



PROVIDER ALERT

UPDATES TO TRANSITION TO FEE FOR SERVICE FOR EARLY-ADOPTING JURISDICTIONS

June 23, 2016

The below updates are for the 8 jurisdictions that are transitioning to FFS with Beacon Health Options on July 1, 2016 for their SUD Ambulatory grant services. As a reminder, those jurisdictions include:

Allegany County
Baltimore City
Carroll County
Frederick County
Queen Anne's County
Somerset County
Wicomico County
Worcester County

To register an individual for the uninsured benefits you log into Provider Connect and choose the following option:



PROVIDER ALERT

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Switch Account **General Claims Account** ValueOptions Home Provider Home Contact

Home
Specific Member Search
Register Member
Authorization Listing
Enter an Authorization/Notification Request
View Clinical Drafts
Claim Listing and Submission
Enter Case Management Referral
Enter Bed Tracking Information
Search Beds/Opening
Weekly ABA Measures
EDI Homepage
Enter Member Reminders Reports
Print Spectrum Release of Information Form
My Online Profile
My Practice Information
Practitioner Credentialing Application
Performance Report
Relias/Essential Learning
Compliance

Welcome [REDACTED]. Thank you for using Beacon Health Options ProviderConnect.

YOUR MESSAGE CENTER

Click on inbox to view your messages

WHAT DO YOU WANT TO DO TODAY?

- ▶ [Link/Unlink Accounts](#) **NEW**
- ▶ [Eligibility and Benefits](#)
 - ▶ [Find a Specific Member](#)
 - ▶ [Register a Member](#)
- ▶ [Enter or Review Authorization Requests](#)
 - ▶ [Enter an Authorization/Notification Request](#)
 - ▶ [Review an Authorization](#)
 - ▶ [View Clinical Drafts](#)
 - ▶ [Weekly ABA Measures](#)
- ▶ [Enter Member Reminders](#)
- ▶ [Enter Case Management Referral](#)
- ▶ [Enter or Review Claims](#)
 - ▶ [Review a Claim](#)
 - ▶ [View My Recent Provider Summary Vouchers](#)
 - ▶ [PaySpan](#)
- ▶ [Enter Bed Tracking Information](#)
- ▶ [Search Beds/Opening](#)
- ▶ [Update Demographic Information](#)
- ▶ [Update Roster Information](#)
- ▶ [Update ABA Paraprofessional Roster Information](#)
- ▶ [View My Recent Authorization Letters](#)

INBOX **SENT**

Register using the “Maryland ASO” link.

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Member Registration

Required fields are denoted by an asterisk (*) adjacent to the label.
Please select a Provider ID from the dropdown menu below, to perform your Consumer Registration transactions.

* Provider ID

Please select the contract for which you are registering this member.

Register Member for [MARYLAND ASO](#)

Cancel



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Complete the member registration document completely. DO NOT check the “grant funded services box” if you are converting to the fee for service module.

A screenshot of the "Member Registration" form on the Beacon Health Options website. The form includes fields for "Registration Start Date" (06/17/2016), "Demographics" (Last Name, First Name, Middle Name, Suffix, Date of Birth, Social Security Number, Gender), "Primary Address" (Address Line 1, Address Line 2, City, State, Zip Code), "County" (dropdown menu), and "Phone". A red callout box with a red arrow pointing to the "Grant-Funded Substance Use Services" checkbox contains the text: "Do Not choose this option if you are converting to the fee for service option as of 7/1/16. YOU MUST complete the uninsured registration process completely." The checkbox is currently unchecked. The form also includes a "ProviderConnect Home" link in the top right corner and a "Select City State Zip" button and "Update Member Demographics" button.

At the bottom of the page click “next.” Clicking next is what prompts the system to tabulate the information to determine if the minimum requirements for uninsured eligibility have been met. Complete the next page by “submitting” your request. If the individual meets the minimum requirements you will be issued an uninsured span with a unique identifier “M” number that is effective for a 90 day time frame.



