quaaludes)
- Sedatives Other
- Stimulants Methylphenidate (Ritalin)
- Stimulants Other
- Tranquilizers
- Synthetic Cannabinoids
- Other Substance
- 2. Total Years of Use

Definition: Years since the initial onset of use

- 0-5YRS
- 6-10YRS
- 11-15YRS
- 16-20YRS
- Unknown
- 3. Usual Route of Administration

Definition: Path by which the substance is taken into the body

- Oral
- Smoking
- Inhalation



- Injection
- Other
- 4. Length of Current Use

Definition: Period of time since the most recent relapse

- Less than one month
- One to Six months
- Six months to one year
- One year or longer
- Unknown
- 5. Frequency of Use

Definition: How often the individual currently uses the identified substance

- No use past month
- 1-3 times in the past month
- 1-2 times in the past week
- 3-6 times per week
- Daily
- N/A
- 6. Age of First Substance Use

Choose the option Age at first use if the individual is not a newborn with a substance dependency and the age of first use is known

- Newborn with a substance dependency
- Age at first use (When option selected text box appears to enter age)
- Unknown
- 7. Date Last Used (MMDDYYYY)
 - Select or enter in date substance last used

Withdrawal Symptoms

Select Withdrawal Symptoms if Any (Multiple Selections can be made)

- None
- Nausea
- Vomiting
- Sweating
- Cramping
- Agitation
- Hallucinations
- Tremors
- Blackouts



- Current DT's
- Past DT's
- Current Seizures
- Past Seizures



Figure 10: Withdrawal Symptoms

Vitals (Required for Inpatient Detox and if otherwise relevant)

Enter in the Vital Information for the individual. Options listed below under each data field.

- 1. Blood Pressure
 - Enter in Blood Pressure
 - N/A
- 2. Temperature
 - Enter in Temperature
 - N/A
- 3. Pulse
 - Enter in Pulse
 - N/A
- 4. Respiration
 - Enter in Respiration
 - N/A
- 5. Blood Alcohol
 - Enter in Blood Alcohol
 - N/A
- 6. Urine drug screen (UDS)?

Definition: Was Urine drug screen completed for the individual?

- Yes
- No
- Unknown



7. Outcome of UDS

- Positive
- Negative
- Pending
- 8. Positive for (Choose Substances, multiple selections can be made)
 - Cannabis
 - Opiates
 - Cocaine
 - Amphetamines
 - Tricyclic Antidepressants
 - Phenylpropanolamine
 - Benzodiazepines
 - Barbiturates
 - Methamphetamine
 - PCP(Phencyclidine)
 - LSD (Lysergic acid Diethylamide)
 - Methadone
 - Other
- 9. Date of Urine Drug Screen (MMDDYYYY)
 - Select or enter date of urine drug screen

10. Longest Period of Sobriety

Definition: Since the onset of substance use, what is the longest period the individual has gone without using any substance?

- Less than 6 months
- 6 months to 2 yrs
- More than 2 yrs
- None
- Unknown

11. Most Recent Relapse Date (MMDDYYYY)

Definition: The date when the individual broke a period of abstinence that has led to continued or escalating use

• Select or enter most recent relapse date

ASAM/Other Patient Placement Criteria

Select the ASAM Criteria for the individual's six dimensions. For all of the Dimensions, options available to select are **Low, Medium, and High**; representing either low, moderate, or high barriers to sobriety and/or recovery. To retrieve more information about each dimension please click the hyperlink above each one. Dimensions are listed below:



- 1. Intoxication/Withdrawal Potential
 - i.e. a high barrier may see the individual currently in acute withdrawal and a low barrier may see the individual with no recent history of use
- 2. Biomedical Conditions
 - i.e. a high barrier may see the individual with multiple medical issues that significantly complicate recovery efforts
- 3. Emot/Beh/Cogn Conditions
 - i.e. a high barrier may see the individual with emotional, behavioral, and/or cognitive issues that significantly complicate recovery efforts
- 4. Readiness To Change
 - i.e. a high barrier may see someone in a precontemplative stage of change
- 5. Relapse Potential
 - i.e. a high barrier may see someone with a significant history of relapse in multiple attempts at recovery
- 6. Recovery Environment
 - i.e. a high barrier may see someone living with a spouse/significant other who is actively using substances or being homeless and frequently staying in drug dens for shelter

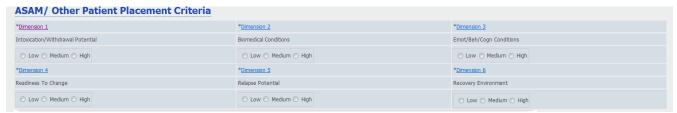


Figure 11: ASAM / Other Placement Criteria

Outpatient Level of Service - Concurrent RFS

If the Outpatient request generates the equivalent of an Outpatient Review Form 2 (ORF2), the following several screens will display. (The Requested Services screen may or may not display depending on pre-established parameters.)

