

# BHA/MA/Beacon Health Options, Inc. Provider Quality Committee Meeting Minutes

Beacon Health Options 1099 Winterson Road, Suite 200 Linthicum, MD 21090 Friday, May 11, 2018 10:00 am to 11:30 am

In attendance: Rebecca Frechard, Annie Coble, Cynthia Petion, Steve Reeder, Stephanie Clark, Lisa Kugler, Jessica Allen, Shannon Hall, Sharon Jones, Patricia Langston, Jody Grodnitzky, Barry Waters, Dominick Lesperance, Tyrone Fleming, Wendy Kanely, Jonquil Ishway, Oleg Ostrofskey, Celeste Boykins, Marian Bland, Spencer Gear, Stacey Diehl, Kristen Hughes, Todd Poorman, David Corey, Sue Kessler, Shanzet Jones, Kisha Winston-Watkins

Telephonically: Matthew Gibson, Mariel Connell, Tim Santoni, Judy Tucker, Nicol Lyon, Barrington Page, Sarah Petr, Eulanda Shaw, Tammy Fox, Howard Ashkin, Darleen Grupp, Shereen Cabrera Bentley, Vanessa Lyle, Anne Schooley, Donna Boatman, Guy Reese, Leslie Mcleod, Tyra Lorenzo, Mindy Fleetwood, Kwante Carter, Diana Long, Anana Albritton, Kristen Carrasco, Fran Stouffer, Carol Blazer, Joan Sperlein, Gregory Burkhardt, Sonja Moore, Leona Bloomfield, Jonathan Lacewell, Charles Jay, Michael Ostrowski, Nicholas Shearin, Christina Trenton, Mary Brassard. Oluwarotimi Ikusika, Kristen Rose, Najla Wortham, Mary Blackwell, Beth Waddell, Jarrell Pipkin, Regina Miante, Michael Oliver, Deana Cook, Patricia Ahmed, Shannon Evans, Davy Truong, Diana Lynn, Marlene Bucklew, Heather Dewey, Letisha Demory, Franklin Beck, Kathy Kisela, Ericka Walters, Oluwafunto Ojuri, Kristen Galante, Chandra McNeil-Johnson, Regina Morales, Imelda Berry-Candelario, Maritrese Nash, Lavina Thompson Bowling, Yvette Housen, Jarold Hendrick, Mariana Izraelson, Becki Clark, Shawn Howell, Steven Sahm, Jessica Goddard, Seante Hunt, Danica Thornton, Jennifer Aguglia, Loren Smalley, Rhonda Moreland, Kristin Young, Michael Oliver, Tracee Burroughs-Gardner, Melissa Ruff, Michelle McCool, Tammy Black, Russell Berger, Paris Crosby, James Jones, Sheryl Trask, Geoffrey Ott, Sue Kessler, Kara Pokras, Robert Galaher, Sylvia DeLong, Cathy Baker, Linda McIntyre, Amanda Livesay, Vicki Nicotra, Monica Kirkpatrick, Joy Reckley-Murphy, Kristen Hughes, Jennifer Watson, Brenda Boyd, Lorraine McDaniels, Jennifer Cooper, Sandy Lynch, Cathy Jones, Gina Moon, Cynthia Roberson, Marilyn Price, Vircha DeHoney, Rebecca Meyers, Tasha Cramer, Thomas Valayathil, Kathleen Curr, Tiffany Rich, Kyle Beeson,



Tonia Tonti, Jen Hodge, Abby Applebaum, Regina Platter, David Hunter, Joseph I. Monye,

## **Topics & Discussion**

#### **Minutes**

Minutes were reviewed and approved by onsite attendees. Providers that attended via WebEx may submit any edits to:

<u>MarylandProviderRelations@beaconhealthoptions.com.</u> Providers may also use this mailbox to submit questions for Provider Council. To have your questions considered, please submit no later than the Tuesday prior to the council meeting to allow time for research and response.

#### **BHA Update**

- BHA provided updates on several key grant initiatives:
  - O BHA has been awarded the second year of the Maryland Opioid Rapid Response Grant. This grant will allow BHA to continue enhancing efforts in social marketing. Anti-stigma campaigns and provide Naloxone training and resources to the local jurisdictions. Funds from this grant have supported Naloxone tool-kits, which were provided last week to all of the certified recovery residences. They will also support an expansion of crisis beds and ASAM 3.1 beds.
  - SAMHSA has released notice of funding availability for the homeless grant. BHA was awarded \$1.2 million from this grant. BHA has reached out to the CSA's and LAA's and will continue to work on the rollout of this grant.
- BHA has several upcoming conferences that may interest providers:
  - BHA will be having their first ever women's conference, Hope-Empowerment-Resiliency, (H.E.R.) that will be held on June 14, 2018.
     Registration is now open for those who would like to attend.
  - There will be a SOAR symposium on June 21, 2018. The keynote speaker is Debra Werner from Advocates of Human Potential.
  - BHA will be offering a series of webinars over the next 4 months on Value Based Payments for Behavioral Health.
- Risa Davis has been hired as the new Coordination of Care Director for BHA.
   She will oversee state care coordination as well as targeted case management.
- 2017 consumer perception of care survey results are in and the provider survey is forthcoming.



