



# OMS Datamart User Guide for Providers

April-2017

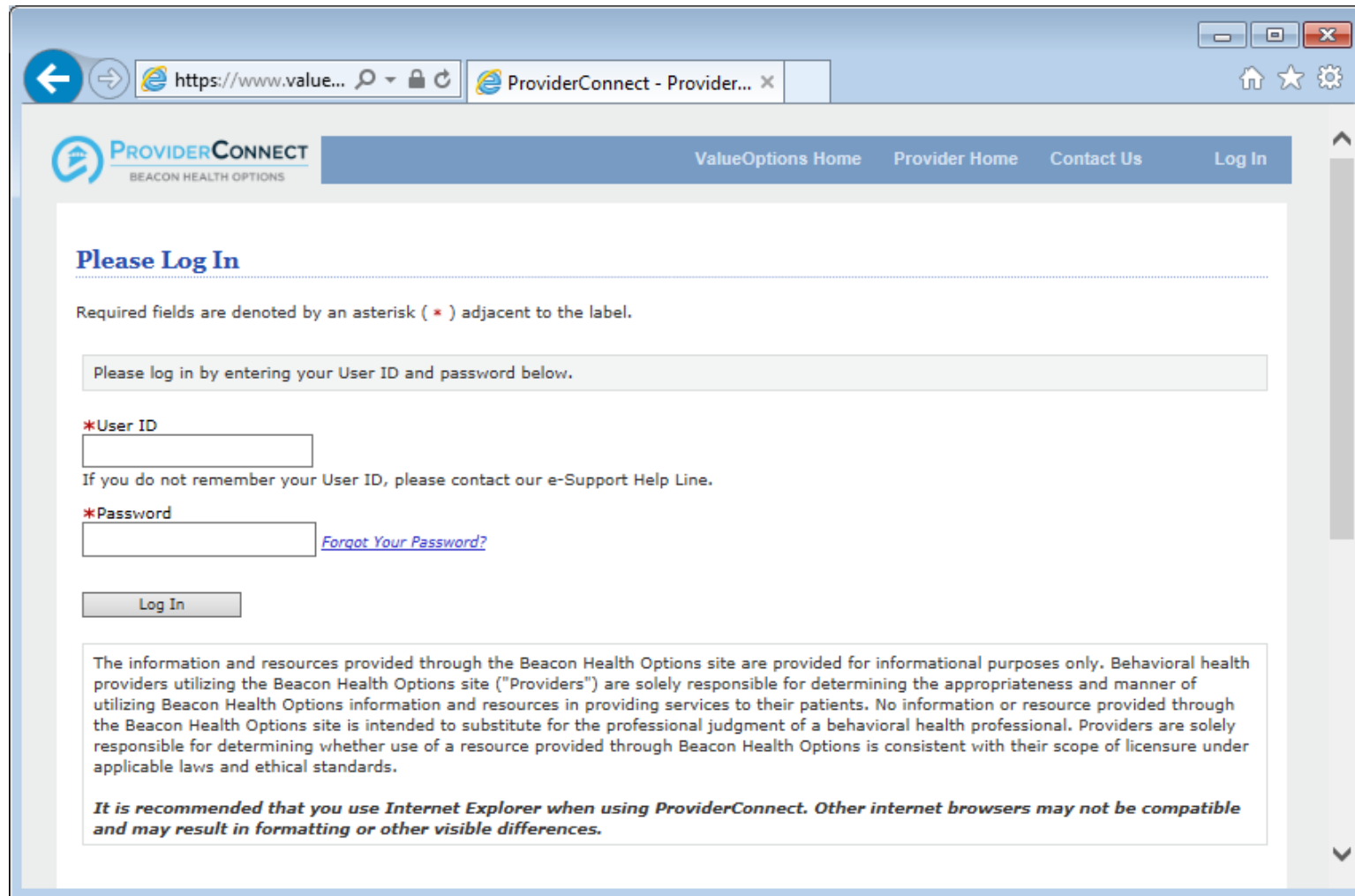
# Overview: IntelligenceConnect

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- Utilizing the industry leading technology from Business Objects, IntelligenceConnect provides users with access to a more detailed version of the Outcomes Measurement System (OMS) Datamart that allows access to provider-specific data.
- This access is only available to user logon IDs that have access to agency reports.
- OMS data is generated from the data warehouse and merged into tables that are then loaded into the data model to produce the requested presentation.
- Users will access the OMS Datamart through a series of folders on IntelligenceConnect under the MARYLAND SERVICE CENTER.