- Type of Services
- Additional Required Reporting
- Diagnosis
- Treatment History
- Treatment Plan
- Psychotropic Medications
- Requested Services
- Results



Type of Services – Refer to Initial RFS (Substance Use)

Responsible Party – Refer to Initial RFS (Substance Use)

Additional Required Reporting Data – Refer to Initial RFS (Substance Use)

For a concurrent review you may not continue if "Not Available" is selected for any of the data fields which offer this option. A value has to be selected.

The following questions appear for the Concurrent Review:

- 1. If requesting PRP, was individual referred by a licensed clinician? (Answer If Applicable) *If SRD Service, Providers select No and continue to next question.*
 - Yes
 - No
- 2. Name of Clinician (Only applicable if answer to previous question was Yes)
 - i. Text Field to enter Name of Clinician
- 3. If requesting PRP for a child, is the child in active treatment? (Answer if Applicable) *If SRD Service, Providers select No and continue to next question.*
 - Yes
 - No

Diagnosis (Prepopulates values on Concurrent Request from Initial Request) – <u>Refer to Initial</u> <u>RFS (Substance Use)</u>

Substance Use – Refer to Initial RFS (Substance Use)

Withdrawal Symptoms - Refer to Initial RFS (Substance Use)

Vitals (Required for Inpatient Detox and if otherwise relevant) - Refer to Initial RFS (Substance Use)

ASAM/Other Patient Placement Criteria- Refer to Initial RFS (Substance Use)

Treatment History

The Treatment History screen displays next.

- 1. Complete the Psychiatric Treatment in the Past 12 Months section.
- 2. Complete the Substance Abuse Treatment in the Past 12 Months section.
- 3. Complete the Medical Treatment in the Past 12 Months section.
- 4. Click Next.



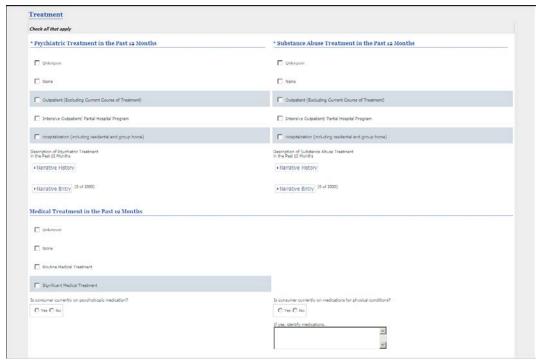


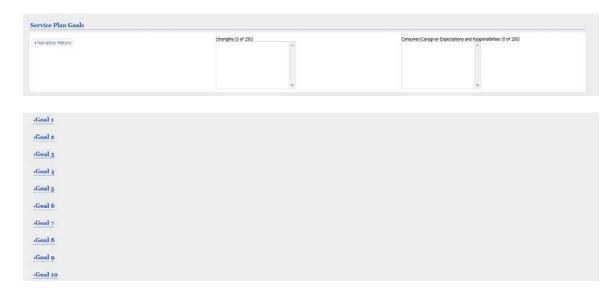
Figure 12: Treatment History

Note: If any of the blue highlighted options are selected, additional fields will display that must be completed.

Service Plan

Information can be entered on the Service Plan screen if applicable.

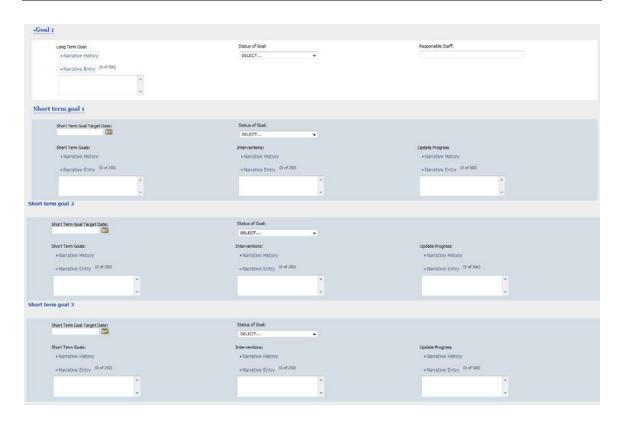
1. Complete all the fields that apply.



2. Expanding out each Goal will provide you the ability to enter a Long Term Goal and up to 3 Short Term Goals.

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3. Click Next.



Psychotropic Medications

Information must now be entered on the Psychotropic Medications screen.

- 1. Enter the medication's name in the **Medication** field or click on the link to select a medication.
- 2. Enter the amount in the **Dosage** field.
- 3. Select an option from the **Frequency** drop-down.
- 4. Select either **Yes** or **No** in the **Side Effects** field.
- 5. Select either Yes or No in the Usually adherent field.
- 6. Select an option from the **Prescriber** drop-down.
- 7. Repeat steps 1 through 6 for each additional medication and click **Next**.

