



PROVIDER ALERT

INTELLIGENCECONNECT SYSTEM UPGRADE

October 30, 2014

IntelligenceConnect Upgrade Weekend of November 14th

There is an IntelligenceConnect platform upgrade scheduled over the weekend of November 14th. The upgrade will impact the underlying systems that support IntelligenceConnect with no changes made to the interface.

Friday, 11/14/14 at 11:00 P.M. - IntelligenceConnect system is unavailable.

- Recurring reports that may be scheduled will not run during this time, but will resume thereafter when the system is restored on Monday.

Sunday, 11/17/14 at 05:00 A.M. – IntelligenceConnect platform is available and fully functional for all users and processing.