- BHA is continuing to process 10.63 applications and has been requesting any
  additional information needed to complete the applications. If you have requested
  a variance and need an update on the status please contact Lisa Fassett at
  <a href="mailto:lisa.fassett1@maryland.gov">lisa.fassett1@maryland.gov</a>
- As a follow up to April's Provider Council, BHA received feedback from the AG regarding exemptions to COMAR 10.01.18, which requires training on Sexual Abuse Awareness and Prevention. The AG stated that an individual may ask for, and receive an accommodation, due to their trauma history. This request can be submitted orally or in writing. Please make sure you are submitting your documentation of training curriculum to Steven Reeder for approval at <a href="mailto:steven.reeder@maryland.gov">steven.reeder@maryland.gov</a>. The staff training can be located at <a href="mailto:http://mdbehavioralhealth.com">http://mdbehavioralhealth.com</a>.

#### **Medicaid Update**

- ePrep Phase One providers, Individual and group, only need to enter their
  information into the system if they have not enrolled with Medicaid or they need
  to make an account update. Providers should note that only your enrollment
  process with Medicaid has changed. Providers still need to obtain proper
  approval through BHA and register with Beacon as done previously.
- Medicaid is currently working on requiring rendering providers for OMHC's around Fall/Winter 2018. If OMHC's have any licensed (LCSW-C, LCPC, LCADC, LCMFT, NPP, PA) rendering providers that are not currently enrolled with Medicaid, they may start enrolling them at this time through ePrep. Once more details have been confirmed, a Provider Alert will go out instructing providers on the new process. Any LG's practicing within the OMHC may practice under their supervisor's Medicaid account.
- Medicaid has had several productive conversations with providers around the reimbursement for art therapists. The LC-PAT Licensure was not formerly an eligible reimbursed provider type; however, Medicaid is in the process of updating the state plan to incorporate the LC-PAT. Once Medicaid receives approval from CMS, the regulations will be updated with an effective date. After that effective date, then licensed art therapists will be eligible to enroll as Medicaid providers, and OMHCs, FQHCs employing the LG or LC level of license will be able to bill Medicaid for services rendered by them. COMAR 10.09.59 will be updated to include this license type. A provider alert will be issued once this process is finalized with the effective date.
- It has come to the Departments attention that there was an error in enrollment for some Provider Type 55s. This provider type is given a temporary rate, but then must perform an annual cost analysis for cost settlement. If you are an ICF-A provider type 55, please reach out to <a href="mailto:mdh.bhenrollment@maryland.gov">mdh.bhenrollment@maryland.gov</a>. We will be sending out letters to impacted providers shortly with instructions to remedy this issue.



- Medicaid has received media request for data on the Adult Residential Substance Use Program. Maryland is in a unique position to be on the forefront of sharing findings from data collected on the value of these services.
- Medicaid announced that Susan Tucker will be retiring at the end of June. Susan
  has been instrumental in shaping the Medicaid services for the residents of
  Maryland and will be missed.

#### **Beacon Health Options Update**

- Beacon is continuing to manage the gambling services. Authorization requests have been submitted by providers and Beacon would like to say thank you to the providers who have begun offering gambling services as part of their service array.
- Beacon has seen a large number of requests for authorization for specialty populations in Residential SUD services that are lacking the clinical information needed in order to review for medical necessity. Clinical support specialists are reaching out to these providers and requesting some additional information. When submitting the authorizations please remember to attach the necessary clinical documentation so that the services can be authorized in a timely manner. Beacon is looking at offering another ASAM training for providers and a Provider Alert will be going out once these dates and times have been confirmed. Beacon encourages providers to check the Beacon website at <a href="http://maryland.beaconhealthoptions.com/index.html">http://maryland.beaconhealthoptions.com/index.html</a> for any upcoming trainings that may be offered as they are always being updated with additional training opportunities.
- Dr. Drew Pate will be hosting a webinar on June 5, 2018 from 11:00-12:00 on Assessment and Management of Depression. This webinar is geared more toward non-medical clinicians and will offer CEU's.
- Beacon's Provider Forums will be presented by Mary Cwik, PhD from the Johns Hopkins School of Medicine and Public Health. The forums are geared toward Suicide Prevention and Intervention in Children and Adolescents. A Provider Alert will be forthcoming with the registration information.

# **Provider Questions**

There were no provider questions submitted.



### **Additional Questions**

1. Please give an update on when SUD providers will be able to bill for OMS discharges as Mental Health Providers do.

The code is now up and running in Beacon's system. A ProviderAlert is forthcoming.

Can you backdate an OMS Discharge?

SUD Providers (provider types 32 & 50)who use the OMS workflow and submitted OMS discharge data will be able to retroactively bill for SUD OMS discharge using the billing code 90889 with the modifier HG. Beacon is working with BHA on identifying the date and process for providers to complete this and a Provider Alert will be going out shortly.

3. What is the process to renew your license?

Providers should complete the new 10.63 packet with everything requested on the checklist included, as well as a current accreditation are required. Providers should send completed application to Stacey Diehl at <a href="mailto:stacey.diehl@maryland.gov">stacey.diehl@maryland.gov</a>. Providers should note that the application for a new license needs to be submitted at least 60 days before your current license expires.

4. At some point it was stated that providers could have access to a report or system to see if the patient has an open authorization with another provider prior to their admission. Is this available?

There are reports located on Intelligence Connect for both mental health and substance use disorder providers to identify if there is a conflicting authorization that could prevent their claims payments. If providers have any issues accessing the report please contact Provider Relations at marylandproviderrelations@beaconhealthoptions.com