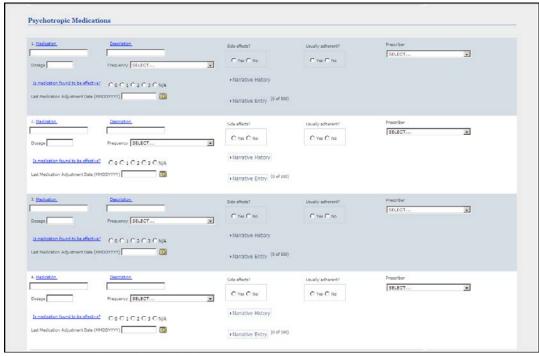


Figure 13: Psychotropic Medications

Note: Click on the Medication link to display the Select Medication Code window.

Requested Services - Refer to Initial RFS (Substance Use)

OPSU OMS Level of Service – Initial and Concurrent RFS

For an initial request for service this would follow the same workflow as the Non-OMS specific workflow Outpatient Level of Service – Initial RFS (Substance Use).

For a concurrent request for service this would follow the same workflow as the Non-OMS specific workflow with the addition of having to fill out the OMS Questionnaire.

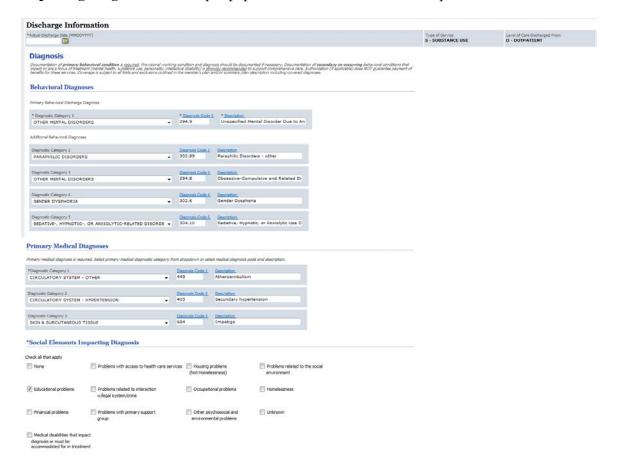
For information/instructions on the OMS Questionnaire please follow the instructions on the Maryland OMS Website (http://maryland.valueoptions.com/services/OMS_Welcome.html). Under Additional OMS Resources.



Outpatient Level of Service – Discharge

For an outpatient level of care when completing a Discharge Review:

- 1. Actual Discharge Date
 - Definition: The date of the last face-to-face service with the individual.
- 2. **Behavioral Diagnosis** and **Primary Medical Diagnosis**, and **Social Elements Impacting Diagnosis sections** pre-populate from Initial/Concurrent requests.



3. If **Functional Assessment section** applicable enter information.



Next we fill out all required **Discharge Questions**. Options are listed below each question:

- 1. Discharge Condition
 - Improved
 - No Change
 - Worse
 - Unknown



- 2. Type of Discharge
 - Planned
 - Unplanned
- 3. Did the individual receive a diagnosis of tuberculosis during the course of this treatment episode?
 - Yes
 - No
 - Not Available
- 4. Pregnant?

Definition: Is the individual pregnant at the time of discharge?

- Yes
- No
- Not Available
- 5. Reason for Discharge
 - Completed Treatment Plan; No Additional Treatment
 - Completed Treatment Plan; Additional Treatment Rqd
 - Incomplete Treatment Plan; Additional Trtmt Rqd
 - Incarcerated or Release By or To Courts
 - Death
 - Noncompliance With Program Rules
 - Patient Left Treatment Against Clinical Advice
- 6. Level of Care Referred To
 - No Treatment Referral
 - 0.5 Early Intervention ASAM Level 0.5 services for prevention and early intervention. Services designed to explore and address problems or risk factors that appear related to substance use or addictive behavior. Level 0.5 services include screening, brief intervention, and referral to treatment and are usually conducted in a hospital emergency room or a primary care medical clinic. The person receiving these types of services must NOT meet the diagnostic criteria of a substance use disorder.
 - I Outpatient Treatment ASAM Level 1.0 are outpatient Substance Use Disorder treatment services provided by outpatient providers.
 - II.1 Intensive Outpatient Treatment ASAM Level 2 delivers treatment services during the day, before or after work or school, in the evening, and/or on weekends.. Programs have the capacity to arrange for medical and psychiatric consultation, psychopharmacological consultation, addiction medication management, and 24-hour crisis services, Level 2.1 meets specifications in Dimension 2 and in Dimension 3 as well as in at least one of Dimensions 4, 5, or 6.
 - I.D Outpatient Ambulatory Detox ASAM Level 1.0 for outpatient withdrawal management; either as a standalone service or in conjunction with other qualified outpatient services. (Not used by Maryland).
 - II.5 Partial Hospitalization ASAM Level 2 delivers treatment services during the day, before or after work or school, in the evening, and/or on



