



OMS Datamart User Guide for CSAs and LAAs

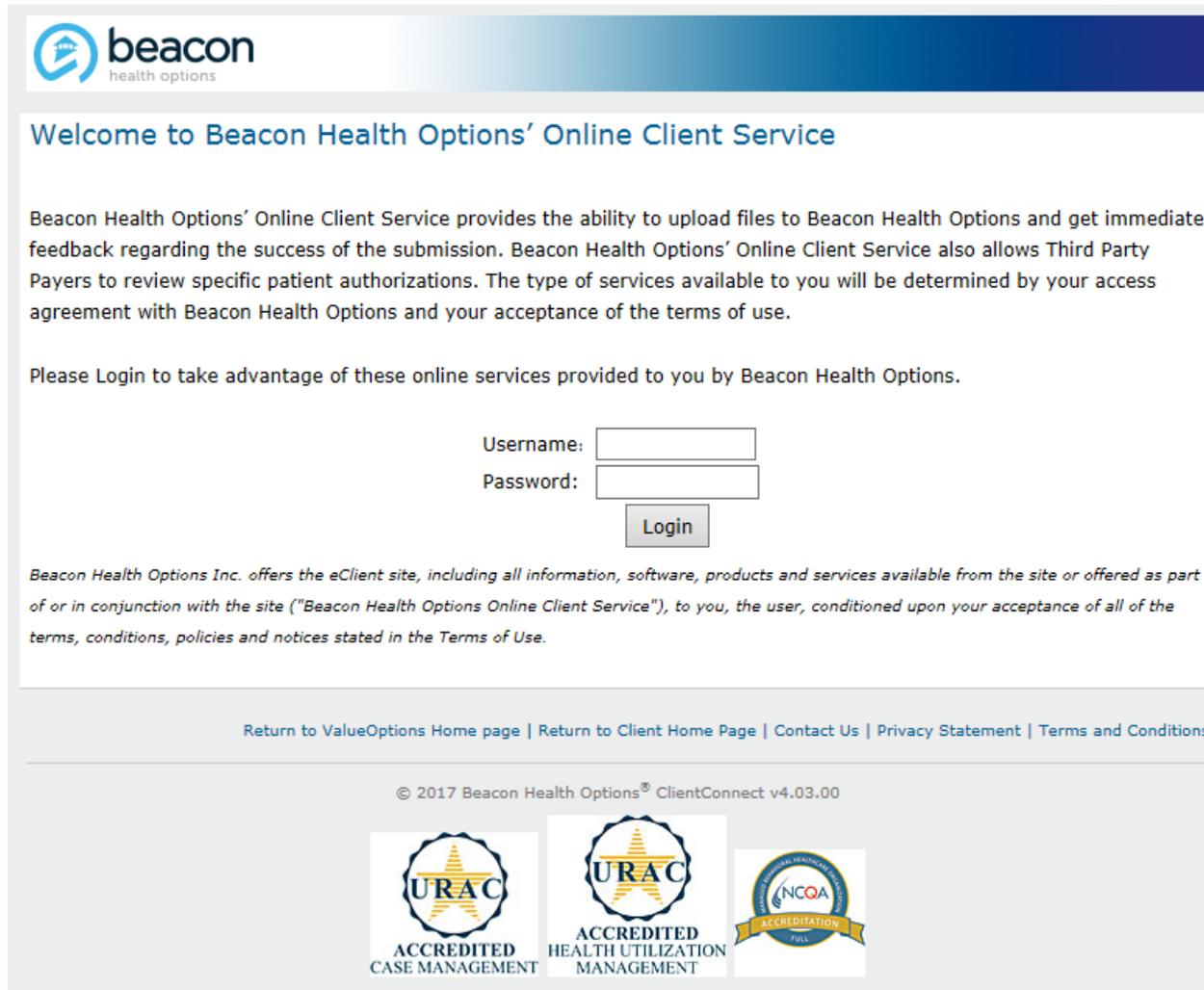
April-2017

Overview: IntelligenceConnect

- Utilizing the industry leading technology from Business Objects, IntelligenceConnect provides users with access to a more detailed version of the Outcomes Measurement System (OMS) Datamart that allows access to provider-specific data.
- OMS data is generated from the data warehouse and merged into tables that are then loaded into the data model to produce the requested presentation.
- Users will access the OMS Datamart through a series of folders on IntelligenceConnect under the MARYLAND SERVICE CENTER.

