



PROVIDER ALERT

MARYLAND PROVIDER RELATIONS STAFFING UPDATE

AUGUST 4, 2011

Recently, Kaleb Berhe left ValueOptions® to pursue other educational opportunities. I am pleased to announce the promotion of Shontae Harrell as the new Provider Relations Representative. Many of you have worked with Shontae in her former position as Administrative Assistant for the Provider Relations Department/Maryland Service Center. Shontae can be reached at: 410-691-4087

Below is a listing of our Maryland Service Center Provider Relations staff and their contact information:

Name	Title	Email	Phone Number
Karl Steinkraus	Director, Provider Relations	karl.steinkraus@valueoptions.com	(410) 691-4014
Donna Shipp	Provider Relations Trainer	donna.shipp@valueoptions.com	(410) 691-4016
Shontae Harrell	Provider Relations Representative	shontae.harrell@valueoptions.com	(410) 691-4087

Reminder: Ask a question: marylandproviderrelations@valueoptions.com