- weekends.. Programs have the capacity to arrange for medical and psychiatric consultation, psychopharmacological consultation, addiction medication management, and 24-hour crisis services, Level 2.5 meets specifications in Dimension 2 and in Dimension 3 as well as in at least one of Dimensions 4, 5, or 6
- II.D Intensive Outpatient Detox ASAM Level 2 delivers treatment services during the day, before or after work or school, in the evening, and/or on weekends.. Programs have the capacity to arrange for medical and psychiatric consultation, psychopharmacological consultation, addiction medication management, and 24-hour crisis services, Level 2.0 meets specifications in Dimension 2 and in Dimension 3 as well as in at least one of Dimensions 4, 5, or 6
- III.1 Clinically Managed Low-Intensity RT ASAM Level 3 encompasses
 residential services staffed by designated addiction treatment, mental
 health, and general medical personnel who provide a range of services in a
 24-hour treatment setting. Level 3.1 meets specifications in each of the
 six Dimensions
- III.3 Clinically Managed Medium-Intensity RT-ASAM Level 3 encompasses
 residential services that are described as co-occurring capable, co-occurring
 enhanced, and complexity capable services which provide a range of services
 in a 24-hour treatment setting. Level 3.3 meets specifications in each of the
 six Dimensions.
- III.5 Clinically Managed High-Intensity RT- ASAM Level 3 encompasses residential services that are described as co-occurring capable, co-occurring enhanced, and complexity capable services which are staffed by designated addiction treatment, mental health, and general medical personnel who provide a range of services in a 24-hour treatment setting. Level 3.5 meets specifications in each of the six Dimensions.
- III.7- Medically Monitored Intensive IP Treatment- ASAM Level 3 encompasses residential services that are described as co-occurring capable, co-occurring enhanced, and complexity capable services which provide a range of services in a 24-hour treatment setting. Level 3.7 meets specifications in at least one of Dimensions 1, 2, or 3.
- III.7-D Medically Monitored Intensive IP Detox- ASAM Level 3 encompasses residential services that are described as co-occurring capable, co-occurring enhanced, and complexity capable services provided in a 24-hour treatment setting. Level 3.7 meets specifications in at least one of Dimensions 1, 2, or 3.
- IV Medically Managed Intensive Inpatient Services- ASAM Level 4 programs provide co-occurring capable, co-occurring enhanced, and complexity capable care to patients whose physical, mental, and/or substance-related conditions are so severe that they require primary biomedical, addiction, or psychiatric care, along with an inpatient level of nursing and other care. Treatment is provided 24 hours a day, and the full resources of a general acute care hospital or psychiatric hospital are available. Level 4 meets specifications in at least one of Dimensions 1, 2, or 3.
- IV.D Medically Monitored Inpatient Detox Services- ASAM Level 4 programs provide co-occurring capable, co-occurring enhanced, and complexity capable care to patients whose physical, mental, and/or substance-



related conditions are so severe that they require primary biomedical, addiction, or psychiatric care, along with an inpatient level of nursing and other care. Treatment is provided 24 hours a day, and the full resources of a general acute care hospital or psychiatric hospital are available. **Level 4 meets specifications in at least one of Dimensions 1, 2, or 3.**

- OMT Opioid Maintenance Therapy- Recovery maintenance treatment from an opiate addiction using specialized opioid agonist medications.
- OMT.D Opioid Maintenance Therapy Detox- ASAM Level 1.0 for outpatient withdrawal management; either as a standalone service or in conjunction with other qualified outpatient services.

7. Living Situation

Definition: Where the individual is currently living.

- Private Residence Alone, with family or friends/roommates, significant other, recovery residence.
- Foster Home
- Residential Care Level 3.1, 3.3, 3.5 or 3.7 facility, Residential Rehabilitation Program (RRP), Group Home/Therapeutic Group Home
- Crisis Residence
- Children's Residential Treatment
- Institutional Setting Assisted living, Inpatient-General, Private Psychiatric, State
- Jail/Correctional Facility
- Homeless/Shelter
- Other
- Not Available

8. Level of Education

- No Years of Schooling
- 01 Grade 1
- 02 Grade 2
- 03 Grade 3
- 04 Grade 4
- 05 Grade 5
- 06 Grade 6
- 07 Grade 7
- 08 Grade 8
- 09 Grade 9
- 10 Grade 10
- 11 Grade 11
- 12 Grade 12
- 13 Nursery School, Pre-School (INCL Head Start)
- 14 Kindergarten
- 15 Self Contained Special Education Class
- 16 Vocational School
- 17 College Undergraduate Freshman (1st Year)
- 18 College Undergraduate Sophomore (2nd Year)



- 19 College Undergraduate Junior (3rd Year)
- 20 College Undergraduate Senior (4th Year)
- 21 Graduate of Professional School
- 97 Unknown
- 9. Employment Status

Definition: What is the individual's current employment status?

