

Chapter 4

General Provider Information

- 4.1. Provider Registration
- 4.2. Provider Training
- 4.3. Provider Information

4.1. Provider Registration

In order for a provider to become a participating provider for the Maryland Public Behavioral Health System (PBHS) and deliver services to the Medicaid population, a provider must initially enroll in the Maryland Medicaid program. To enroll in Medicaid, a provider needs to complete the provider application found here: <https://mmcp.dhmfh.maryland.gov/pages/Provider-Information.aspx>.

Once enrolled in Maryland Medicaid, a provider will be given a Medicaid provider number. Providers will use that number to register with Beacon Health Options, Inc. (Beacon) and will then be assigned a six-digit Beacon ID number for billing and payment. Upon receipt of a provider's Medicaid provider number, the provider must then register with Beacon by contacting Beacon's customer service team at 800.888.1965 to make sure they are also enrolled.

For providers that are delivering services strictly on a grant basis (e.g., Maryland Recovery Network [MDRN]), Justice Services grant [8-507], and the Pregnant Women with Children Grant and are not Maryland Medicaid providers) to Maryland participants with substance use disorder, a provider should contact the appropriate administrator of the grant service, whether that be a unit within the Behavioral Health Administration (BHA) or Beacon.

4.2. Provider Training

Beacon provides monthly training for providers and their staff. Trainings include:

- How to access and use ProviderConnect for both mental health and substance use disorder providers
- Grant-funded provider training
- Billing rules
- Psychiatric rehabilitation provider (PRP) ProviderConnect and billing

Beacon also offers specialized trainings/webinars for providers. These sessions will also be listed on the Beacon website. The training schedule can be found by using the following link:

http://maryland.beaconhealthoptions.com/provider/prv_trn.html.

4.3. Provider Information

PROVIDER ALERTS

Beacon emails Provider Alerts to announce important information, such as changes within the PBHS, system downtime, Maryland Department of Health and Mental Hygiene (DHMH) announcements, and important regulatory guidance. Providers should register for Provider Alerts by sending an email to: marylandproviderrelations@beaconhealthoptions.com. This subject line should read "Provider Alerts" and the provider's email address should be in the body of the email.

All Provider Alerts are also posted on the Beacon website accessible here:

http://maryland.beaconhealthoptions.com/provider/prv_alerts.html.

NEWSLETTER

Coming Soon

Beacon publishes a quarterly newsletter with information useful to both providers and participants. This new feature highlights new clinical innovations, upcoming events within the State, news for participants, as well as innovations happening within our provider community. If you have any ideas for the newsletter, please email your comments to marylandproviderrelations@beaconhealthoptions.com.