Logging in to ClientConnect

- CSA / LAA will log into ClientConnect
- Enter user name and password, and click the login button



The screenshot shows the login interface for Beacon Health Options' Online Client Service. At the top left is the Beacon Health Options logo. Below it is a blue header bar with the text "Welcome to Beacon Health Options' Online Client Service". The main content area contains a paragraph explaining the service's capabilities, followed by a prompt to log in. Below this is a login form with fields for "Username:" and "Password:", and a "Login" button. At the bottom of the form area is a disclaimer. The footer of the page includes navigation links, a copyright notice for 2017, and three accreditation logos: URAC Accredited Case Management, URAC Accredited Health Utilization Management, and NCOA Accredited 7ULC.

beacon
health options

Welcome to Beacon Health Options' Online Client Service

Beacon Health Options' Online Client Service provides the ability to upload files to Beacon Health Options and get immediate feedback regarding the success of the submission. Beacon Health Options' Online Client Service also allows Third Party Payers to review specific patient authorizations. The type of services available to you will be determined by your access agreement with Beacon Health Options and your acceptance of the terms of use.

Please Login to take advantage of these online services provided to you by Beacon Health Options.

Username:

Password:

Login

Beacon Health Options Inc. offers the eClient site, including all information, software, products and services available from the site or offered as part of or in conjunction with the site ("Beacon Health Options Online Client Service"), to you, the user, conditioned upon your acceptance of all of the terms, conditions, policies and notices stated in the Terms of Use.

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Navigating to the OMS Datamart

- Click the “Reports” link on the left sidebar of the screen and wait for the environment to load.

CLIENTCONNECT
BEACON HEALTH OPTIONS

ValueOptions Home page Client Home Page Contact Us Log Out

Home
Reports
Online Help
Contact Us
Log Out

Welcome *TERESA MOYER*. Thank you for using Beacon Health Options ClientConnect.

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URAC ACCREDITED CASE MANAGEMENT
URAC ACCREDITED HEALTH UTILIZATION MANAGEMENT
NCOA ACCREDITATION FULL

IntelligenceConnect Home Page

- On the IntelligenceConnect home page, click on the “Public Folders” folder to access the folders where the OMS Datamart reside.

The screenshot displays the IntelligenceConnect interface. At the top, the logo 'INTELLIGENCECONNECT' is visible on the left, and the user 'Welcome: CSA1' is on the right, along with navigation links for 'Applications', 'Help menu', and 'Log off'. Below the header, there are tabs for 'Home' and 'Documents'. A menu bar includes 'View', 'New', 'Organize', 'Send', and 'More Actions'. A 'Details' view is selected, showing a table of documents. The table has columns for 'Title', 'Type', 'Last Run', 'Instances', 'Description', and 'Created By'. One document is listed: 'MARYLAND SERVICE CENTER' of type 'Folder', created by 'Administrator'. On the left side, a 'My Documents' pane shows a 'Public Folders' folder containing 'MARYLAND SERVICE CENTER'. At the bottom right, it says 'Total: 1 items'.

Title ^	Type	Last Run	Instances	Description	Created By
MARYLAND SERVICE CENTER	Folder				Administrator

Accessing the OMS Datamart

- Click the + buttons next to the MARYLAND SERVICE CENTER folder, then the External Users folder and click on the MD OMS Datamart folder to access the OMS Datamart.

