



STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

Mental Hygiene Administration • Spring Grove Hospital Center • Dix Building
55 Wade Avenue • Catonsville, Maryland 21228

Martin O'Malley, Governor – Anthony G. Brown, Lt. Governor – Joshua M. Sharfstein, M.D., Secretary

Brian M. Hepburn, M.D., Executive Director

To: PMHS Providers, ValueOptions, CSA Directors

From: Daryl Plevy, Deputy Director, Mental Hygiene Administration

Date: July 24, 2012

Re: Network of Care

The Mental Hygiene Administration (MHA) and the Core Service Agencies (CSA) have invested in a Provider Directory called Network of Care. This site allows providers to enter basic information about their practice/clinic/facility and allows easy access for Medicaid consumers.

In our continuing efforts to give Maryland consumers healthcare information and access to care, we are requesting all providers to log-on to the Network of Care website (http://maryland.networkofcare.org/home_state2.cfm?productid=2&stateid=25), and complete/update the registration of their practice/clinic/facility by September 28, 2012. Once you have completed this process, please send an e-mail notification to marylandproviderrelations@valueoptions.com. Your CSA will verify the information, approve, and submit for posting to Network of Care.

For those providers that are new to the Network of Care system, there is a form attached to this Provider Alert called *Network of Care Provider Listing Form*. This form can be used by new providers to review their program and make sure they have all the information needed to complete the on-line Network of Care information set. This form will assist in the registration process. The steps for registration are listed below.

For those providers that are already registered on Network of Care, we ask that you review your information to make sure it is accurate and up to date. The second half of this Provider Alert explains how to review your listing and update your information.

To register a new program/agency:

1. Go to the above web site.
2. Choose the County in which your service is provided and click the "GO" button.

Network of Care - Windows Internet Explorer

http://maryland.networkofcare.org/home_state2.cfm?productid=2&stateid=25

File Edit View Favorites Tools Help

Convert Select

64° Falls Church, VA CNN Maps Avery Templates

StaffConnect | Home Network of Care

Text Only What Others Say About Network of Care Contact Us

Network of Care™ for: Mental / Behavioral Health

Mental/Behavioral Health

Healthy Communities

Healthy Communities

Service Members, Veterans & Their Families

Social Network of Care

This version of the Network of Care, recognized as a model program by the President's New Freedom Commission on Mental Health, provides vital information to help link consumers to support groups and personal advocacy resources in the community. The site also provides a repository of evidence-based practices – successful, creative ways for communities to respond to their behavioral-health needs.

[View State Map](#) [See Flier](#)

Select a County:

Allegany

Go

Home

CLICK HERE

Click on a county to view the Web site:

Allegany Washington Cecil

Start Network of Care - Win... Provider Alert--Network... 3:52 PM

3. Move your cursor to the top of the page and hover over "Services" then to "Add or Correct Info" and click on that.

The screenshot shows a web browser window displaying the website for the Allegany, Maryland Network of Care. The browser's address bar shows the URL <http://allegany.md.networkofcare.org/mh/>. The website's navigation menu includes "Home", "Services", "Library", "Legislate", "Links", "Insurance", "Support & Advocacy", and "My PHR". The "Services" dropdown menu is open, showing three options: "Find Services", "Add or Correct Info" (which is highlighted), and "How to Use the Database". A large red arrow points to the "Add or Correct Info" option with the text "CLICK HERE". The website's main content area features a banner for "Mental / Behavioral Health" and a "Find Local Resources" section with search filters for "Substance Abuse" and "Search". Below this is a "LEARNING CENTER" with icons for Depression, Alcohol & Drugs, PTSD, Grief / Grieving, Stress, and Recovery. The "Welcome" section provides information about the network of care, including the Allegany County Mental Health System's Office, the Garrett County Core Service Agency, and the Washington County Mental Health Authority. The footer of the browser window shows the taskbar with the Start button, several open applications, and the system clock showing 3:45 PM.

4. Then follow instructions to add a new agency/program.

The screenshot shows a web browser window displaying the 'Network of Care' website for Allegany, Garrett and Washington Counties, Maryland. The page is titled 'Mental / Behavioral Health' and features a navigation menu with options like Home, Services, Library, Legislate, Links, Insurance, Support & Advocacy, and My PHR. A sidebar on the left includes links for 'Emergency Services', 'Find Services', 'Add or Correct Info', and 'How to Use the Database'. The main content area is titled 'Add Or Correct Info' and contains the following text:

We want to be the most complete source of information about behavioral health.

To add a new agency to the Service Directory, [click here](#).

To update your agency's listing on the Service Directory, please enter your agency's name in the field below and click "Search." Or, find your agency's name in our alphabetical listings by clicking on the appropriate letters below.

Please type the specific agency or program name (or any part of the name) in the field below, then click "Submit." Or click on any letter below to view an alphabetized list.

Program/Agency Name:

A B C D E F G H I J K L M
N O P Q R S T U V W X Y Z

A red arrow points to the 'click here' link in the text 'To add a new agency to the Service Directory, click here.' The footer of the page includes 'Powered By Trilogy Integrated Resources' and 'Build Your Own Site | About Us | Feedback | Privacy Policy |'.

To review and update existing program/agency information:

1. Go to http://maryland.networkofcare.org/home_state2.cfm?productid=2&stateid=25.
2. Click on the interactive map or dropdown menu to select your region's Network of Care site.
3. Once on your local Network of Care site, click the "Services" icon at the top of the homepage.
4. Click the "Program/Agency Name" tab, and type in some, or all, of your agency's name.
5. On the Search Results page, click on your agency's name. (If your agency has more than one listing, please review all of the listings that apply to you.)
6. Now, read your listing. If you'd like to make any updates or additions, click the "Edit This Listing" button at upper right.
7. Make all desired revisions on the form, and then click the "Submit" button at the bottom of the page.

Once the information you submitted is verified, your agency's listing(s) will be updated on your Network of Care site. If you have any questions along the way, just click the "Feedback" link at the bottom of the page and let Network of Care know – they are happy to assist you!