



## PROVIDER ALERT

### REPORT ACCESS IN PROVIDERCONNECT

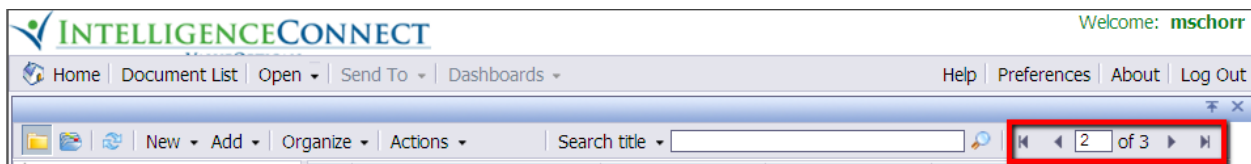
**AUGUST 11, 2011**

To register for the reporting functions within Provider Connect (“Reports” link on left pane), please contact the EDI Help Desk at (888) 247-9311 or [e-support.services@valueoptions.com](mailto:e-support.services@valueoptions.com) providing:

- Your Provider Connect user ID
- A brief description of the request

Please allow one business day for set up. Reach out to the EDI Help desk to troubleshoot any issues related to access, usability, data, etc. thereafter.

Once access has been granted, you will be able to run reports (pg. 1), view sample output (pg. 2), and access tip sheets (pg. 3). *See page controls below:*



Maryland report content includes:

- Pharmaceutical Utilization
- Authorizations
- Claims

Please note the following internet browsers are supported:

**Supported Browsers**

Browser OS	Browser	JVM
Apple Mac OS X	Firefox 3.5	Apple 1.5.0_xx Apple 1.6.0_xx
	Safari 4.0.3+	Apple 1.5.0_xx Apple 1.6.0_xx
	Safari 5	Apple 1.6.0_xx
Microsoft Windows	Firefox 3.5	Sun 1.5.0_xx Sun 1.6.0_xx
	Firefox 3.6	Sun 1.5.0_xx Sun 1.6.0_xx
	IE 6.0 SP3	Sun 1.5.0_xx Sun 1.6.0_02+
	IE 7.0	Sun 1.5.0_xx Sun 1.6.0_02+
	IE 8.0 (1)	Sun 1.6.0_xx

(1) Only Compatibility Mode supported.