The screenshot shows the INTELLIGENCECONNECT 12.0.0.10000 interface. The top navigation bar includes 'Home', 'Documents', and a user profile 'Welcome: CSA1' with options for 'Applications', 'Help menu', and 'Log off'. Below the navigation bar is a menu with 'View', 'New', 'Organize', 'Send', 'More Actions', and 'Details'. The left sidebar shows a folder tree under 'My Documents' with 'Public Folders' expanded to show 'MARYLAND SERVICE CENTER', 'External Users', and 'MD OMS Datamart'. The main content area displays a table with the following data:

Title ^	Type	Last Run	Instances	Description	Created By
Maryland OMS	BI workspace				Administrator
MD OMS Datamart	Dashboards				Administrator

At the bottom right of the interface, it indicates 'Total: 2 items'.

Accessing the OMS Datamart

- Right-click on the MD OMS Datamart and select 'View' to access the OMS Datamart.

The screenshot shows the IntelligenceConnect 10.0.0.0.10000 interface. The top navigation bar includes 'Home' and 'Documents'. The main area displays a table of documents. The 'MD OMS Datamart' entry is selected, and a context menu is open over it, showing options like 'View', 'Properties', 'Mobile Properties', 'Categories', 'Document Link', 'Organize', 'Send', and 'Details'. The left sidebar shows a folder structure under 'My Documents' including 'Public Folders', 'MARYLAND SERVICE CENTER', 'External Users', and 'MD OMS Datamart'. The bottom of the interface has a 'Categories' and 'Search' section.

Title ^	Type	Last Run	Instances	Description	Created By
Maryland OMS	BI workspace				Administrator
MD OMS Datamart	Dashboards				Administrator

The OMS Datamart Welcome Page

- To access specific analysis presentation, choose the relevant radio buttons in the 'Start Your Analysis' section by selecting Child & Adolescent or Adult, Most Recent Interview or Initial Interview Compared to Most Recent Interview, a specific Fiscal Year or a specific Calendar Year.
- Click the 'View Results' button in the bottom right corner.



The screenshot shows the OMS Datamart Welcome Page. At the top left is the Beacon Health Options logo. At the top right is the Maryland Behavioral Health Administration Outcomes Measurement System logo. Below the logo is a 'Welcome to OMS' section with a description of the system and two buttons: 'OMS Questionnaires' and 'Additional OMS Resources'. A paragraph of text follows, mentioning changes made in January 2015. Below that is a 'Thank you' message. The 'Start Your Analysis' section contains radio buttons for 'CHILD & ADOLESCENT (6-17 years old)', 'ADULT (18-64 years old)', 'MOST RECENT INTERVIEW ONLY', and 'INITIAL INTERVIEW COMPARED TO MOST RECENT INTERVIEW'. There are also dropdown menus for 'FISCAL YEAR:' and 'CALENDAR YEAR:' with '2016' selected. At the bottom left is contact information, and at the bottom right is a 'View Results -->' button.

beacon health options

Maryland Behavioral Health Administration
Outcomes **M**easurement **S**ystem

Welcome to OMS

[OMS Questionnaires](#) [Additional OMS Resources](#)

Welcome to the Maryland Department of Health and Mental Hygiene (DHMH), Behavioral Health Administration's (BHA) Outcomes Measurement System (OMS) Datamart. The OMS Datamart is designed to track how individuals receiving outpatient behavioral health treatment services in Maryland's Public Behavioral Health System (PBHS) are doing over time in various life domains, including housing, employment/school, psychiatric symptoms, functioning, substance use, legal system involvement, and general health. The OMS Datamart tracks trends in the PBHS as a whole, not the progress of specific individuals. The tabs above include materials related to using and understanding the OMS data.

Several changes to OMS were made in January 2015. The most significant change was the inclusion of individuals receiving substance-related disorder (SRD) Outpatient Level 1 Treatment Services.

Thank you to clients, children/adolescents, caregivers, and providers for their ongoing participation in the OMS. We would also like to acknowledge the University of Maryland Systems Evaluation Center and Beacon Health Options for their ongoing collaboration in the development of this OMS Datamart.

