



REGIONAL FORUM

Hagerstown Community College
Career Programs Building, Room 125
11400 Robinwood Drive Hagerstown, MD 21742

Thursday, June 23, 2011

AGENDA

8:00-8:25am - Registration

8:25-8:30am - Opening Remarks

Karl Steinkraus, Director, ValueOptions Provider Relations

8:30-9:00am - Access to Care

How to Navigate ValueOption's Website/MemberConnect and Achieve Solutions
Jacquelyn Pettis, Mgr. of Prevention, Education and Outreach, ValueOptions

9:00-10:00am - Recovery & Resiliency: A Real Life Stories

Denise Camp, Director, Prologue, Inc. (Wellness and Recovery Center)

10:00-10:15am - Break

10:15-11:45am - Supporting Well-being through Person-Centered Planning: Practical Application of Recovery Principles in Treatment Planning

Jennifer Fry/Debbie Anderson

11:45-12:15pm - Recovery and Resiliency from a Quality Perspective/Quality of Care Audits

Jarrell Pipkin, Director, Quality Management

12:15-12:30pm - Wrap-up/Closing Comments/Evaluations

ValueOptions Staff

To register for this forum contact Kaleb Berhe at 410-691-4015

***Providers, State Agencies, Consumers, Families, Advocates are welcome!**