

**MHA/ValueOptions® Maryland
Provider Quality Committee Meeting Minutes**

**ValueOptions® Maryland
1099 Winterson Road, Suite 200
Linthicum, MD 21090
Friday, February 10, 2012
10:00 am to 11:30 am**

In attendance: Terry Brown, Jamie Miller, Charita Bryant, Jarrell Pipkin, Jenny Howes, Vanessa Zimmerman, Daryl Plevy, Karl Steinkraus, Mary Mastrandrea, Charmaine Nulty, Steve Reeder, Shontae Harrell, Greg Burkhardt, Mike Schorr, Jim Chambers, Mike Drummond, and Spencer Gear
Telephonically: Mary Brassard, Andrene Jackson, Donna Shipp, Darlene Hastings, Dawn Beckett, Laurie Delman, Millie Richmond, Toni Williams, Darlene When, Mark Greenberg, Dr. Helen Lann

Topics & Discussion	Follow-Up Actions
<p>Review and approval of Draft Minutes</p> <ul style="list-style-type: none"> January minutes were approved 	
MHA/ValueOptions® Maryland Announcements	
<p>MHA UPDATE—</p> <ul style="list-style-type: none"> Had a meeting to discuss PRP/RRP in December and will be doing a follow-up meeting. Met with RTC providers and in the process of doing research on the concerns voiced in this meeting. Researching D02/D04 issues and gathering information MHA hearings are proceeding in the Senate and the House. <p>ValueOptions® Update—</p> <ul style="list-style-type: none"> Regional Forums: Karl Steinkraus announced that VO will be holding 2 regional forums on February 22nd and the 23rd. The topic will be on mental health issues within Special Populations. Incentive based new strategy plans for supporting OMHC Providers: MHA and VO are proceeding with planning strategies for supporting an incentive based program for the OMHC's. There will be a couple of phases. Phase one will run till the end of June and will include provider and stakeholder input. If a provider is interested in participating you can email Jamie Miller at: jamie.miller2@valueoptions.com to express 	

your interest in participating in the workgroup.

- **OMHC Test Call Results:** We received feedback from 10 providers for the after-hours calls who have made corrections to their systems and want to be tested again. The final overall compliance was 52% for the after-hour calls. During business hours calls were made in January with 51% compliance.

Provider Issues

- **ValueOptions update on notifying providers of auth span changes/consumer change of providers:** This report has been built and is working. Providers are currently testing this report.
- **VO claims denials based on eligibility changes over which a provider has no control – Herb Cromwell:** Daryl is planning on sending out a communication on this shortly to clarify the D02/D04 issue. As far as other issues concerning eligibility denials, the best advice was to talk with the CSA's.
- **Update on the effectiveness of recent changes involved in provider access to pharmacy data. It appears that providers still need a separate IntelligenceConnect log-in requiring contact with the EDI help desk. Is this correct? – Herb Cromwell:** Yes, it will require going through the EDI help desk to get a log-in.
- **Carol Shilling wanted to know if documentation either from VO or DHMH could be supplied that addresses the criteria for billing in this question -** *There are 2 different rates for mobile treatment services. One for Medicaid-only clients and one for dual-eligible clients. The rate for the dual-eligible clients is lower because the expectation is that the provider will supplement the reduced monthly MA payment by billing Medicare for Part B services rendered by Medicare-eligible providers. Can the service rendered by the Medicare provider and billed to Medicare Part B be counted toward the minimum of 4 services required for billing VO/MA? I regard the payment received by billing Part B as a supplement to the reduced MA rate and that the service can be counted toward the monthly minimum."* - **Karl sent the documentation he received from Steve Reeder.**
- **MHA Workgroup on PRP auth issues:** Katherine Gunn is working on setting up a meeting on this topic.
- **Any update on DHMH fixing the problems that are preventing**

OMHC docs and NP's from applying for and receiving Medicaid EHR incentive payments? – Herb Cromwell: Melissa Schober is following up on this issue.

- **Possible Provider Alert:** Daryl may be sending out an advisory to providers from MHA to make sure that the Electronic Health Record programs are compliant with COMAR.
- **Status of OMS reports:** OMS is live for changeover time and point in time for all years, fiscal and calendar per Mary Mastrandrea. The team will work on provider and CSA level reports. Sharon Olhaver has asked for volunteers for input. The deadline is mid-March.
- **Will there be any increase in rates for MTS and OMHC services? – Millie Richmond:** Daryl doesn't know until the end of the legislative session.

**Please Note: The next Provider Committee meeting is scheduled for Friday, March 9, 2012 10 a.m.
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