# Logging in to ProviderConnect

- Provider will log into ProviderConnect
- Enter user name and password, and click the login button



The screenshot shows a web browser window with the URL <https://www.value...> and the page title "ProviderConnect - Provider...". The page header includes the "PROVIDERCONNECT BEACON HEALTH OPTIONS" logo and navigation links for "ValueOptions Home", "Provider Home", "Contact Us", and "Log In".

The main content area is titled "Please Log In" and includes the following text: "Required fields are denoted by an asterisk ( \* ) adjacent to the label." Below this is a grey box with the instruction: "Please log in by entering your User ID and password below."

The login form consists of two input fields:

- \*User ID:
- \*Password:  [Forgot Your Password?](#)

A "Log In" button is located below the password field.

At the bottom of the page, there is a disclaimer: "The information and resources provided through the Beacon Health Options site are provided for informational purposes only. Behavioral health providers utilizing the Beacon Health Options site ('Providers') are solely responsible for determining the appropriateness and manner of utilizing Beacon Health Options information and resources in providing services to their patients. No information or resource provided through the Beacon Health Options site is intended to substitute for the professional judgment of a behavioral health professional. Providers are solely responsible for determining whether use of a resource provided through Beacon Health Options is consistent with their scope of licensure under applicable laws and ethical standards." Below the disclaimer, it is recommended: "It is recommended that you use Internet Explorer when using ProviderConnect. Other internet browsers may not be compatible and may result in formatting or other visible differences."

# Navigating to the OMS Datamart

- Click the “Reports” link on the left sidebar of the screen and wait for the environment to load.

PROVIDERCONNECT  
BEACON HEALTH OPTIONS

Switch Account 123456-General Account ValueOptions Home Provider Home Contact Us Log Out

Home  
Specific Member Search  
Register Member  
Authorization Listing  
Enter an Authorization/Notification Request  
Enter a Treatment Plan  
View Clinical Drafts  
Enter a Special Program Application  
Complete Provider Forms  
Enter a Comprehensive Service Plan  
Claim Listing and Submission  
Enter EAP CAF  
Manage Users  
Enter an Individual Plan  
Enter Case Management Referral  
Enter a Referral  
Review Referrals  
Enter Bed Tracking Information  
Search Beds/Opening  
Weekly Behavior Analysis Measures  
EDI Homepage  
Enter Member Reminders  
On Track Outcomes  
Reports  
Print Spectrum Release of

Welcome PETER TUMNUS . Thank you for using Beacon Health Options ProviderConnect.

YOUR MESSAGE CENTER (8 **NEW** ) Message

Click on inbox to view your messages

WHAT DO YOU WANT TO DO TODAY?

- Link/Unlink Accounts **NEW**
- Eligibility and Benefits
  - Find a Specific Member
  - Register a Member
- Enter or Review Authorization Requests
  - Enter an Authorization/Notification Request
  - Enter an Individual Plan
  - Enter a Special Program Application
  - Enter a Comprehensive Service Plan
  - Enter a Treatment Plan
  - Review an Authorization
  - Update Monthly Wage Information
  - View Clinical Drafts
  - Weekly Behavior Analysis Measures
- Enter Member Reminders
- Enter Case Management Referral
- Enter or Review Claims
  - Enter a Claim
  - Enter EAP CAF
  - Review a Claim
  - View My Recent Provider Summary Vouchers
  - PaySpan
- Enter or Review Referrals
  - Enter a Referral
  - Review Referrals
- Enter Bed Tracking Information
- Search Beds/Opening
- Update Demographic Information
- Update Roster Information
- Update ABA Paraprofessional Roster Information
- View My Recent Authorization Letters

# IntelligenceConnect Home Page

- On the IntelligenceConnect home page, click on the “Public Folders” folder to navigate to the OMS Datamart.

