



PROVIDER ALERT

PROVIDER COUNCIL MEETING

OCTOBER 7, 2014

The Behavioral Health Administration (BHA) holds a monthly provider meeting on the second Friday of every month to meet with providers and answer provider's questions. Daryl Plevy, Deputy Director of Operations, BHA, leads this meeting. The meeting is held here in the ValueOptions conference room (which holds about 20 people). The meeting time is: 10:00 AM to 11:30 AM. ValueOptions is located at 1099 Winterson Road, Linthicum, Md., 21090.

Providers are urged to just call into the meeting by calling 1-866-783-8972 pass code: 1130018.

ValueOptions Maryland has been contracted by Maryland Medicaid and the BHA to administer both mental health services as well as substance use services for the State's Medicaid population starting on January 1, 2015. There are many things going on between ValueOptions and Medicaid/BHA as we reconfigure our systems, learn the business rules and set up new processes to administer these new programs.

We do not have all the answers to everyone's questions at this time, but we will be putting together a communications plan in the very near future to share with you as to what you can expect. This meeting is the first joint step.

Please feel free to send questions for this meeting to us at: marylandproviderrelations@valueoptions.com. We will put these together and answer those we can. ValueOptions will be working on putting together a "FAQ" (frequently asked questions) document for this change and be posting it to our website (<http://maryland.valueoptions.com/>) also in the very near future. So please watch this site for new updates.

If you plan to attend this Provider Council meeting in person, please RSVP to Sharon Jones at Sharon.jones@valueoptions.com. She can be reached at 410-691-4055. Again our conference room only can accommodate 20 people, so please call in at: **1-866-783-8972 pass code: 1130018.**