Start Your Analysis

CHILD & ADOLESCENT (6-17 years old) ADULT (18-64 years old)

MOST RECENT INTERVIEW ONLY INITIAL INTERVIEW COMPARED TO MOST RECENT INTERVIEW

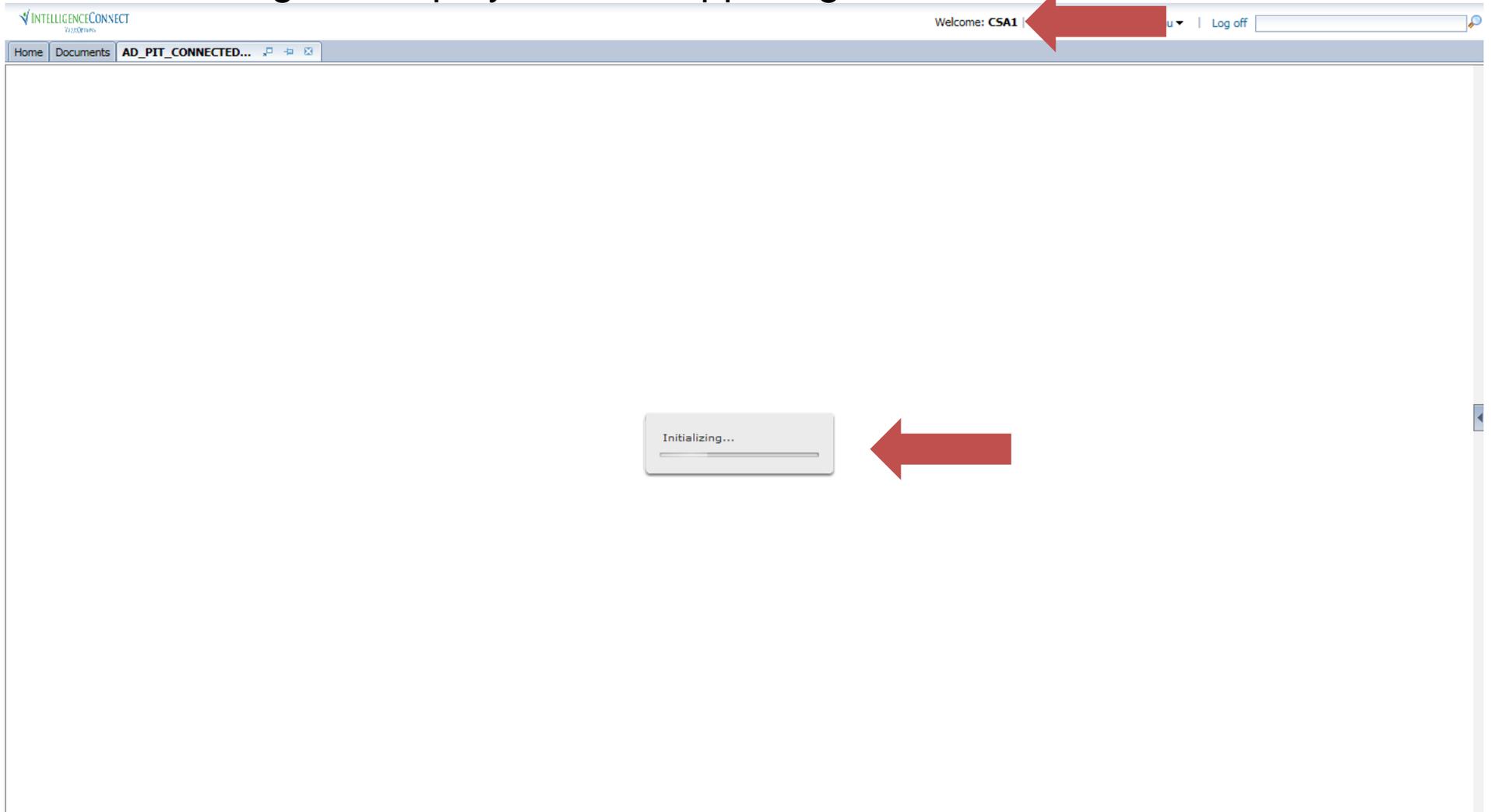
FISCAL YEAR: CALENDAR YEAR:
2016

For questions, please send an email to omsdatamart.help@maryland.gov
For technical issues related to the OMS Datamart, please call the ValueOptions e-Support Services Help Line at 888-247-9311 (8am-6pm EST, M-F) or send an email to e-supportservices@valueoptions.com