The screenshot shows the SAP IntelligenceConnect interface. At the top, the SAP logo is on the left, and the user is logged in as PROVIDER3. The main area is divided into a left sidebar and a main content area. The sidebar shows a tree view under 'Public Folders' with 'MARYLAND SERVICE CENTER' selected. The main content area displays a table with the following data:

Title	Type	Last Run	Instances
MARYLAND SERVICE CENTER	Folder		

At the bottom right of the interface, it says 'Total: 1 items'.

# Accessing the OMS Datamart

- Click the + buttons next to the MARYLAND SERVICE CENTER folder, then the External Users folder, and click on the MD OMS Datamart folder to access the OMS Datamart.

The screenshot shows the INTELLIGENCECONNECT 7.0.0.0 interface. The top navigation bar includes "Home" and "Documents" tabs. Below the navigation bar is a menu with "View", "New", "Organize", "Send", "More Actions", and "Details". The main content area is divided into two panes. The left pane, titled "My Documents", shows a folder tree with "Public Folders", "MARYLAND SERVICE CENTER", "External Users", and "MD OMS Datamart". The right pane displays a table with the following data:

Title ^	Type	Last Run	Instances
Maryland OMS	BI workspace		
MD OMS Datamart	Dashboards		

# Accessing the OMS Datamart

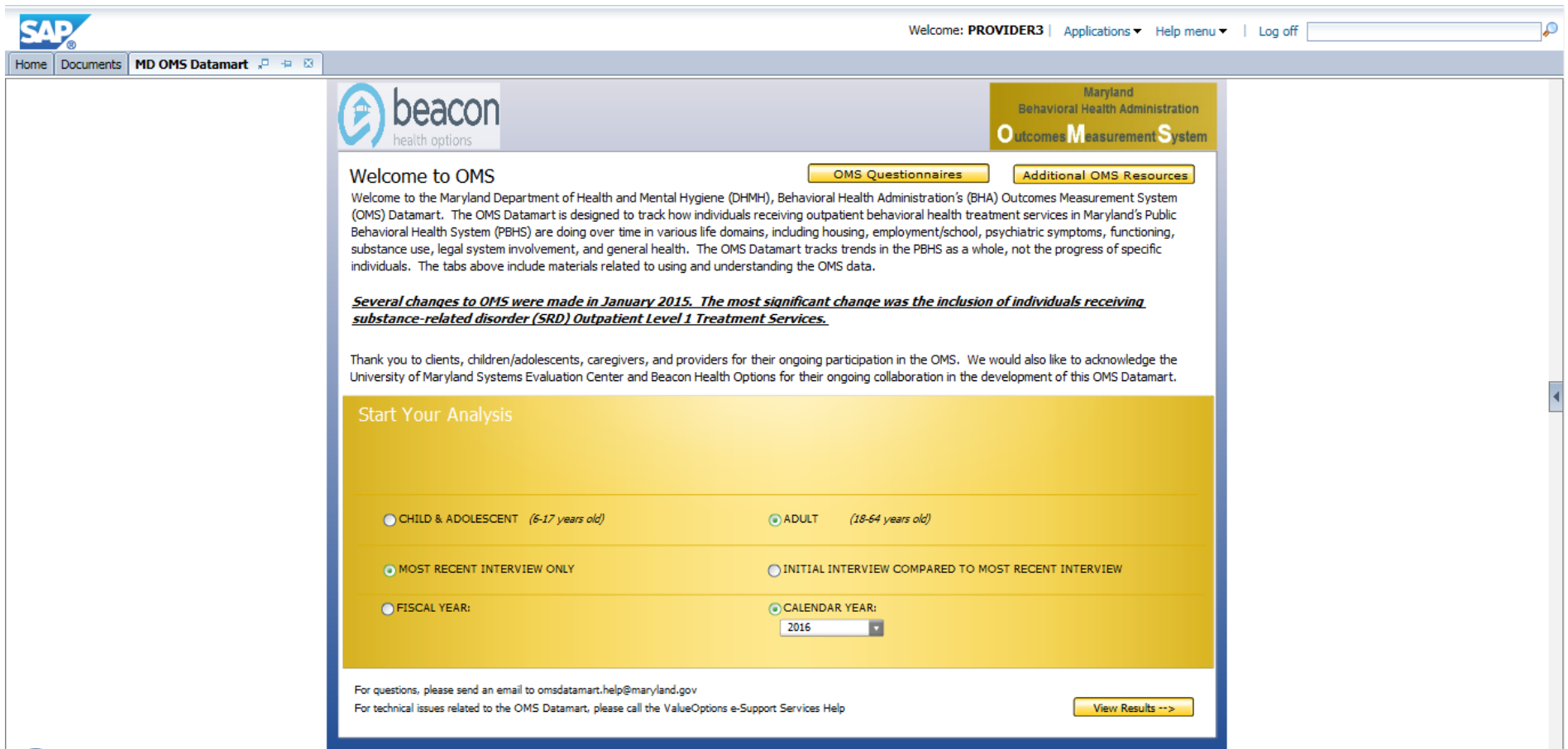
- Right-click on the MD OMS Datamart and select 'View' to open the OMS Datamart Welcome Page.

