



PROVIDER ALERT

PURCHASE OF CARE (POC) WORKFLOW UPDATE

July 5, 2011

Effective 07/01/11: Purchase of Care (POC) hospitals will be required to obtain an administrative authorization on behalf of the physician group(s) that will be billing for professional fees associated with any POC inpatient admission.

These professional fee administrative authorizations will not require a medical necessity review. To secure an authorization for the professional fees associated with POC admissions, the facility has two options to choose from:

1. Faxing the following information to (877) 502-1044
 - a. Your contact information (name and phone # of person providing information)
 - b. Member's name
 - c. M# if available
 - d. Date of birth
 - e. Provider name and Provider # (it is recommended that the Provider Group # be used so that all attending providers are covered)
 - f. Dates of Service to be covered

2. Calling Clinical Customer Service (800) 888-1965 using the same information requested above.