



PROVIDER ALERT

TECHNOLOGY READINESS SURVEY

FEBRUARY 26, 2016

To: Behavioral Health System Care Providers

Technology trends are becoming increasingly critical to the delivery of behavioral health services. Staying abreast of technology is important for patient access, retention, and outcomes. The Behavioral Health Administration (BHA) has been working with The Center for Health Enhancement Systems Studies (CHESS/NIATx) to develop a technology readiness survey. Our survey is designed to capture provider readiness for three specific technologies; appointment reminder text messaging, AVATAR virtual world service delivery, and tele-medicine buprenorphine services.

Survey data will be collected and analyzed by CHESS/NIATx who will then develop a Maryland Behavioral Health Technology Readiness Report. The report will factor in the State's interests and capacity, the provider's interest and capacity and relevant national trends. This will assist BHA in identifying areas of interest and resources for the development of technologies that can enhance service delivery.

This link, <https://redcap.ictr.wisc.edu/surveys/?s=TKCL7W3TFT> , will allow you to access the survey which takes 5-10 minutes to complete. We sincerely appreciate your participation in the survey and your commitment to providing the highest quality of care to our citizens.

Please distribute this letter widely to providers that you partner with and or other stakeholders within the behavioral health service delivery system.

If you have questions about the survey, please send them by email to: debbie.green@maryland.gov .