The screenshot shows the SAP Documents interface. The top navigation bar includes the SAP logo, the user name 'PROVIDER3', and links for 'Applications', 'Help menu', and 'Log off'. The main area is divided into a left sidebar and a main content area. The sidebar shows a tree view of folders under 'My Documents', including 'Public Folders', 'MARYLAND SERVICE CENTER', 'External Users', 'MD OMS Datamart', and 'MD Mobile Dashboard'. The main content area displays a table with columns for 'Title', 'Type', 'Last Run', and 'Instances'. The table contains two rows: 'Maryland OMS' (BI workspace) and 'MD OMS Datamart' (Dashboards). The 'MD OMS Datamart' row is selected, and a context menu is open over it, showing options: 'View', 'Properties', 'Mobile Properties', 'Categories', 'Document Link', 'Organize', and 'Details'. The 'View' option is highlighted. The bottom of the interface shows a search bar and a status bar with the URL 'https://icqa.valueoptions.com/BOE/portal/1702121007/InfoViewAppActions/jsp/InfoView\_Listing/infoviewListing.faces?cafW...' and 'Total: 2 items'.

Title	Type	Last Run	Instances
Maryland OMS	BI workspace		
MD OMS Datamart	Dashboards		

# The OMS Datamart Welcome Page

- To access the specific analysis presentation, choose the relevant radio buttons in the 'Start Your Analysis' section by selecting Child & Adolescent or Adult, Most Recent Interview or Initial Interview Compared to Most Recent Interview, a specific Fiscal Year or a specific Calendar Year.
- Click the 'View Results' button in the bottom right corner

