



PROVIDER ALERT

RESIDENTIAL REHABILITATION PROGRAM (RRP) TREATMENT PROVIDERS Authorization Request Submission Change

MAY 24, 2016

This year, Beacon Health Options is seeking URAC accreditation which sets the standards for Utilization Review. An important standard is the strict observance of turn-around timeframes as stipulated in Maryland's State Regulations. Accreditation benefits both our providers and our members because you will receive treatment determinations in a timelier manner.

To that end, we are requesting all offsite and blended Residential Rehabilitation Programs (RRP) to upload all required documentation at the same time you submit your authorization inquiry. The Core Service Agencies will no longer send this documentation directly to Beacon Health Options.

In addition to clinical information entered into ProviderConnect, the following documents are needed to obtain an **initial authorization (precertification) for offsite or blended RRP:**

1. The CSA Approval
2. The RRP Application

If you have any questions or concerns about these changes, please direct your questions or comments to our clinical department email address at: Marylandclinicaldept@valueoptions.com.

Thank you for your attention and participation in this new process!