[View Results -->](#)

Initializing the OMS Datamart

- The system will initialize/load the specific presentation.
- The user login is displayed in the upper right corner.



Querying the OMS Datamart

- The CSA / LAA level allows the user to view individual providers and provider locations.

The screenshot displays the OMS Datamart interface. At the top, there is a navigation bar with the logo 'INTELLIGENCECONNECT' and the text '7/25/2016 1:45:18 PM'. The user is logged in as 'Welcome: CSA1' and has access to 'Applications', 'Help menu', and 'Log off'. The main content area is titled 'Adult OMS Data' and shows 'Most Recent Interview - Calendar Year 2016' with a count of '0'. A red arrow points to the top of the page. Below the title, there is a list of providers under the heading 'A, Carroll'. The list includes:

- Carroll Co Youth Service Bureau I - 420658400
- Carroll County Youth Serv Bur Omh - 615501400
- Catholic Charities Mental Hlth Cl - 110171418
- Cchd Bureau Of Prev Wellness & Re - 423303400
- Life Renewal Services Omhc - 399002801
- Maryland Treatment Ctrs Inc - 391090302
- Maryland Treatment Ctrs Inc - 391090306
- Mosaic Community Services - 159380304

A red arrow points to the vertical scrollbar on the left side of the list. The interface also features the 'beacon health options' logo and the 'Maryland Behavioral Health Administration Outcomes Measurement System' logo. A 'Back To Welcome' button is visible. The data is current through 12/31/2016.

Querying the OMS Datamart

- Left-click on a provider (Arrow #1) to select it and right click the scroll-out bar (Arrow #2) arrow to retrieve the data for the selection.
- The 'Data through' date will display at the bottom right corner.

The screenshot displays the SAP OMS Datamart interface. At the top, the SAP logo is visible on the left, and the user is logged in as 'PROVIDER3'. The main header area includes the 'beacon health options' logo, the title 'Adult OMS Data', and the text 'Most Recent Interview - Calendar Year 2016' and 'University Of Md-Medical System - 259861200'. A yellow box on the right contains the text 'Maryland Behavioral Health Administration Outcomes Measurement System' and a 'Back To Welcome' button. Below the header, there is a dropdown menu for provider selection, currently showing 'Univ Of Md Psychiatry Assoc Pa'. A red arrow labeled '#1' points to this dropdown. To the right of the dropdown is a 'Races - All' dropdown and a 'Time in Treatment - All' dropdown. A vertical scroll bar is located on the left side of the main content area, with a red arrow labeled '#2' pointing to it. The bottom right corner of the interface displays 'Data through: 12/31/2016'.

Querying the OMS Datamart

- The Datamart will then start the process to retrieve the data for the selected provider.

The screenshot displays the Beacon Health Options web application interface. At the top left, the logo for INTELLIGENCECONNECT is visible. The top right corner shows a user welcome message: "Welcome: CSA1 | Applications | Help menu | Log off". Below this is a navigation bar with "Home", "Documents", and "AD_PIT_CONNECTED..." tabs. The main content area features the Beacon Health Options logo on the left and the title "Adult OMS Data" in the center. Below the title, it says "Most Recent Interview - Calendar Year 2016" and "Interview Services" (partially obscured). On the right, there is a yellow box for "Maryland Behavioral Health Administration Outcomes Measurement System" with a "<- Back To Welcome" button. Below these elements are four dropdown menus: "Ages - All", "Genders - All", "Races - All", and "Time in Treatment - All". A large grey box in the center of the page contains the text "Please wait while we retrieve your data...". At the bottom right, it indicates "Data through: 12/31/2016".