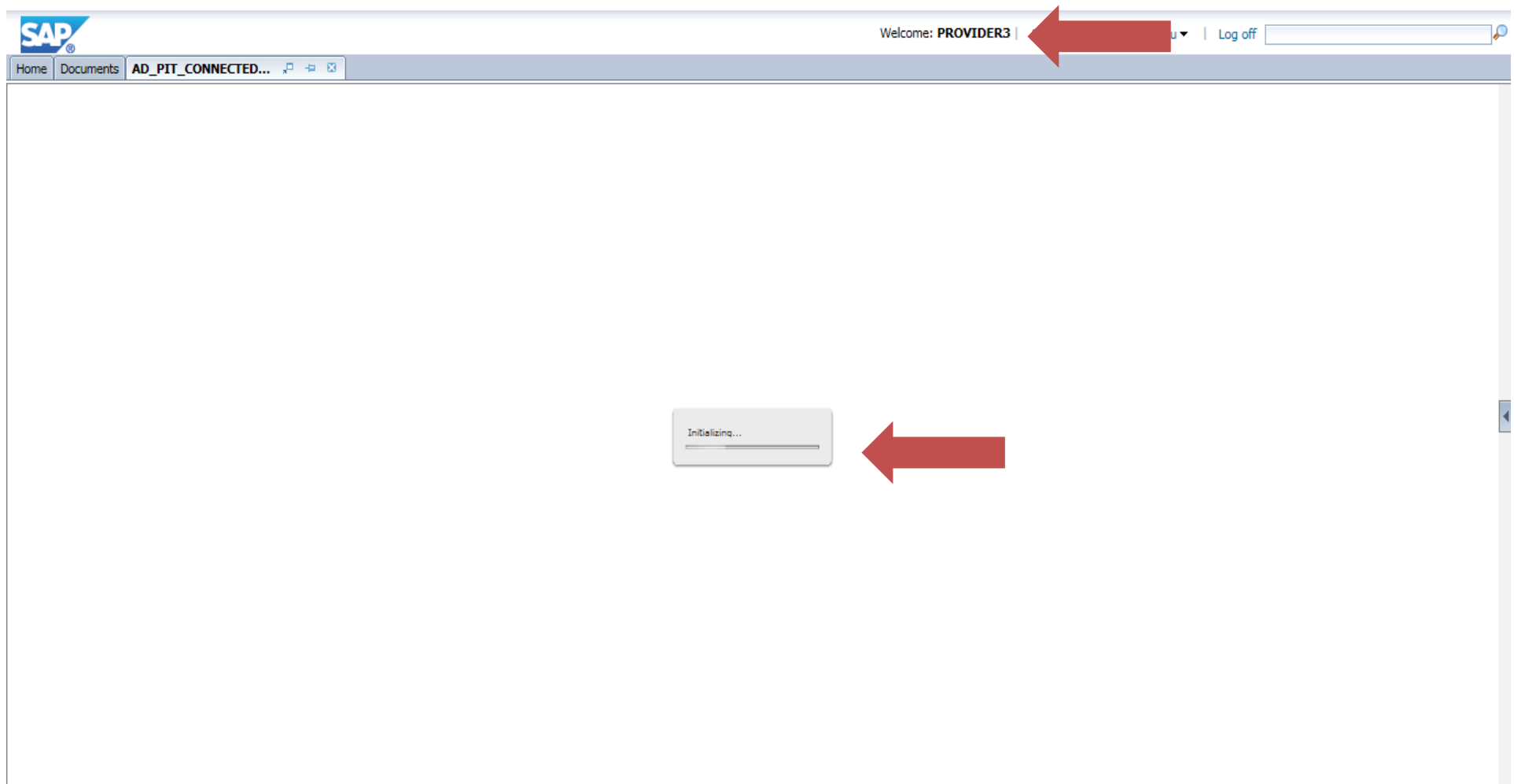


The screenshot shows the SAP MD OMS Datamart interface. At the top, there is a navigation bar with 'Home', 'Documents', and 'MD OMS Datamart'. The main content area features the 'beacon health options' logo on the left and the 'Maryland Behavioral Health Administration Outcomes Measurement System' logo on the right. Below the logos, there is a 'Welcome to OMS' section with a brief description of the system and a link to 'OMS Questionnaires' and 'Additional OMS Resources'. A highlighted section titled 'Start Your Analysis' contains several radio button options: 'CHILD & ADOLESCENT (6-17 years old)', 'ADULT (18-64 years old)', 'MOST RECENT INTERVIEW ONLY', and 'INITIAL INTERVIEW COMPARED TO MOST RECENT INTERVIEW'. Below these are two dropdown menus for 'FISCAL YEAR' and 'CALENDAR YEAR', with '2016' selected in the calendar year dropdown. At the bottom right, there is a 'View Results -->' button. The footer contains contact information for technical support.



# Initializing the OMS Datamart

- The system will initialize/load the specific presentation.
- The user login is displayed in the upper right corner.



# Querying the OMS Datamart

- The Provider level allows the user to view agency and location specific data.

The screenshot displays the SAP OMS Datamart interface. At the top, the SAP logo is on the left, and the user is logged in as 'PROVIDER3'. The main content area is titled 'Adult OMS Data' and shows the 'Most Recent Interview - Calendar Year 2016' for 'Univ Of Md Psychiatry Assoc Pa - 401609200'. A search dropdown menu is open, showing a list of providers: 'Univ Of Md Psychiatry Assoc Pa', 'Univ Of Md Psychiatry Assoc Pa - 401609200', 'University Of Md-Medical System', 'University Of Md-Medical System - 259861200', and 'University Specialty Hospital'. A red arrow points to the search dropdown menu. Another red arrow points to the top of the page. The 'Maryland Behavioral Health Administration Outcomes Measurement System' logo is visible in the top right. A 'Back To Welcome' button is located below the logo. The data is as of 12/31/2016.

# Querying the OMS Datamart

- Left-click on a provider (Arrow #1) to select it and right click the scroll-out bar (Arrow #2) arrow to retrieve the data for the selection.
- The 'Data through' date will display at the bottom right corner.

