

**BHA/ValueOptions® Maryland  
Provider Quality Committee Meeting Minutes**

**ValueOptions® Maryland  
1099 Winterson Road, Suite 200  
Linthicum, MD 21090  
Friday, May 8, 2015  
10:00 am to 11:30 am**

**In attendance:** Stephanie Clark, Herb Cromwell, Mike Drummond, Rebecca Frechard, Zereana Jess-Huff, Seqethea Jones, Sharon Jones, Patricia Langston, Helen Lann, Jamie Miller, Enrique Olivares, Maria Rodowski- Stanco ,Jarrell Pipkin, Daryl Plevy, Karl Steinkraus, Armissa Snead, Jenny Howes, Greg Burkhardt, Guy Reese,Chris Kujawa, Nicole Thompson

**Telephonically:** Mary Brassard, Paulette Walker- Thomas, Carol Jones Kennedy Krieger Institute, Susan Bradley, Kathy Rebbert-Franklin, Tammy Fox, Millie Richmond, Joyce Garner Frederick Co. Hospital, Sharon Ohlhaver, Tim Santoni, Laura Hughes, Linsey (last name inaudible) Mary (Leading by Examples), Krissy Cupperson, Representative from Addiction Treatment Services - Bayview, Darlene (last name inaudible) Representative from Johns Hopkins CAP Program, Representative from Family Services, Robert Canosa, Representative Baltimore Crisis Response, Representative Alliance Inc.

Topics & Discussion	Follow-Up Actions
<p><b>BHA Update – Daryl Plevy</b></p> <ul style="list-style-type: none"> <li>• None</li> </ul> <p><b>Medicaid Update – Rebecca Frechard</b></p> <ul style="list-style-type: none"> <li>• None</li> </ul> <p><b>ValueOptions® Update – Karl Steinkraus</b></p> <ul style="list-style-type: none"> <li>• None</li> </ul>	

## Provider Issues

❖ **BHA Updates -- Can this include the extent to which BHA and Medicaid are now treating telemental health the same as telemedicine overall? We understand that geographic limitations are gone and that Medicaid will now pay for delivery of telemental health by NPs? Is that so? Is it in writing? Legislation (SB318/HB1026) was withdrawn because DHMH told the sponsors it would abide its provisions. Also have arrangements been made for help in processing FY14 salary and cost report data so that results can be fed back to the provider community?**

- Rebecca reported that the new telehealth regulations--which combine the telemedicine and telemental health programs—are proposed and will post in July. Final regulations are slated to be effective 10/1/2015.
- Rebecca reported that yes, geographic limitations for the telemedicine and telemental health programs were repealed. Nurse practitioners are currently included in the proposed regulations as providers eligible for participation as part of the telemedicine program..
- Daryl reported that they are focusing on the upper payment limit(s). John Newman is taking the lead -Calculations 9 out of 10 sampled providers, showed that the provider's costs were higher than the Medicare rates. John has been asked by Medicaid to analyze the same type of data for the next fiscal year (First priority). We hope to figure out a way to do the remaining process, however it has not been budgeted as of yet. For now we are still brainstorming ideas, and will be working with Medicaid in suggesting an overall process.

❖ **Medicaid Updates -- Can this include info on what consumers and providers can do if a consumer loses pharmacy access because of the United MCO's reduction in its pharmacy panel (e.g. EPIC pharmacies are out)? Also, we are hearing about new Medicaid eligibility terminations because of the redetermination process -- is there anything we could be telling behavioral health consumers and providers about this?**

- TBD – In the process of researching.
- Rebecca stated that they are encouraging providers to pay attention to eligibility dates for their patients. Patients should contact their local DSS regarding the determination process.
- Greg stated a report will be generated for providers, involving individuals that are 30 days out, in regards to redeterminations.
- Stephanie stated that she would follow-up with Mike Schorr, to provide information concerning reprocessing / redetermination.

❖ **VO Updates including status of bank change. Also are care manager response times back to normal?**

- Arnissa reported no changes as of yet, targeting July 2015 date.
- Jamie Miller stated that the care managers are focusing on prioritizing. Call volumes are starting to drop, and cases are being handled in a timely manner. Any questions or problems cases please email Jamie. (Jamie.Miller2@valueoptions.com)

❖ **Regs and Accreditation Timelines: Any update on dates for implementation of the new BHA regulations and the accreditation deadline? Did accreditation training take place April 14 and were workgroups formed as planned?**

- Daryl stated adjustments needed to be made, not sure if dates are final, communication should be sent out soon. (Dates & Timelines)
- Kathy stated dates are almost final, individuals will be notified shortly. September 1, 2015 is the target effective date for regulations. Basically everything will be pushed back by 2 months. (Waiting until deadlines are finalized before getting into specifics).
- Kathy indicated that training did take place, workgroups are meeting now, and provider alerts were sent out. Individuals can refer to the BHA website for detailed information.

❖ **How's the new SUD consent form and process going?**

Daryl stated that the process is going better than expected, received 50% signed consents at the beginning of the launch. The numbers are going up, and currently at 66%. Encouraging people/ providers to get releases of information for anyone that is receiving SRD services. Need a Consent unless it's Mental Health only.

- Karl – Is to create a draft, and communicate with Daryl. Provider alert(s) should be sent out.

❖ **Since Medicaid will require PRPs and ACT/mobile treatment teams to use a common assessment tool, the DLA-20, by Sept 30 as part of its agreement with CMS in connection with a long-term care initiative, CBH went ahead and made contact with MTM's Willa Presmanes (DLA-20's author) about training. She then contacted Rebecca F and Steve R. What's the status?**

- Devon (Medicaid) is working with Steve Reeder (BHA) on this project. Devon is directly in touch with Willa, however we/ they are still waiting for a response.

- ❖ **A targeted case management provider for children reports: "We are still getting rejected for face to face and a collateral contact on the same day - please show me in the regs if you meet with a client face to face you cannot do any of the collateral resource calls until the next day or you won't get paid." Response?**
  - Dr. Maria Rodowski – Stanco stated on the children's side they can bill on the same day, however on the adult's side it may be a different case. The provider needs to submit examples for further clarification.
  
- ❖ **What are the protocols used by datalink to match individuals in the jails with VO authorizations for treatment? We had a situation where we notified that one of our clients had been in jail, but it turned out to be his father.**
  - Greg provided feedback, and included attachments. Greg will take a look at the process. DataLink logic effectively matches the individuals. The dashboard is a tool that manages the process.
  
- ❖ **We have been receiving VO remits from PaySpan separated by Line of Business (SDUL, UNINS, etc.). When I called, they stated VO is sending the information in this format. Can you please verify? Would it be possible to change it back to receiving one remit for all lines of business?**
  - Arnissa replied as of July 1, 2015 VO will only have 2 remits instead of multiples.
  
- ❖ **QIIP Updates – No Update**
  
- ❖ **Quality & Compliance Updates – No Update**
  
- ❖ **Other Issues and Announcements: None**
  
- ❖ **Questions:**
  - Retrospective Review Authorizations Outpatient - Carol Jones 443.923.1884 Kennedy Krieger  
**VO will follow up individually with Carol**
  - VO Testing ICD10 - Carol Jones 443.923.1884 Kennedy Krieger  
**Per Karl -Carol needs to contact the EDI Helpdesk**