Navigating the OMS Datamart

- The presentation is displayed with tabs that show the different domains and the specific questions that fall under each domain.
- The number of clients is shown for each answer option along with a percentage of the total in the table, as well as, a pie chart above.
- Click on the Page number in the upper right to go to the next page for that domain.

INTELLIGENCECONNECT
2020/01/05

Welcome: CSA1 | Applications ▾ | Help menu ▾ | Log off

Home | Documents | AD_PIT_CONNECTED...

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Adult OMS Data
Most Recent Interview - Calendar Year 2016

Maryland Behavioral Health Administration
Outcomes Measurement System

<< Back To Welcome

Ages - All | Genders - All | Races - All | Time in Treatment - All

Living Situation | **Psychiatric Symptoms** | Substance Use | Recovery & Functioning | Legal | Employment | General Health | Counts

Page: 1 2

Q1. Where are you living now?

Answer Options	# of Clients	%
Independent	355	86.0%
Community	36	8.7%
Institutional	1	0.2%
Homeless	21	5.1%
Other	0	0.0%
Total	413	100.0%

- Independent: Private Residence, Boarding House/Rooming House
 - Community: Residential Rehabilitation Program, Group Home/Therapeutic Group Home, Halfway House, Recovery Residence, School or Dormitory, Foster Home, Crisis Residence
 - Institutional: Assisted Living, Skilled Nursing Facility, Residential Treatment Center for Children, Hospital, Jail/Correctional Facility/Detention Center
 - Homeless: Homeless or Emergency Shelter
 - Other Type Reported

Q2. In general, how satisfied are you with where you currently live?

Answer Options	# of Clients	%
Very much	58	15.0%
Quite a bit	78	20.2%
Somewhat	149	38.6%
A little bit	59	15.3%
Not at all	42	10.9%
Total	386	100.0%

Data through: 12/31/2016

Navigating the OMS Datamart

- Drop-down selections are available to filter for Age, Gender, Race, and Time in Treatment.

INTELLIGENCECONNECT
VIZIOPTICS

Welcome: CSA1 | Applications ▾ | Help menu ▾ | Log off

Home Documents AD_PIT_CONNECTED...

beacon health options

Adult OMS Data
Most Recent Interview - Calendar Year 2016
[REDACTED]

Maryland Behavioral Health Administration
Outcomes Measurement System

<- Back To Welcome

Ages - All | Genders - All | Races - All | Time in Treatment - All

Psychiatric Symptoms | Substance Use | Recovery & Functioning | Legal | Employment | General Health | Counts

Page: 1 2

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Data through: 12/31/2016

Navigating the OMS Datamart

- The Counts tab will display the Number of Clients for the specific analysis.

The screenshot displays the OMS Datamart interface. At the top, there is a navigation bar with 'Home', 'Documents', and 'AD_PIT_CONNECTED...' tabs. The main header includes the 'beacon health options' logo, the title 'Adult OMS Data', and the subtitle 'Most Recent Interview - Calendar Year 2016'. A redacted area is visible below the subtitle. To the right, there is a yellow box for 'Maryland Behavioral Health Administration' and 'Outcomes Measurement System'. Below this, there is a 'Back To Welcome' button. The interface features several dropdown menus for filtering: 'Ages - All', 'Genders - All', 'Races - All', and 'Time in Treatment - All'. A horizontal menu at the bottom of the header includes tabs for 'Living Situation', 'Psychiatric Symptoms', 'Substance Use', 'Recovery & Functioning', 'Legal', 'Employment', 'General Health', and 'Counts'. The 'Counts' tab is currently selected. The main content area displays a table titled 'Counts Only' with two columns: 'Provider' and '# of Clients'. The table contains one row with the value 'Provider 3' and '413'. At the bottom right of the interface, it states 'Data through: 12/31/2016'.

