



**REGIONAL FORUM**  
**TOPICS TO INCLUDE:**  
**Strategies of Screening for Substance Use Disorders,**  
**and**  
**Compliance Update and Quality from a National and Statewide Perspective**

**FREDERICK COUNTY**  
**Frederick County Workforce**  
**5340 Spectrum Drive, Suite A, Frederick, MD 21703**  
**Monday, October 19, 2015**

**AGENDA**

**12:00-12:25pm—Registration**

**12:25-12:30pm—Opening Remarks**

Karl Steinkraus, Director of Provider Relations, ValueOptions Maryland

**12:30-1:30pm—Compliance**

Guy Reese, LCSW-C, CFE, Compliance Manager, ValueOptions Maryland

**Topic: Compliance Update from a National and Statewide Perspective**

**Topic: Review of Important Provider Requirements**

- Staffing
- Documentation

**1:30-2:15pm--Quality**

Jarrell Pipkin, JD, LPC, Quality Director, ValueOptions Maryland

**Topic: Common Audit Findings and Ways to Avoid Them**

**Topic: Complaints, Grievances and Retrospective Reviews**

**Topic: Quality Improvement Projects—Update and Brainstorm**

**2:15-2:30pm—Break**

**2:30-3:30pm—Substance Use Disorders**

Enrique Olivares, MD, Director of Addiction Services, ValueOptions Maryland

**Topic: Strategies of Screening for Substance Use Disorders**

**Topic: Confronting the Crisis of Opioid Addiction**

**3:30-3:45pm—Open Discussion for Best Practices and Recommendations**

ValueOptions Maryland Staff

**3:45-4:00pm—Wrap-Up/Closing Comments/Evaluations**

ValueOptions Maryland Staff



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**WICOMICO COUNTY**  
**Chamber Of Commerce**  
**144 E. Main Street, Salisbury, MD 21803**  
**Thursday, October 22, 2015**

**AGENDA**

**12:00-12:25pm—Registration**

**12:25-12:30pm—Opening Remarks**

Karl Steinkraus, Director of Provider Relations, ValueOptions Maryland

**12:30-1:30pm—Compliance**

Guy Reese, LCSW-C, CFE, Compliance Manager, ValueOptions Maryland

**Topic: Compliance Update from a National and Statewide Perspective**

**Topic: Review of Important Provider Requirements**

- **Staffing**
- **Documentation**

**1:30-2:15pm--Quality**

Jarrell Pipkin, JD, LPC, Quality Director, ValueOptions Maryland

**Topic: Common Audit Findings and Ways to Avoid Them**

**Topic: Complaints, Grievances and Retrospective Reviews**

**Topic: Quality Improvement Projects—Update and Brainstorm**

**2:15-2:30pm—Break**

**2:30-3:30pm—Substance Use Disorders**

Enrique Olivares, MD, Director of Addiction Services, ValueOptions Maryland

**Topic: Strategies of Screening for Substance Use Disorders**

**Topic: Confronting the Crisis of Opioid Addiction**

**3:30-3:45pm—Open Discussion for Best Practices and Recommendations**

ValueOptions Maryland Staff

**3:45-4:00pm—Wrap-Up/Closing Comments/Evaluations**

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**CHARLES COUNTY**  
**College of Southern Maryland**  
**8730 Mitchell Rd, Bldg. BI, Rm 113**  
**Tuesday, October 27, 2015**

**AGENDA**

**12:00-12:25pm—Registration**

**12:25-12:30pm—Opening Remarks**

Karl Steinkraus, Director of Provider Relations, ValueOptions Maryland

**12:30-1:30pm—Compliance**

Guy Reese, LCSW-C, CFE, Compliance Manager, ValueOptions Maryland

**Topic: Compliance Update from a National and Statewide Perspective**

**Topic: Review of Important Provider Requirements**

- Staffing
- Documentation

**1:30-2:15pm--Quality**

Jarrell Pipkin, JD, LPC, Quality Director, ValueOptions Maryland

**Topic: Common Audit Findings and Ways to Avoid Them**

**Topic: Complaints, Grievances and Retrospective Reviews**

**Topic: Quality Improvement Projects—Update and Brainstorm**

**2:15-2:30pm—Break**

**2:30-3:30pm—Substance Use Disorders**

Enrique Olivares, MD, Director of Addiction Services, ValueOptions Maryland

**Topic: Strategies of Screening for Substance Use Disorders**

**Topic: Confronting the Crisis of Opioid Addiction**

**3:30-3:45pm—Open Discussion for Best Practices and Recommendations**

ValueOptions Maryland Staff

**3:45-4:00pm—Wrap-Up/Closing Comments/Evaluations**

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**HOWARD COUNTY**  
**Howard Community College, Gateway Campus**  
**Charles I. Ecker Business Training Center**  
**6751 Columbia Gateway Drive, 1<sup>st</sup> Flr, Rm 5, Columbia, MD 21046**  
**Friday, October 30, 2015**

**AGENDA**

**8:00-8:25am—Registration**

**8:25-8:30am—Opening Remarks**

Karl Steinkraus, Director of Provider Relations, ValueOptions Maryland

**8:30-9:30am—Compliance**

Guy Reese, LCSW-C, CFE, Compliance Manager, ValueOptions Maryland

**Topic: Compliance Update from a National and Statewide Perspective**

**Topic: Review of Important Provider Requirements**

- **Staffing**
- **Documentation**

**9:30-10:15am--Quality**

Jarrell Pipkin, JD, LPC, Quality Director, ValueOptions Maryland

**Topic: Common Audit Findings and Ways to Avoid Them**

**Topic: Complaints, Grievances and Retrospective Reviews**

**Topic: Quality Improvement Projects—Update and Brainstorm**

**10:15-10:30am—Break**

**10:30-11:30am—Substance Use Disorders**

Enrique Olivares, MD, Director of Addiction Services, ValueOptions Maryland

**Topic: Strategies of Screening for Substance Use Disorders**

**Topic: Confronting the Crisis of Opioid Addiction**

**11:30-11:45am—Open Discussion for Best Practices and Recommendations**

ValueOptions Maryland Staff

**11:45-12:00pm—Wrap-Up/Closing Comments/Evaluations**

ValueOptions Maryland Staff