## BHA/ValueOptions® Maryland Provider Quality Committee Meeting Minutes

ValueOptions® Maryland 1099 Winterson Road, Suite 200 Linthicum, MD 21090 Friday, April 10, 2015 10:00 am to 11:30 am

**In attendance:** Stephanie Clark, Herb Cromwell, Mike Drummond, Rebecca Frechard, Zereana Jess-Huff, Seqethea Jones, Sharon Jones, Patricia Langston, Helen Lann, Jamie Miller, Enrique Olivares, Jarrell Pipkin, Daryl Plevy, Karl Steinkraus

**Telephonically:** Mary Brassard, Susan Bradley, Kathy Rebbert-Franklin, Tammy Fox, Betty House, Sharon Ohlhaver, Tim Santoni, Dawn Beckett, Guy Reese, Linda McIntyre, Jason Sutton, Debbie Howes, TJ (last name inaudible) Representative from Addiction Treatment Services - Bayview, Darlene (last name inaudible) Representative from Johns Hopkins CAP Program, Representative from Family Services, Robert Canosa, Representative Baltimore Crisis Response, Representative Alliance Inc.

Topics & Discussion	Follow-Up Actions
BHA Update – Daryl Plevy	
<ul> <li>BHA continues to work through fixing system glitches and responding to any provider, consumer or local authority suggestions or issues.</li> </ul>	
Medicaid Update – Rebecca Frechard	
MA continues efforts to provide clarity on intermediate care facilities for addiction services for adults. While there is no current timeframe outlined, MA will get this information out to providers as soon as it is complete.	
ValueOptions® Update – Karl Steinkraus	
<ul> <li>The new Bank of America (BOA) account did not go live in April due to technical</li> </ul>	

issues. BHA is working on these issues with	
<ul> <li>BOA and will keep providers posted on progress.</li> <li>VO is diligently working to fix the technology problem with the 0944 revenue code. VO ran a report of denied claims and hopes to have a majority of the funds on next week's check run, with any residual funds going out</li> </ul>	
check run, with any residual funds going out the following week.	

## **Provider Issues**

- Regs and Accreditation Timelines: Can there be an update on dates for implementation of the new BHA regulations and the accreditation deadline? Also, can you describe the nature of the upcoming accreditation training and the planned workgroups?
  - Daryl reported that the process has slowed due to BHA working through MA companion regulations, but does not expect that this will cause a huge delay. She stated she would be able to provide a more precise timeline at the next meeting.
- How will Medicaid and VO deal with the moving target of E/M code rate changes? We understand that the April 1 reduction of 13% went into effect. Assuming this cut is partially restored, how will payment adjustments be made?
  - Rebecca stated that as of this date the rates have not been fully loaded. Once they are complete, then VO will perform retractions as needed. The rate changes are in effect as of April 1. The reductions are based off of Medicare 2015 rates.
- Medicaid will soon require PRPs and ACT/mobile treatment teams to use a common assessment tool as part of its agreement with CMS in connection with a long-term care initiative that involves an extra 2% federal match (that providers won't see, of course). The requirement will be effective September 30, 2015. Medicaid has agreed that the assessment tool will be the DLA-20. Will Medicaid arrange for the required training connected with use of the DLA-20 and cover the training cost? Appreciate any details here.

- Rebecca stated that there will be state sponsored training on the DLA20. MA is working with BHA and VO on how the DLA20 will fit in the system. She reported that there will be state funded training for the tool once it is in place, but emphasized that the Department and VO are in the initial stages of planning.
- Is BHA going ahead with its request for salary survey and other financial data per the recent alert? Why do so in the absence of the resources available to produce results? The requirement is in accordance with regs but the regs are tied to a Community Services Reimbursement Rate Commission that no longer exists. In addition, there is no statutory or regulatory language requiring cost reports at all.
  - Daryl stated that BHA has not yet identified a resource to analyze the data but acknowledges that as a need. She reported that she is working closely with Rebecca to ensure that there is a mechanism in place to analyze the information and establish rates. At a minimum, the department is going to collect salary survey and the audits, but may end up asking for more information. Herb acknowledged that more information is preferable and that the provider community would view this information as helpful too.
- Can there be a process set up by BHA/VO to integrate mental health and substance use disorder authorization protocols? As it stands now and as we understand it, if a provider delivers both MH and SUD services, the provider has to do a separate assessment for each, a separate auth request for each, a separate OMS for each, etc.
  - Daryl stated that currently, there are two separate systems for MH and SUD information at the programmatic level. She highlighted the importance of looking at the separate OMS data to see outcomes from SUD interventions versus MH interventions, and the clinical reasons to view them separately. Tim further clarified that each system has different reporting requirements.
- Anything new on the planned regional trainings that will include help for providers in getting ready for ICD-10 coming October 1?
  - Karl confirmed that VO is continuing to work on this item. He requested provider feedback for the appropriate timeframes to conduct these trainings. Both Mike and Herb agreed that providers

would appreciate seeing the trainings starting in July, to allow sufficient time to learn ICD-10 before October 1.

- QuIP Updates No Update
- Quality & Compliance Updates No Update
- Other Issues and Announcements: None