

**BHA/ValueOptions® Maryland
Provider Quality Committee Meeting Minutes**

**ValueOptions® Maryland
1099 Winterson Road, Suite 200
Linthicum, MD 21090
Friday, October 9, 2015
10:00 am to 11:30 am**

In attendance: Stephanie Clark, Herb Cromwell, Mike Drummond, Karl Steinkraus, Jenny Howes, Patricia Langston, Rebecca Frechard, Daryl Plevy, Tyra Richardson, Shannon Hall, Lauren Herron, Derek Gilchrist, Jason Booker, Mike Gruettner, Marilyn Price, Jody Gradritzky, LaKeisha Ashley, James Johnson, Dr. Helen Lann, Anna Jung, Oleg Tarkovski, Shanzet Jones, Andre Pelegrini, Brendan Welsh, Michael Lagree, Beth Jones, Annie Behavioral Health, and Nicole Thompson

Telephonically: Vanessa Hawkins, Carol Crawford, Lisa Rayner, Geraldine Doetzer, Lavina Thompson, Kris Kujawa, Sharon Jones, Sueqethea Jones, Donna Shipp, Doris McDonald, Sheba Jeyachandran, Devynne Steveson, Susan Wilkoff, Chalarra Sessoms, Charles Poggioli, Deborah Harrell, Jeff Beck, Marian Bland, Heidi Kendall, Jonae Garrett, Mary Beth Brennaman, Jonae Garrett, Kimberly Bittinger, Loren Sallah, Abby Applebaum, CathyRubbert- Franklin, Andrene Jackson, and Carol Jones

Topics & Discussion	Follow-Up
<p>Introductions - All telephonic participants were instructed to send an email confirming attendance to Nicole Thompson</p> <ul style="list-style-type: none"> • Please email any amendments, or concerns regarding the previous month's minutes, to Karl Steinkraus at karl.steinkraus@valueoptions.com. <p>BHA Update – Daryl Plevy</p> <ul style="list-style-type: none"> • Daryl Plevy officially thanked and expressed sincere gratitude to Herb Crowell for 25 years of service in the Mental Health Community. In addition, Daryl welcomed Herb's replacement, Shannon Hall. • The CCBHC planning grant has been approved, however the monies received were less than what was expected. • The State's Institute for Mental Disease (IMD'S) demonstration grant ended as of June 30, 2015. Currently, the IMD's are being managed through monthly spending caps and it is important to ensure that each emergency room has shown that they have exhausted all possible community beds for consumers prior to admitting them to an IMD. An application for a waiver was submitted to CMS, for both mental health and substance use and the State is awaiting a decision from CMS. • Medicaid is drafting a JCR on data sharing between the MCOs and ASO). As of today, the rate of providers presenting the ROI to consumers is at 80%. The process is done electronically and has progressed smoothly. The next step is to ensure that the remaining 20% of providers who are not currently presenting the release of information do so. The Department, in collaboration with ValueOptions, is tracking those providers and will be performing outreach to identify the provider barriers for presenting. 	

Medicaid Update – Rebecca Frechard

- Rebecca urged providers and organizations to sign up for Provider Alerts. Additionally, Daryl stated that Provider Alerts are the official way of keeping providers informed. Karl stated that all past and present Provider Alerts are posted on the VO website at:

maryland.valueoptions.com.

Providers can email Karl for details or submit your name / organization to be added to the list. Email Value Options at: marylandproviderrelations@valueoptions.com

In addition, trainings and other tools for providers are available via the website.

- Rebecca stated that providers should familiarize themselves with Medicaid and The Department's regulations and can do so by reviewing COMAR on-line for regulations: 10.09 regulations are under Medicaid, 10.21 are mental health regulations, and 10.47 are for addiction issues. Additionally, the provider manual / information section of the VO website is a great resource for providers.

ValueOptions® Update – Karl Steinkraus

- Karl reminded providers that earlier this year, ValueOptions and Beacon Health Strategies merged to become Beacon Health Options. Over the next couple of months, providers will notice that communications, voicemails, etc. will be changing over to Beacon Health Options brand. Regular communication will be sent out via Provider Alerts (e-mail).
- Karl introduced the new Clinical Director for ValueOptions, Page Morris. Karl also acknowledged Herb's last Provider Council and thanked Herb for his commitment to the Mental Health

Questions

Additional Questions: Authorizations and Retro Authorizations

- Please send auth specific questions to marylandproviderrelations@valueoptions.com. VO offers trainings on ProviderConnect. Separate trainings are held on a monthly basis for substance use, mental health, and grant funded providers. Questions regarding reporting should be emailed to Karl or the Provider Relations mailbox.