



PROVIDER ALERT

**RESIDENTIAL JOINT OPERATING
TEAM (RJOT) CALL**

JULY 10, 2017

Dear new residential provider:

Beacon Health Options, in collaboration with Maryland Medicaid and the Behavioral Health Administration, would like to set up a “Residential Joint Operating Team” (RJOT) call. This weekly call will allow current residential providers to discuss questions and concerns about the implementation of the new program. We have done this with other benefit implementations and it has worked well for both the Department and providers. As you know, the Department has been sending out FAQs on a weekly basis for the past six weeks. This call and its subsequent “minutes” will replace the weekly FAQs.

In order for us to do this, Beacon would like to know the names and email addresses of those people in your organization that should attend this forum. We are looking for two to three key persons from each organization. These people would then be charged with disseminating this information within your organization. The focus of these meetings will be on operations, not policy decisions, so please plan accordingly when determining who should attend.

Send the names and email addresses of those personnel within your organization that would like to partake in these meetings to:

marylandproviderrelations@beaconhealthoptions.com .

Our first call is scheduled for Friday, July 14, 2017 at 1:00pm. The dial in number will be 877.668.4493 passcode: 77734080.

We are planning these calls to happen weekly on Fridays. Meeting/call time to be discussed at the first meeting. Questions should be submitted to



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the Department by the preceding Tuesday, giving the Department time to review and respond on the Friday call. Questions should be submitted to: mdh.mabehavioralhealth@maryland.gov.

We look forward to working with you as we roll out this new Medicaid benefit supporting the consumers in the State of Maryland.