- Employed Full-Time
- Employed Part-Time
- Retired
- Disabled
- Homemaker
- Student
- Incarcerated/Institutional Resident
- Volunteer
- Other Unemployed Not Seeking Work
- Other Unemployed Seeking Work
- 10. Was the individual treated for a mental health problem during this SRD [Substance Related Disorder] treatment episode?
 - Yes
 - No
 - Not Available
- 11. Was the individual treated for gambling?
 - No
 - Yes-Gambling Problem Included in Treatment Here
 - Yes-Referred to Gambling Treatment Elsewhere
- 12. Number of arrests in the last 30 days
 - 0-96
 - 97-Unknown
- 13. Number of times in self-help group in last 30 days (the act of helping oneself without relying on the assistance of professional expertise. For many, it involves joining a group of people who are dealing with similar problem. Instead of relying on professional guidance, the individuals of the group support each other.)
 - No Attendance in the Past Month
 - 1-3 Times in the Past Month (Less than 1 Per Week)
 - 4-7 Times in the Past Month (About 1 Per Week)
 - 8-15 Times in the Past Month (2-3 Times Per Week)
 - 16-30 Times in the Past Month (4+ Times Per Week)

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- Missing
- 14. Were Temporary Cash Assistance (TCA) services received?



Definition: Did the individual receive TCA during this treatment episode?

- Yes
- No
- Not Available
- 15. Date of last direct treatment service (MMDDYYYY)
 - Select or Enter Date in MMDDYYYY format.
- 16. Primary Source of Income

Definition: What is the main source of income for the individual?

- Wages/Salary
- Public Assistance/TCA
- Self-Employment
- Retirement/Pension
- Unemployment Compensation
- Disability
- Other
- Unknown
- 17. Primary method of payment for treatment

Definition: How will the individual be paying for treatment?

- DHMH BHA Grant/Uninsured The cost of this episode of care will be charged to the grant which this provider receives from the Behavioral Health Administration (BHA) to serve individuals without insurance. This includes reimbursement for services that are not eligible for Medicaid reimbursement (including residential services) as well as services that would be eligible for Medicaid reimbursement IF the individual were eligible for Medicaid.
- Medicaid The cost of this episode of care will be reimbursed by Medicaid through the Administrative Services Organization (ASO), currently Value Options.
- Medicare The majority of the cost of this episode of care will be paid for by Medicare. The individual may be responsible for payment of co-insurance and/or deductible amounts.
- Drug Court The cost of this episode of care will be reimbursed through payments from a Drug Court.
- Other Public Funds The cost of this episode of care will be paid by other government funds (such as a grant from the Department of Juvenile Services, a Department of Socail Services, the Division of Parole and Probation, etc.).
- Private Managed Care/HMO The major portion of the cost of this episode of care will; be reimbursed by payment from an HMO; the individual may be responsible for payment of co-insurance and/or deductible amounts. In many cases, the provider may have a contract to provide services to the individuals insured through the HMO.
- Non-Managed Private Insurance The majority of the cost of this episode of care will be paid by a private health insurance company. The individual may be responsible for payment of co-insurance and/or deductible amounts. In most instances, the provider will have to bill the insurance company in order to receive payment for the services.



- Out of Pocket Payment The individual has no health insurance or the health plan does not cover the services which are being provided; the individual will be paying for the majority of the costs of the episode of care.
- Other Payment will be made through a mechanism not included in any of the previous categories.

Substance Use

Fill out the Primary Substance and Frequency of Use.

Optionally fill out the Secondary/Tertiary Substances and Frequencies of Use as applicable.



Answer remaining questions and Save Discharge Information

- 1. Tobacco Use in 30 days prior to discharge?
 - Yes
 - No
 - Not Available
- 2. Number of Urinalysis tests (If applicable)
 - Enter number of Unrinalysis tests
- 3. Number of positive Urinalysis tests (If applicable)
 - Enter number of positive Unrinalysis tests





OPSU OMS Level of Service – Discharge

For an outpatient level of care, when submitting a discharge review please follow the instructions for creating a Discharge request for a NON OMS provider here. With the addition of answering the required questions you will be required to fill out an OMS Discharge interview. For information/instructions on the OMS Discharge process please follow the instructions on the Maryland.valueoptions.com/services/OMS Welcome.html). Under Additional OMS Resources.



Inpatient/HLOC/Specialty Level of Service (Substance Use)

If type of service is Substance Use and level of care is Inpatient Detox the following types of care will be applicable:

• Inpatient Level (4.0) Detox

If type of service is Substance Use and level of care is Intensive Outpatient the following types of care will be applicable:

• Intensive Outpatient

If type of service is Substance Use and level of care is Partial Hospitalization the following types of care will be applicable:

- Hospital-Based Partial
- Community-Based Partial

If type of service is Substance Use and level of care is ICF-A (Inpatient Rehab) the following types of care will be applicable:

- Level 3.3 Inpatient Rehab
- Level 3.5 Inpatient Rehab
- Level 3.7 Inpatient Rehab

For an Inpatient/HLOC/Specialty Level of Service:

- 1. Enter a date in the **Requested Start Date** field.
- 2. Select **Inpatient/HLOC/Specialty** from the **Level of Service** drop-down.
- 3. Select an option from the **Type of Service** drop-down.
- 4. Select an option from the **Level of Care** drop-down.
- 5. Select an option from the **Type of Care** drop-down.
- 6. Enter a date in the **Admit Date** field.
- 7. Enter a time in the **Admit Time** field.
- 8. Select either **Yes** or **No** in the **Has the member already been admitted to the facility** field.
- 9. Enter Date of Initial Contact (Date contact first made with the individual)
- 10. Enter Days Waiting for Service (Amount of Days the individual was waiting before starting services)



Notes:

- This question displays <u>only</u> if the level of service is Inpatient/HLOC/Specialty.
- This question is <u>required</u> if the level of service is Inpatient/HLOC/Specialty and any combination of type of service, level of care, and type of care is selected.
- 11. Attach any applicable documents and click Next.

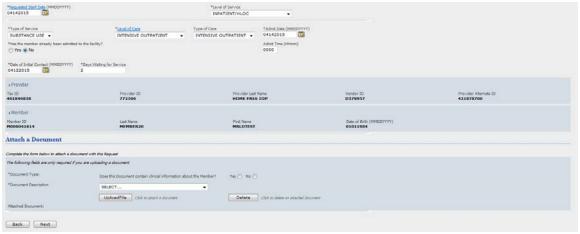


Figure 14: Requested Services Header

A screen with several tabs will display.

Note: Only the fields with asterisks (*) are required.

Level of Care

The Level of Care screen is completed first.

- 1. Enter the treatment in the **Treatment Unit/Program** field.
- 2. Enter a name in the **Member's Guardian** field.
- 3. Answer Required questions similar to <u>Outpatient Workflow</u>



Figure 15: Level of Care



4. Enter at least one contact name and phone number and click **Next**.



Figure 16: Level of Care (continued)

Diagnosis

The Diagnosis screen displays next and contains the following sections for capturing diagnosis information.

- Behavioral Diagnoses
- Primary Medical Diagnoses
- Social Elements Impacting Diagnosis
- Functional Assessment

Behavioral Diagnoses

The *Behavioral Diagnoses* section of the screen contains five rows for capturing diagnoses. Each row contains the following fields.

- Diagnostic Category
- Diagnosis Code
- Description

The system uses the value entered in the **Diagnostic Category** field to determine the values of the other two fields. If multiple options are available for the remaining fields, the user can select from among a list of possible choices. If only one option is available for the remaining fields, the system auto-populates those values.

Note: Entering either a diagnosis code or description automatically populates the other two fields if only one description exists for that particular code or vice versa.

This section functions as follows:

- Users may enter up to five diagnoses, but only the principal (primary) diagnosis is required.
- All the fields are required as all three fields are needed to obtain a complete behavioral diagnosis.
- The user must enter at least three characters of the diagnosis code in order to initiate the automatic search. (That is, the automatic search begins when the fourth character is entered.)
- Upon a user entering a partial or complete diagnosis description and then tabbing or clicking out of the field, the system begins an automatic search to complete the other two fields if there is only a single match

Primary Medical Diagnoses

The *Primary Medical Diagnoses* section of the screen contains three rows for capturing diagnoses. Each row contains the following fields.

- Diagnostic Category
- Diagnosis Code
- Description



The system uses the value entered in the **Diagnostic Category** field to determine the values of the other two fields. If multiple options are available for the remaining fields, the user can select from among a list of possible choices. If only one option is available for the remaining fields, the system auto-populates those values.

Note: Entering either a diagnosis code or description automatically populates the other two fields if only one description exists for that particular code or vice versa.

This section functions as follows:

- Users may enter up to three diagnoses, **but only the principal (primary) diagnosis is required**.
- The diagnosis code and description are optional.
- The user must enter at least two characters of the diagnosis code in order to initiate the automatic search. (That is, the automatic search begins when the third character is entered.)
- Upon a user entering a partial or complete diagnosis description and then tabbing or clicking out of the field, the system begins an automatic search to complete the other two fields if there is only a single match.

Social Elements Impacting Diagnosis

The *Social Elements Impacting Diagnosis* section of the screen contains the following checkboxes. (Users may select multiple checkboxes, but are required to select at least one.)

- None
- Educational problems
- Financial problems
- Housing Problems (Not Homelessness)
- Homelessness
- Occupational problems
- Problems with Primary support group
- Problems with access to health care services
- Problems related to interaction w/legal system/crime
- Problems related to the social environment
- Other psychosocial and environmental problems*
- Unknown

*Selecting **Other psychosocial and environmental problems** activates a 250-character text box. (This field is required.)



Functional Assessment

The Functional Assessment section of the screen contains the following fields.

- Assessment Measure
- Secondary Assessment Measure

The following options are available in both drop-downs.