The screenshot shows the SAP Beacon interface for querying OMS data. The browser window title is "AD\_PIT\_CONNECTED...". The page header includes the SAP logo, "Welcome: PROVIDER3", and navigation links for "Applications", "Help menu", and "Log off". The main content area is titled "Adult OMS Data" and displays "Most Recent Interview - Calendar Year 2016" for the "University Of Md-Medical System - 259861200". A yellow banner for the "Maryland Behavioral Health Administration Outcomes Measurement System" is visible, along with a "Back To Welcome" button. A dropdown menu is open, showing a list of providers: "Univ Of Md Psychiatry Assoc Pa", "Univ Of Md Psychiatry Assoc Pa - 401609200", "University Of Md-Medical System", "University Of Md-Medical System - 259861200" (highlighted), and "University Specialty Hospital". A red arrow labeled "#1" points to the selected provider. Another red arrow labeled "#2" points to the vertical scroll bar on the left side of the dropdown menu. The bottom right corner of the page displays "Data through: 12/31/2016".

# Querying the OMS Datamart

- The Datamart will then start the process to retrieve the data for the selected location.

The screenshot displays the SAP OMS Datamart interface. At the top, the SAP logo is visible on the left, and the user is logged in as PROVIDER3. The main content area features the beacon health options logo on the left. The title "Adult OMS Data" is centered, with the subtitle "Most Recent Interview - Calendar Year 2016" and the location "Univ Of Md Psychiatry Assoc Pa - 401609200". On the right, there is a yellow box for "Maryland Behavioral Health Administration Outcomes Measurement System" and a button labeled "<- Back To Welcome". Below the title, there are four dropdown menus for "Ages - All", "Genders - All", "Races - All", and "Time in Treatment - All". A large grey box in the center contains the text "Please wait while we retrieve your data...". At the bottom right, it says "Data through: 12/31/2016".

# Navigating the OMS Datamart

- The presentation is displayed with tabs that show the different domains and the specific questions that fall under each domain.
- The number of clients is shown for each answer option along with a percentage of the total in the table, as well as a pie chart above.
- Click on the Page number in the upper right to go to the next page for that domain.

**Adult OMS Data**  
Most Recent Interview - Calendar Year 2016

Maryland Behavioral Health Administration  
**Outcomes Measurement System**

Home Documents AD\_PIT\_CONNECTED... Welcome: PROVIDER3 | Applications | Help menu | Log off

Ages - All Genders - All Races - All Time in Treatment - All

Living Situation **Psychiatric Sympto...** Substance Use Recovery & Functioni... Legal Employment General Hea... Counts

Page: 1 2

**Q1. Where are you living now?**

Answer Options	# of Clients	%
Independent	13	100.0%
Community	0	0.0%
Institutional	0	0.0%
Homeless	0	0.0%
Other	0	0.0%
<b>Total</b>	<b>13</b>	<b>100.0%</b>

- Independent: Private Residence, Boarding House/Rooming House  
- Community: Residential Rehabilitation Program, Group Home/Therapeutic Group Home, Halfway House, Recovery Residence, School or Dormitory, Foster Home, Crisis Residence  
- Institutional: Assisted Living, Skilled Nursing Facility, Residential Treatment Center for Children, Hospital, Jail/Correctional Facility/Detention Center  
- Homeless: Homeless or Emergency Shelter

**Q2. In general, how satisfied are you with where you currently live?**

Answer Options	# of Clients	%
Very much	1	9.1%
Quite a bit	2	18.2%
Somewhat	4	36.4%
A little bit	1	9.1%
Not at all	3	27.3%
<b>Total</b>	<b>11</b>	<b>100.0%</b>

Data through: 12/31/2016

# Navigating the OMS Datamart

- Drop-down selections are available to filter for Age, Gender, Race, and Time in Treatment.

INTELLIGENCECONNECT  
VIZIOPTICS

Welcome: CSA1 | Applications ▾ | Help menu ▾ | Log off

Home Documents AD\_PIT\_CONNECTED...

beacon health options

Adult OMS Data  
Most Recent Interview - Calendar Year 2016  
[REDACTED]

Maryland Behavioral Health Administration  
Outcomes Measurement System

<- Back To Welcome

Ages - All ▾ Genders - All ▾ Races - All ▾ Time in Treatment - All ▾

Psychiatric Symptoms Substance Use Recovery & Functioning Legal Employment General Health Counts

Page: 1 2

Q1. Where are you living now?