Provider	# of Clients
Provider 3	413

Navigating the OMS Datamart

- Click on 'Back to Welcome' to select different options.

INTELLIGENCECONNECT 7/27/2016 10:05 AM

Welcome: CSA1 | Applications ▾ | Help menu ▾ | Log off

Home Documents AD_PIT_CONNECTED...

beacon health options

Adult OMS Data
Most Recent Interview - Calendar Year 2016
[Redacted]

Maryland Behavioral Health Administration
Outcomes Measurement System

<- Back to Welcome

Ages - All ▾ | Genders - All ▾ | Races - All ▾ | Time in Treatment - All ▾

Living Situation | **Psychiatric Symptoms** | Substance Use | Recovery & Functioning | Legal | Employment | General Health | Counts

Page: 1 2

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Data through: 12/31/2016

Navigating the OMS Datamart

- Different options can be selected.

The screenshot shows the OMS Datamart web application interface. At the top, there is a navigation bar with "INTELLIGENCECONNECT" on the left and "Welcome: CSA1 | Applications | Help menu | Log off" on the right. Below this is a breadcrumb trail: "Home | Documents | MD OMS Datamart". The main content area features the "beacon health options" logo on the left and the "Maryland Behavioral Health Administration Outcomes Measurement System" logo on the right. A "Log off" button is located in the top right corner of the main content area. The main heading is "Welcome to OMS". Below this heading are two buttons: "OMS Questionnaires" and "Additional OMS Resources". The main text describes the OMS Datamart's purpose and lists various life domains tracked. A bolded section highlights changes made in January 2015. Below this is a thank-you message. A "Start Your Analysis" section contains several radio button options for filtering data: "CHILD & ADOLESCENT (6-17 years old)", "ADULT (18-64 years old)", "MOST RECENT INTERVIEW ONLY", "INITIAL INTERVIEW COMPARED TO MOST RECENT INTERVIEW", "FISCAL YEAR:", and "CALENDAR YEAR:" with a dropdown menu set to "2016". At the bottom, there is contact information and a "View Results -->" button.

INTELLIGENCECONNECT
VALUES

Welcome: CSA1 | Applications | Help menu | Log off

Home | Documents | MD OMS Datamart | Log off

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Maryland Behavioral Health Administration
Outcomes Measurement System

Welcome to OMS

OMS Questionnaires | Additional OMS Resources

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Start Your Analysis

CHILD & ADOLESCENT (6-17 years old) | ADULT (18-64 years old)

