



**PROVIDER ALERT**

**FALL TRAINING CALENDAR**

**OCTOBER 17, 2014**

Attached you will find the new Fall, 2014 ValueOptions Maryland training calendar. Please review this carefully. There are certain sets of webinars for certain sets of providers.

As of January 1, 2015, ValueOptions Maryland will also be administering the Substance Use benefits as the Administrative Service Organization (ASO) for the Maryland Medicaid program. We will be working closely with Medicaid and the Behavioral Health Administration (BHA).

There are three sets of webinar trainings listed on the attached schedule:

1. Webinars for current/new mental health providers that need to use the ValueOptions ProviderConnect system between now and December 31, 2014.
2. Webinars for new substance use providers that do not currently use the ValueOptions ProviderConnect system.
3. Webinars (mainly scheduled in December) for all current and new mental health as well as substance use providers. These webinars will allow us to demonstrate the changes that are currently being planned.

We want to introduce all new substance use providers to the ValueOptions ProviderConnect system. Those webinars, scheduled for next week, will give a very general overview of the current ProviderConnect system and is designed for those providers that have never seen the ProviderConnect system.

During the month of November, ValueOptions will be holding Regional Forums throughout the State to introduce Provider Relation staff and other Maryland Engagement personnel. At those Forums, we will again give a demonstration of our ProviderConnect system and give an update on progress as to the implementation of this new program.



## **PROVIDER ALERT**

In mid-December, we will be holding a series of webinars for all providers demonstrating all the changes to the ProviderConnect system. We will answer as many questions as we can as we progress through this implementation.

If you have a question, please feel free to send them to our Provider Relations email box at: [Marylandproviderrelations@valueoptions.com](mailto:Marylandproviderrelations@valueoptions.com) . We will be setting up a Frequently Asked Questions (FAQ) section on the ValueOptions Maryland website: <http://maryland.valueoptions.com/> . Please check back to this site regularly for updates on our progress.

We look forward to working with all the providers throughout the State as we continue work to enhance the lives of Maryland consumers.