Answer Options	# of Clients	%
Independent	355	86.0%
Community	36	8.7%
Institutional	1	0.2%
Homeless	21	5.1%
Other	0	0.0%
<b>Total</b>	<b>413</b>	<b>100.0%</b>

- Independent: Private Residence, Boarding House/Rooming House  
 - Community: Residential Rehabilitation Program, Group Home/Therapeutic Group Home, Halfway House, Recovery Residence, School or Dormitory, Foster Home, Crisis Residence  
 - Institutional: Assisted Living, Skilled Nursing Facility, Residential Treatment Center for Children, Hospital, Jail/Correctional Facility/Detention Center  
 - Homeless: Homeless or Emergency Shelter  
 - Other Type Reported

Q2. In general, how satisfied are you with where you currently live?

Answer Options	# of Clients	%
Very much	58	15.0%
Quite a bit	78	20.2%
Somewhat	149	38.6%
A little bit	59	15.3%
Not at all	42	10.9%
<b>Total</b>	<b>386</b>	<b>100.0%</b>

Data through: 12/31/2016

# Navigating the OMS Datamart

- The Counts tab will display the Number of Clients for the specific analysis.

The screenshot shows the SAP OMS Datamart interface. At the top, there is a SAP logo and a user welcome message: "Welcome: PROVIDER3 | Applications | Help menu | Log off". Below this is a navigation bar with "Home" and "Documents" tabs, and a document titled "AD\_PIT\_CONNECTED...". The main content area features the "beacon health options" logo on the left and "Adult OMS Data" in the center. Below the title, it says "Most Recent Interview - Calendar Year 2016" and a redacted name. On the right, there is a yellow box for "Maryland Behavioral Health Administration Outcomes Measurement System" with a "<- Back To Welcome" button. Below this are filters for "Ages - All", "Genders - All", "Races - All", and "Time in Treatment - All". A horizontal menu contains tabs for "Living Situation", "Psychiatric Sympto...", "Substance Use", "Recovery & Functioni...", "Legal", "Employment", "General Hea...", and "Counts". The "Counts" tab is active, displaying a table titled "Counts Only".

Provider	# of Clients
Provider 3	13

Data through: 12/31/2016

# Navigating the OMS Datamart

- Click on 'Back to Welcome' to select a different options.

**Adult OMS Data**  
Most Recent Interview - Calendar Year 2016

Maryland Behavioral Health Administration  
Outcomes Measurement System

← Back To Welcome

Ages - All | Genders - All | Races - All | Time in Treatment - All

Living Situation | **Psychiatric Sympto...** | Substance Use | Recovery & Functioni... | Legal | Employment | General Hea... | Counts

Page: 1 2

**Q1. Where are you living now?**

Independent

Answer Options	# of Clients	%
Independent	13	100.0%
Community	0	0.0%
Institutional	0	0.0%
Homeless	0	0.0%
Other	0	0.0%
<b>Total</b>	<b>13</b>	<b>100.0%</b>

- Independent: Private Residence, Boarding House/Rooming House  
 - Community: Residential Rehabilitation Program, Group Home/Therapeutic Group Home, Halfway House, Recovery Residence, School or Dormitory, Foster Home, Crisis Residence  
 - Institutional: Assisted Living, Skilled Nursing Facility, Residential Treatment Center for Children, Hospital, Jail/Correctional Facility/Detention Center  
 - Homeless: Homeless or Emergency Shelter

**Q2. In general, how satisfied are you with where you currently live?**

A little bit | Not at all | Somewhat | Very much | Quite a bit

Answer Options	# of Clients	%
Very much	1	9.1%
Quite a bit	2	18.2%
Somewhat	4	36.4%
A little bit	1	9.1%
Not at all	3	27.3%
<b>Total</b>	<b>11</b>	<b>100.0%</b>

Data through: 12/31/2016



# Navigating the OMS Datamart

- Different options can be selected.