- **CDC HRQOL** (Center for Disease Control's Health-Related Quality Of Life assessment)
- **FAST** (Functional Assessment Screening Tool)
- **GAF** (Global Assessment of Functioning)
- Other*
- **OMFAQ** (Older Americans Resources and Services Multidimensional Functional Assessment Questionaire)
- **SF12** (Short Form 12)
- **SF36** (Short Form 36)
- WHO DAS (World Health Organization Disability Assessment Schedule)

*Selecting **Other** from either drop-down activates a 25-character text box. (This field is required.)

The system also displays an **Assessment Score** field next to each assessment measure. These fields accept a maximum of 25 alphanumeric characters and are required for each assessment measure selected.

Treatment History

The Treatment History screen displays next.

- 1. Complete the **Psychiatric Treatment in the Past 12 Months** section.
- 2. Complete the **Substance Abuse Treatment in the Past 12 Months** section.
- 3. Complete the **Medical Treatment in the Past 12 Months** section if needed.
- 4. Complete the **Additional History** section if needed.
- 5. Click Next.



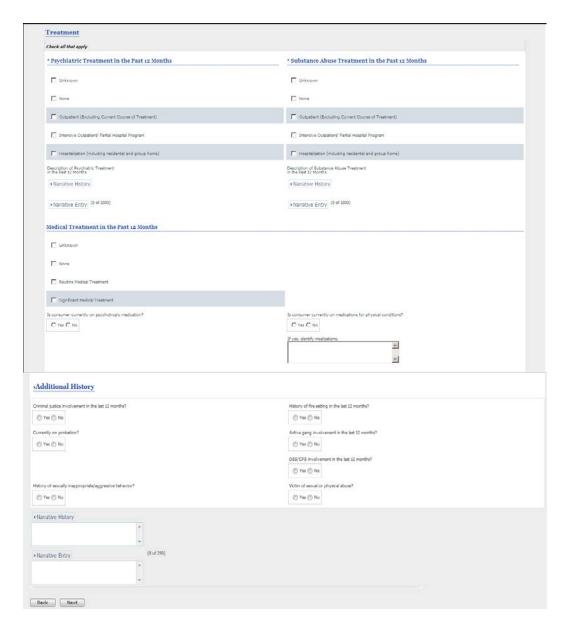


Figure 17: Treatment History



Psychotropic Medications

The Psychotropic Medications screen displays next.

- 1. Enter the medication's name in the **Medication** field or click on the link to select a medication.
- 2. Enter the amount in the **Dosage** field.
- 3. Select an option from the **Frequency** drop-down.
- 4. Select either **Yes** or **No** in the **Side Effects** field.
- 5. Select either Yes or No in the Usually Adherent field.
- 6. Select an option from the **Prescriber** drop-down.
- 7. Repeat steps 1 through 6 for each additional medication and click **Next**.

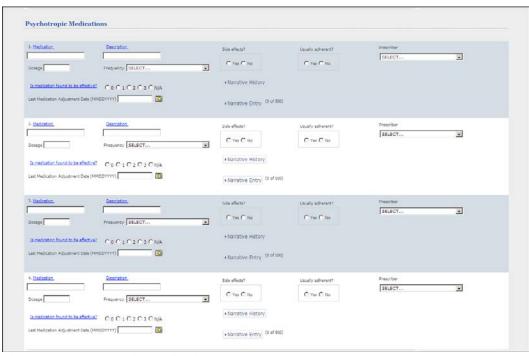


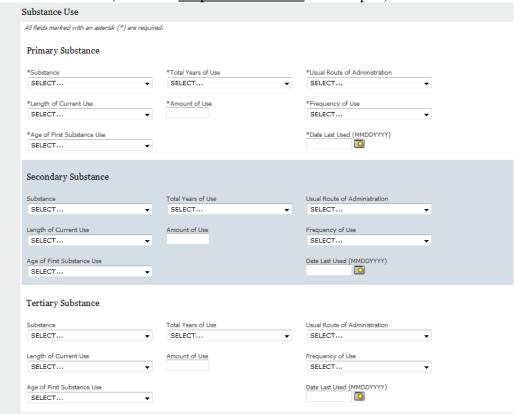
Figure 18: Psychotropic Medications



Substance Use

The Substance Use screen displays next.

1. Identify the individual's Primary, Secondary (if applicable) and Tertiary (if applicable) substances (Reference <u>Outpatient Workflow</u> for examples)



For each substance you selected:

- Select an option from the **Substance** drop-down.
- Select an option from the **Total Years of Use** drop-down.
- Select an option from the **Usual Route of Administration** drop-down.
- Select an option from the **Length of Current Use** drop-down.
- Enter an amount in the **Amount of Use** drop-down.
- Select an option from the **Frequency of Use** drop-down.
- Select an option from the **Age of First Substance Use** drop-down.
 - a. If **Age at first use** selected, enter in Age.
- Enter a date in the **Date Last Used** field.
- 2. Select all **Withdrawal Symptoms** that the individual is experiencing.