MOST RECENT INTERVIEW ONLY | INITIAL INTERVIEW COMPARED TO MOST RECENT INTERVIEW

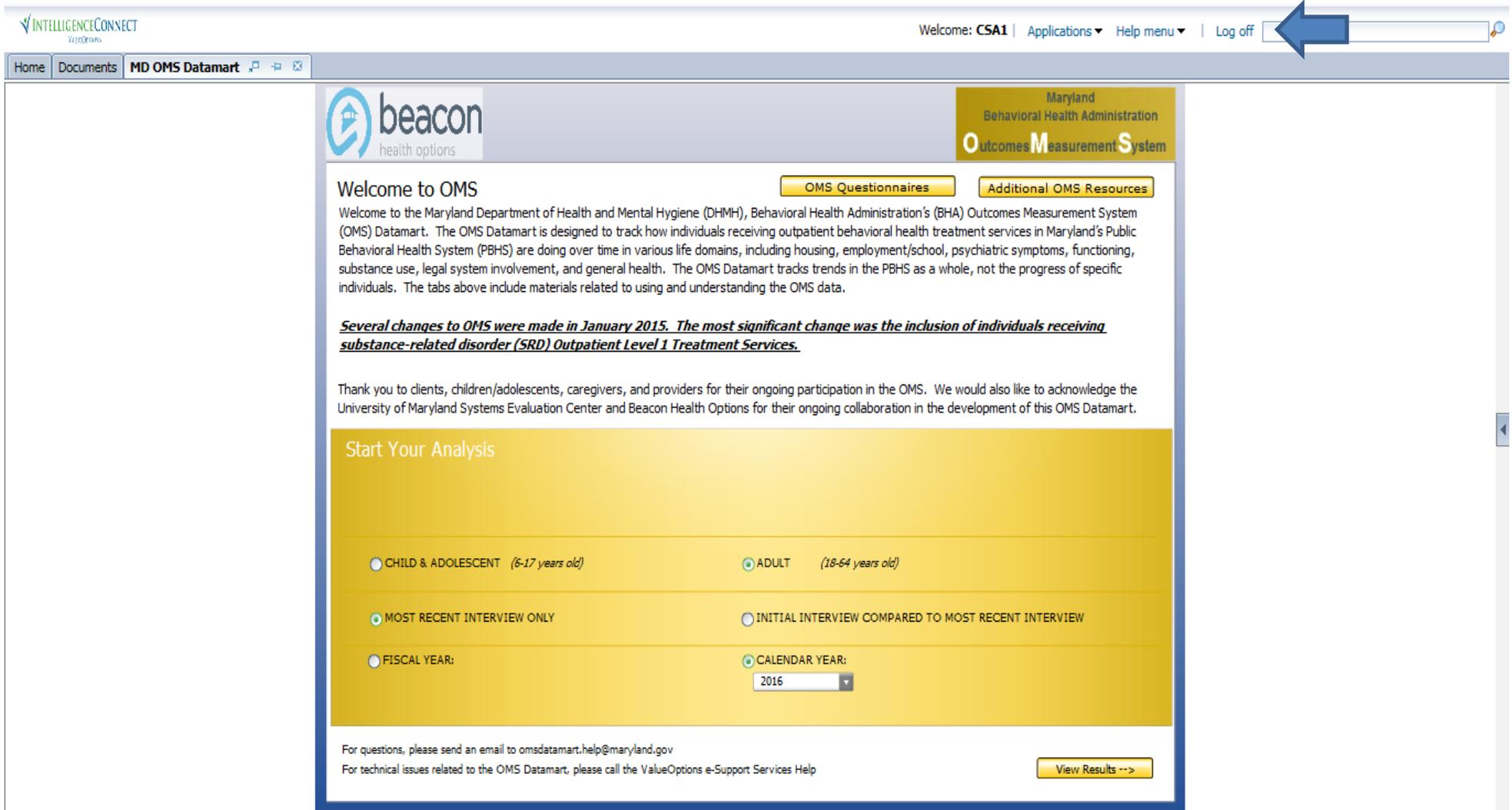
FISCAL YEAR: | CALENDAR YEAR: 2016

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View Results -->

Navigating the OMS Datamart

- Click on the Log Off button in the upper right corner to exit the OMS Datamart.



The screenshot displays the OMS Datamart web application interface. At the top right, the navigation bar includes the text "Welcome: CSA1 | Applications | Help menu | Log off". A blue arrow points to the "Log off" button. The main content area features the "beacon health options" logo and the "Maryland Behavioral Health Administration Outcomes Measurement System" header. Below this, a "Welcome to OMS" section provides an overview of the system and includes buttons for "OMS Questionnaires" and "Additional OMS Resources". A yellow box titled "Start Your Analysis" contains several radio button options: "CHILD & ADOLESCENT (6-17 years old)", "ADULT (18-64 years old)", "MOST RECENT INTERVIEW ONLY", and "INITIAL INTERVIEW COMPARED TO MOST RECENT INTERVIEW". There are also dropdown menus for "FISCAL YEAR:" and "CALENDAR YEAR:" with "2016" selected. At the bottom, there is a "View Results -->" button and contact information for support.

Navigating the OMS Datamart

- Click the “Log Out” link on the left sidebar of the screen to leave ClientConnect.

CLIENTCONNECT
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ValueOptions Home page Client Home Page Contact Us Log Out

Home
Reports
Online Help
Contact Us
Log Out

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Thank you