The screenshot displays the SAP MD OMS Datamart interface. At the top, the SAP logo is on the left, and the user is logged in as 'PROVIDER3'. The main header includes the 'beacon health options' logo and the 'Maryland Behavioral Health Administration Outcomes Measurement System' title. The 'Welcome to OMS' section provides an overview of the system and includes buttons for 'OMS Questionnaires' and 'Additional OMS Resources'. A key update is noted: 'Several changes to OMS were made in January 2015. The most significant change was the inclusion of individuals receiving substance-related disorder (SRD) Outpatient Level 1 Treatment Services.' The 'Start Your Analysis' section features radio button options for 'CHILD & ADOLESCENT (6-17 years old)', 'ADULT (18-64 years old)', 'MOST RECENT INTERVIEW ONLY', and 'INITIAL INTERVIEW COMPARED TO MOST RECENT INTERVIEW'. There are also dropdown menus for 'FISCAL YEAR' and 'CALENDAR YEAR' (set to 2016). A 'View Results -->' button is located at the bottom right of the analysis section.

# Navigating the OMS Datamart

- Click on the Log Off button in the upper right corner to exit the OMS Datamart.



The screenshot shows the SAP interface for the OMS Datamart. The top navigation bar includes the SAP logo, a search bar, and the text "Welcome: PROVIDER3 | Applications | Help menu | Log off". A blue arrow points to the "Log off" link. Below the navigation bar, the breadcrumb trail shows "Home | Documents | MD OMS Datamart". The main content area features the "beacon health options" logo and the "Maryland Behavioral Health Administration Outcomes Measurement System" header. The "Welcome to OMS" section includes a welcome message and two buttons: "OMS Questionnaires" and "Additional OMS Resources". A highlighted section titled "Start Your Analysis" contains several radio button options: "CHILD & ADOLESCENT (6-17 years old)", "ADULT (18-64 years old)", "MOST RECENT INTERVIEW ONLY", and "INITIAL INTERVIEW COMPARED TO MOST RECENT INTERVIEW". There are also dropdown menus for "FISCAL YEAR" and "CALENDAR YEAR" (set to 2016). At the bottom, there is a "View Results -->" button and contact information for help.

# Navigating the OMS Datamart

- Click the “Log Out” link in the upper right corner of the screen to exit ProviderConnect.

The screenshot shows the ProviderConnect web application interface. The browser address bar displays the URL [http://www.valueoptions.com/PMC\\_prototype/Provic](http://www.valueoptions.com/PMC_prototype/Provic). The page header includes the **PROVIDERCONNECT** logo for Beacon Health Options, a "Switch Account" dropdown menu set to "123456-General Account", and navigation links for "ValueOptions Home", "Provider Home", "Contact Us", and "Log Out". A red arrow points to the "Log Out" link. The main content area displays a welcome message for "PETER TUMNUS", a message center notification for 8 new messages, and a list of tasks under "WHAT DO YOU WANT TO DO TODAY?".

**PROVIDERCONNECT**  
BEACON HEALTH OPTIONS

Switch Account: 123456-General Account | ValueOptions Home | Provider Home | Contact Us | Log Out

Welcome **PETER TUMNUS** . Thank you for using Beacon Health Options ProviderConnect.

YOUR MESSAGE CENTER (8 **NEW** ) Message

Click on inbox to view your messages

WHAT DO YOU WANT TO DO TODAY?

- Link/Unlink Accounts **NEW**
- Eligibility and Benefits
  - Find a Specific Member
  - Register a Member
- Enter or Review Authorization Requests
  - Enter an Authorization/Notification Request
  - Enter an Individual Plan
  - Enter a Special Program Application
  - Enter a Comprehensive Service Plan
  - Enter a Treatment Plan
  - Review an Authorization
  - Update Monthly Wage Information
  - View Clinical Drafts
  - Weekly Behavior Analysis Measures
- Enter Member Reminders
- Enter Case Management Referral

- Enter or Review Claims
  - Enter a Claim
  - Enter EAP CAF
  - Review a Claim
  - View My Recent Provider Summary Vouchers
  - PaySpan
- Enter or Review Referrals
  - Enter a Referral
  - Review Referrals
- Enter Bed Tracking Information
- Search Beds/Opening
- Update Demographic Information
- Update Roster Information
- Update ABA Paraprofessional Roster Information
- View My Recent Authorization Letters

# Thank you