PROVIDER ALERT

Yes No

10. *Has HIV/AIDS
 Yes No

11. *Is homeless within the state of Maryland
 Yes No

12. *Was discharged from a Maryland-based psychiatric hospital within the last 3 months
 Yes No

Yes No

16. *Is receiving services as required by an order of Conditional Release
 Yes No

17. *Is currently receiving SSDI for behavioral health reasons
 Yes No

18. *Is a veteran
 Yes No Not Available

Which war is this Member a veteran of (if more than one note most recent)?
 Afghanistan Iraq Other None

Other Insurance/Programs

*A Medicare Beneficiary and Medicare does not cover this service and the individual does not have other insurance to cover this service
 Yes No

*Commercial behavioral health insurance benefits are exhausted
 Yes No

Please indicate all programs the Member has applied for:

*Medical Assistance
 Yes No

*Social Security Insurance (SSI)
 Yes No

*The Exchange
 Yes No

*Social Security Disability Insurance (SSDI)
 Yes No

*Employed Individual with Disabilities (EID)
 Yes No

For providers in these jurisdictions, with individuals who do not meet the uninsured criteria, an exception form will need to be submitted. To assist in the smooth transition for providers, please note that exception forms can be submitted in advance of the July 1st start date. Providers should indicate a “Registration Date” of July 1, 2016 on the form to ensure the appropriate eligibility span is developed. Providers can start registering individuals for their uninsured spans that will be effective 7-1-16 now.

The exception form can be found on the Beacon Health Options website at the below link:

http://maryland.beaconhealthoptions.com/provider/forms/admin/Request_for_Reimbursement_for_non-Medicaid_Services.pdf

Providers should complete this form in total, ensuring to select “Uninsured Coverage – SUD Related Services.” This is a reminder that while providers will be faxing these forms to Beacon Health Options’ Eligibility Department,



PROVIDER ALERT

they are required to retain a copy of the form, with all supporting documentation for the exception, or they will be subject to retractions upon audit.

Grant funded ambulatory services being covered under fee for service beginning 7-1-16 include:

- Assessments H0001
- Individual Therapy H0004
- Group Therapy H0005
- Intensive Outpatient (IOP) H0015
- Ambulatory Detox H0014
- Methadone Maintenance H0020
- Alcohol/Drug Services (initial induction) H0016
- Alcohol/Drug Services (weekly maintenance) H0047

Current authorizations for these services will be honored for the effective span and do not need to be re-entered on July 1, 2016. However, when the authorization expires, an authorization request must be entered.

Provider Type 50s should be choosing "OPSU OMS" for their authorizations for outpatient (individual/group therapies) services. Provider Type 32s should be choosing "Methadone Maintenance".

Lastly, providers that are providing OMT treatment to Medicare recipients, who are below or up-to the 500% poverty level, will be considered to meet the uninsured criteria. Providers will not need to submit an exception form for these individuals and may follow the uninsured workflow.

Providers do not need to enter an uninsured eligibility span if the individual has already been registered and has an open span on file. Please note



PROVIDER ALERT

that there is a distinct difference between the eligibility span and the authorization span. Providers must re-register the individual if the eligibility is ready to expire, regardless of if the authorization span is still open. Re-registering the consumer for on-going eligibility follows the same registration work flow. Beacon Health Options is currently conducting extensive training on this process and providers should register and attend one of these trainings. See:

<http://maryland.beaconhealthoptions.com/provider/alerts/2016/Updated-Training-Schedule-for-Grants-to-FFS-06-10-16.pdf> for training dates and times.

Other Provider Alerts that may assist in the transition can be found here:

<http://maryland.beaconhealthoptions.com/provider/alerts/2016/Transition-to-FFS-Revised-06-03-16.pdf>

<http://maryland.beaconhealthoptions.com/provider/alerts/2016/SUD-Uninsured-Grant-Funded-In-Revised-06-03-16.pdf>

<http://maryland.beaconhealthoptions.com/provider/alerts/2016/COB-Jurisdictions-Moving-Uninsured-Pymts-to-BHO-06-03-16.pdf>

If you have any questions regarding your authorizations, please contact marylandproviderrelations@beaconhealthoptions.com and they will walk you through this process.