

6.22 Gambling Services

DESCRIPTION OF SERVICES

As of January 1, 2018, reimbursement for problem gambling services is available to support assessment, individual and group therapy for persons with gambling disorders and/or loved ones/concerned others. This benefit is available to all residents of Maryland to receive these services at either their outpatient community Mental Health and Substance Use Disorder program or private practitioner.

PARTICIPANT ELIGIBILITY

Services are available to all Maryland residents, regardless of insurance coverage. This means participants may be Medicaid eligible, Medicaid ineligible, uninsured or privately insured in the state of Maryland. Participants must also be a State of Maryland resident.

PROVIDER ELIGIBILITY

Providers eligible for reimbursement of this service must be either a private practitioner (individual or group) or a community-based provider. Private practitioners must be in good standing with the appropriate professional board(s). Community-based providers must either be a Federally Qualified Health Center or licensed in accordance with COMAR 10.63 as a substance use, mental health or integrated behavioral health program at the following levels of care:

- Ambulatory SUD programs for Level 1 and Level 2.1
- Residential SUD programs for Level 3.1, 3.3 and 3.5
- Outpatient Mental Health Clinics (OMHC)
- Mental Health Intensive Outpatient

Private practitioners and community-based providers must ensure the staff is trained and competent to provide services to individuals with problem gambling and/or loved ones/ concerned others. The Maryland Center of Excellence on Problem Gambling is available to provide problem gambling training and clinical consultation at no cost to programs. Providers may contact the Center of Excellence on Problem Gambling at www.mdproblemgambling.com or phone (667) 214-2120 for further information.

Medicaid Providers

Providers already enrolled in Maryland Medicaid and registered with Beacon Health Option must fill out a form specifically related to the no-cost reimbursement program. This form is located at http://maryland.beaconhealthoptions.com/provider/prv_forms.html After that form is completed, the provider will be eligible to begin providing no cost reimbursement services to gambling members and their families/concerned others. Providers should refer to Participant Eligibility to ensure proper billing procedure for reimbursement.

Non-Medicaid Providers

Providers do not need to be enrolled, and should not enroll with Medicaid if they are only seeking reimbursement for gambling services and do not wish to provide any other Medicaid reimbursed services.

Providers that are not enrolled, and do not wish to become enrolled, with Maryland Medicaid should begin the approval process detailed below.

In order to be reimbursed for no-cost services provided to gambling consumers, non-Medicaid providers must apply through the Maryland Center of Excellence on Problem Gambling's (COE) website at <http://www.mdproblemgambling.com/problem-gambling-treatment-reimbursement-application/>

An acknowledgement of receipt of the application will be provided to the applicant. Following a review of the application information by Center clinical staff, a confirmation notice of enrollment will be sent to the provider, along with a link to complete the Beacon provider registration form. This form is located on the Beacon website, under Administrative Forms at <http://maryland.beaconhealthoptions.com/provider/forms/admin/Gambling-Provider-Registration-Form.pdf>.

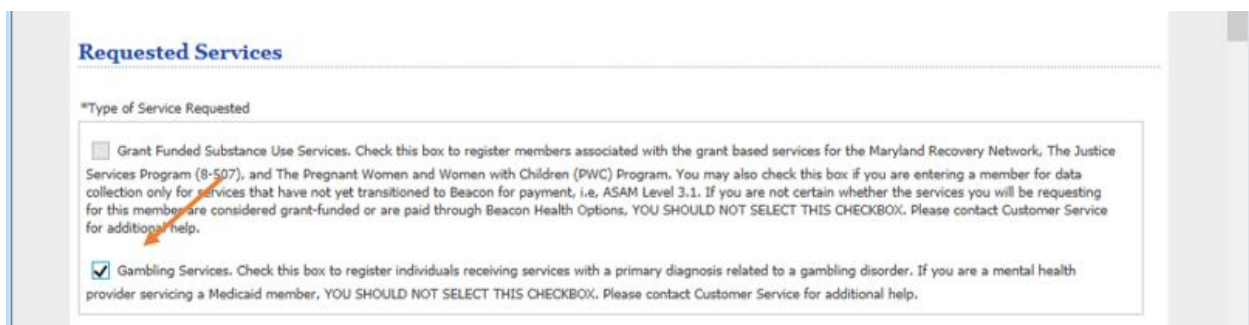
Once these two steps are completed and approval has been provided from the COE and Beacon, the provider will be able to submit authorizations and receiving reimbursement for services. Once approved, the provider may also click on the following link <https://is.gd/DGProviderReferral> to complete the registration form in order to be included in the Provider Referral Directory posted on the Center's website, and used for referrals from the 1-800-GAMBLER Helpline.

COMBINATION OF SERVICES

For a description of services which may be reimbursed on the same day, follow the [combination of services rules](#) per your appropriate Provider type, i.e. mental health or SUD provider.

AUTHORIZATION PROCESS

Authorization requests for initial and continued stay gambling services are requested electronically through Beacon. Electronic authorizations are completed by the provider through submission of up to date clinical information in ProviderConnect for members registered with the SGAM fund and allowable covered diagnoses. When reviewing the eligible fund sources, a provider should review the participant file for the SGAM funding source. If the provider does not see SGAM listed on the participants file, they will need to register the participant through the ProviderConnect site under Member Registration. On this screen you will see a section marked Requested Services and should check the box marked Gambling Services. This will register the participant for this eligible funding source for up to one year.



Provider Connect can be accessed 24/7, including weekends and holidays through the Beacon website: <http://maryland.beaconhealthoptions.com/provider-main.html>. If the level of care is medically necessary, services will be authorized. Concurrent authorization must be submitted with supporting clinical information on the first uncovered day.

If a Beacon Clinical Care Manager is not able to authorize the service as medically necessary, the request for services will be referred to a Beacon Physician Advisor for review. If the services requested do

not meet medical necessity criteria and are non-authorized, the determination of the non-authorized case will be communicated both via ProviderConnect and telephonically to the provider (refer to Chapter 10 on Grievances and Appeals for further information).

Providers requesting gambling IOP or gambling ASAM Level 3.5, ASAM Level 3.3, or ASAM Level 3.1 services are expected to initiate discharge planning at the beginning of service delivery. These providers are also required to submit the discharge plan with each authorization request.

DISCHARGE

The above described process is continued for authorizations until the participant is no longer in treatment. Upon discharge, the provider must discharge the participant from their service by going to ProviderConnect and entering a discharge by searching for the participant authorization and choosing the discharge participant option. Providers should note that entering discharge information is an important step and is reimbursable. For billing codes and rates regarding this reimbursement, please see the gambling fee schedules posted to the Beacon website at http://maryland.beaconhealthoptions.com/provider/prv_info.html.

CLAIMS REIMBURSEMENT PROCESS

Services will only be authorized for registered members who have a covered diagnosis. If the member does not have a covered diagnosis, claims will be denied.

- Providers should not submit claims unless the service has been authorized by Beacon.
- Claims should be submitted on a CMS 1500 form.
- Each date of service must be submitted on a separate transaction line. Date spans will not be accepted.
- Claims must specify specific ICD 10 codes, not DSM 5 codes.
 - For mental health only, (FMCD), use F63.0 Pathological Gambling
 - For substance use, (SGAM), use
 - F63.0 Pathological Gambling
 - Z72.6 Gambling and Betting – Problems related to Lifestyle
 - Z71.9 Counseling unspecified
- Claims for unauthorized services will be denied