

**MHA/ValueOptions® Maryland
Provider Quality Committee Meeting Minutes**

**ValueOptions® Maryland
1099 Winterson Road, Suite 200
Linthicum, MD 21090
Friday, March 9, 2012
10:00 am to 11:30 am**

In attendance: Mary Mastrandrea, Karl Steinkraus, Daryl Plevy, Terry Brown, Jenny Howes, Vanessa Zimmerman, Jarrell Pipkin, Melissa Schober, Jamie Miller, Greg Burkhardt, Mike Schorr, Jim Chambers, Herb Cromwell, Spencer Gear, Charita Bryant. **Telephonically:** Edgar Wiggins, Susan Wilkoff, Riva Pierce, Toni Williams, Cynthia Roberson, Darryl Jones, Mary Brassard, Mark Slater, Fran Haddow, Jessica Krause, Lori Delman, Andrea Grant, Dawn Beckett, Charlene Wehn, and Judy Tanker.

Topics & Discussion	Follow-Up Actions
<p>Review and approval of Draft Minutes</p> <ul style="list-style-type: none"> February minutes were approved 	
MHA/ValueOptions® Maryland Announcements	
<p>MHA UPDATE—</p> <ul style="list-style-type: none"> Maryland was awarded the IMD Waiver (Medicaid Emergency Psychiatric Demonstration Project) which will allow Maryland to get the Medicaid match for adults in private facilities. Researching D02/D04 issues and gathering information MHA hearings are proceeding in the Senate and the House. <p>ValueOptions® Update—</p> <ul style="list-style-type: none"> Scheduling of Provider Council Meetings, April conflict and possible June conflict: We are cancelling the April and June Meetings. Our next meeting will be on May 11, 2012. Provider Connect: March Release Enhancements: This is scheduled for March 31st release. This will include an enhancement for school performance and criminal justice involvement. A provider alert will be sent out. This will impact every level of care. 	
Provider Issues	

- **Recent OMHC emergency appointment “test” – Herb Cromwell:** This was done on an educational basis. Dr. Lann explained about Good Practice Standards along with triage to help see patients more efficiently. This will also keep patients from going into an Emergency Room situation for existing clients of the OMHC's.
- **VO Audit Processes – Herb Cromwell:** There are concerns that VO has been going beyond billing audits. Daryl is looking into what they can do to tighten up on this so as to not cause an administrative burden to those providers that have been providing good care to their consumers.
- **Recent Child PRP and GZ question – Herb Cromwell:** The authorization process works for children the same way as it is done with adults. You can contact Jamie Miller to review a case if it is clinically indicated.
- **Claims Denial through no fault of the provider – Herb Cromwell:** Daryl stated that they are in the process of revisiting denials for services that were rendered in good faith for RTC and IOP services. She stated that we need providers to check on eligibility each time a consumer is seen to try to avoid any issues later. MHA is looking into services provided by LCPC's in clinics being covered.
- **Change in Authorization End Date Report:** There is a report in Intelligence Connect that will capture auths where the end date has been changed. There will be a Provider Alert on this.
- **VO Pharmacy Data – Herb Cromwell:** Donna will be following up on the people who participated in the webinar for feedback. Providers need to remember to call the EDI help desk for a password for access. Passwords need to be updated every 90 days.
- **Status of provider-specific over-time OMS testing and report availability – Herb Cromwell:** Testing will be done March 22nd.

- **MHA Workgroup on PRP auth issues – Herb Cromwell:** This is in progress. There will be another workgroup meeting scheduled.
- **Report on new MHA workgroup on EHRs and regulatory compliance – Herb Cromwell:** Melissa Schober has given a website to visit for more details on this:
http://www.cms.gov/ehrincentiveprograms/30_meaningful_use.asp. This will explain Meaningful Use Requirements.

Please Note: The April 2012 Provider Quality Committee Meeting has been cancelled.

**The next Provider Quality Committee Meeting is scheduled for:
Friday, May 11, 2012 10 a.m.
ValueOptions® Maryland
1099 Winterson Road
Linthicum, MD 21010**