Note: This field is required if the type of service is *Detoxification*.

3. Complete the Vitals section (i.e., Blood Pressure, Temperature, Pulse, Respiration, and Blood Alcohol).



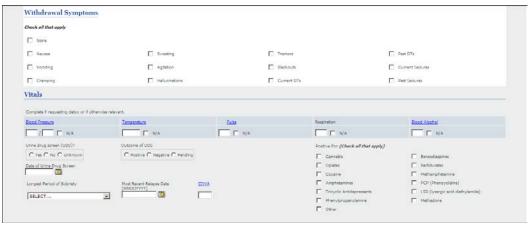


Figure 19: Withdrawal Symptoms and Vitals

The ASAM/Other Patient Placement Criteria section must be completed next.

- 1. Select **Low, Medium**, or **High** for the **Dimension 1**, **Dimension 2**, and **Dimension 3** fields if the type of service is **Detoxification**.
- 2. Select **Low**, **Medium**, or **High** for the **Dimension 1** through **Dimension 6** fields if the type of service is **Substance Abuse** and click **Next**.



Figure 20: ASAM/Other Placement Criteria

Treatment Plan

The Treatment Plan screen displays next.

- 1. Enter the **Date of Plan**.
- 2. Select either Yes or No in the Member/Guardian Involved in Treatment Plan field.
- 3. Expand the **PCP for Select Medicaid Accounts** section if applicable.
- 4. Enter Long Term Goals.
- 5. Enter information in the **Symptom/Observation** text box and all applicable text boxes in that section. (Sections repeat for multiple symptoms to be entered.)



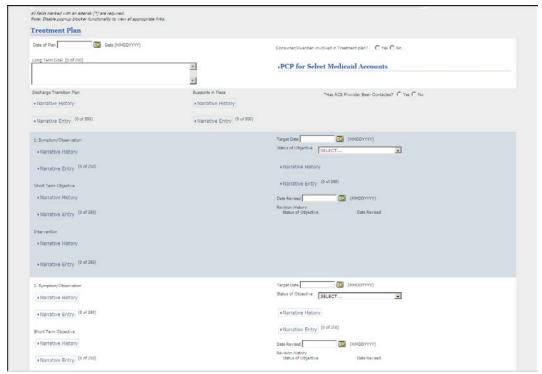


Figure 21: Treatment Plan

Agencies

The Agency screen displays next

- 1. Answer question **Does Member have any state affiliation?**
- 2. If individual has state affiliation, complete **Agencies Involved** section as relevant.
- 3. Each agency can be expanded so provider can input information about the agency.

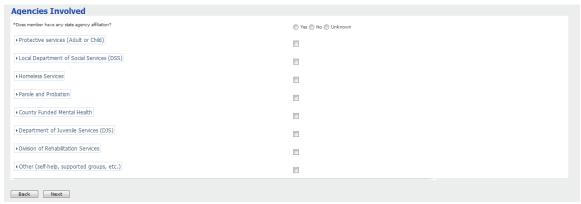


Figure 22: Agencies Involved

Example of expanded field:





Treatment Request

The Treatment Request screen displays next.

- 1. Select either Yes or No in the Certificate of Need Required field.
- 2. Select either Yes or No in the Is Family/Couples Therapy Indicated field.
- 3. Expand the **Medical Implications** section if applicable.
- 4. Check all boxes that apply for the **Treatment Request Information** fields.
- 5. Enter the length in the **Specify Length** field if the **Fixed Length Program** option is selected.
- 6. Enter a number (of visits per week or days per month) if the **Frequency of Program** option is selected.
- 7. Select an option from the **Primary Reason for Continued Stay** drop-down.
- 8. Select an option from the **Primary Barrier to Discharge** drop-down.

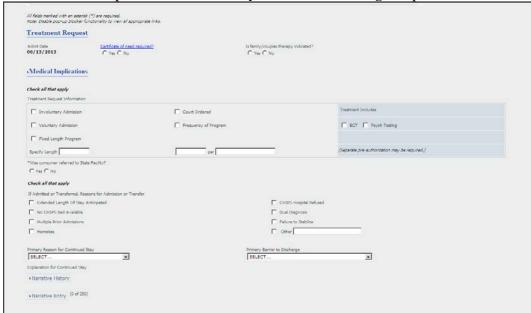


Figure 23: Treatment Request

- 9. Check all applicable **Baseline Functioning** behaviors. Describe the behavior in the text box if **Other** is checked.
- 10. Enter a date in the **Expected Discharge Date** field.
- 11. Enter a date in the **Estimated Return to Work Date** field.

-or-



Select N/A if the information is not available.

- 12. Select an option from the **Planned Discharge Level of Care** drop-down.
- 13. Select an option from the **Planned Discharge Residence** drop-down.
- 14. Click Submit.



Figure 24: Baseline Functioning

The Determination Status screen displays next.



2 Notes