





No Cost Treatment Initiative

Reimbursement for Program Gambling Treatment

Frequently Asked Questions by Providers

1. How do I sign up to offer my clients no-cost treatment?

If you are an existing Medicaid provider with Beacon Health Options Maryland (Beacon) you are already eligible to offer no-cost problem gambling treatment to clients and their families. Reimbursement is provided at the Medicaid rate. However, you must complete the form "Gambling Provider Registration Form" for reimbursement of problem gambling treatment –the form can be found at

http://maryland.beaconhealthoptions.com/provider/prv_forms.html

If you are a non- Medicaid provider or non-Medicaid Private Practitioner, you are also eligible to offer no-cost problem gambling treatment to clients and their families. You must follow a few steps to apply:

- > Information and the application for non-Medicaid Providers can be found on the Center's website - http://www.mdproblemgambling.com/problem-gamblingtreatment-reimbursement-application/.
- The application for non-Medicaid Providers can also be accessed at https://is.gd/PGReimbursementApplication
- ➤ Once the Center approves your application, you will receive a confirmation letter indicating the next steps in the process with Beacon.
- ➤ Beacon will contact you separately to complete additional forms.

2. How do I contact Beacon if I have questions on getting reimbursement and offering no cost treatment?

Questions should be emailed to mailto:marylandproviderrelations@beaconhealthoptions.com

Response time is usually within 24-48 hours. This provider relations email box is managed by the entire team dedicated to the administration of the state's problem gambling no cost treatment program.

Another good resource is the Beacon website at http://maryland.beaconhealthoptions.com/index.html. The gambling material is hosted on the front page and is downloadable.

3. I would like to be added to the Helpline Provider Referral list, what steps do I need to take?

Once you have been approved through Beacon as offering no cost treatment, you can complete a short form at https://is.gd/DGProviderReferral. Your agency/practice will then be added to the Center's Referral List and posted as a "no cost treatment provider" with the Maryland Helpline (1-800-Gambler) as well as posted on the Center's website and the Maryland Lottery's MARG (Maryland Alliance for Responsible Gambling) website - http://mdgamblinghelp.org/. If you have any additional questions regarding participation on the Provider Referral list, please contact the Center at 667-214-2120.

4. Is there an expiration date to receive reimbursement for problem gambling treatment?

No, there is no expiration date for eligible and approved providers/private practitioners to receive reimbursement for problem gambling treatment. This is not a grant program per se; funds used for provider reimbursement for problem gambling no cost treatment are part of the legislated problem gambling fund derived from casino revenue.

- 5. We have been approved to be reimbursement for providing "no cost treatment" for problem gambling to gamblers and their families, but we have a few additional questions regarding billing, i.e. client authorization and coding:
 - a. Once the authorization for gambling no cost treatment expires, do we request a new authorization?

Yes, you will need to request a new authorization; you will do a concurrent authorization.

b. After one year, do we need to re-register the client for problem gambling treatment reimbursement?

Yes, authorization for each client has a one year approval limit. You will need to re-register if that client is still an active client.

c. Is there a visit limit for authorization?

No, there is visit quantity limit for authorization. Combination of service rules will apply, similar to those of MH or SUD.

6. We understand reimbursement for problem gambling treatment also applies to "family members" in addition to the gambler:

a. Who qualifies as family members/concerned others?

Family members/concerned others can be a spouse or partner; parent; guardian; child (adult or under 18); other relative or a friend. Anyone in the gambler's "inner circle" who is impacted by the problem gambler may qualify for "no cost treatment."

b. What is the DX billing code we would use for treatment of a family member/concerned others?

You would use DX Code Z71.9 to bill for treatment for a family member/concerned others. Any additional questions on billing should be directed to Beacon at mailto:marylandproviderrelations@beaconhealthoptions.com or visit Beacon's website at http://maryland.beaconhealthoptions.com/index.html.

c. Is there an age minimum/limit for treatment of a child under the problem gambling reimbursement?

No, there is no age limit for a child receiving problem gambling treatment, either as the primary gambler or as a family member.

7. If a client has insurance, do we need to verify if there is coverage for gambling services?

No, provider reimbursement for problem gambling treatment to the gambler or their family is not dependent on the client's insurance coverage, financial status or ability to pay.

If you have any questions regarding the reimbursement for problem gambling treatment and the referral network, please contact the Center's Clinical Manager:

Michele Lewis, M.Ed., LCADC Clinical Manager Direct: (667) 214-2123

Main: (667) 214-2120

michele.lewis@som.umaryland.edu