



## **REGIONAL FORUM**

Anne Arundel Community College  
**Cade Building for Performing Arts**  
101 College Parkway Arnold, MD 21012-1895

**Tuesday, June 21, 2011**

### **AGENDA**

**8:00-8:25am - Registration**

**8:25-8:30am - Opening Remarks**

Karl Steinkraus, Director, ValueOptions Provider Relations

**8:30-9:00am - Access to Care**

How to Navigate ValueOption's Website/MemberConnect and Achieve Solutions  
Jacquelyn Pettis, Mgr. of Prevention, Education and Outreach, ValueOptions

**9:00-10:00am - Recovery & Resiliency: A Real Life Stories**

Laurie Galloway, Executive Director, On Our Own, Carroll County

**10:00-10:15am - Break**

**10:15-11:45am - Supporting Well-being through Person-Centered Planning: Practical Application of Recovery Principles in Treatment Planning**

Jennifer Fry/Debbie Anderson

**11:45-12:15pm - Recovery and Resiliency from a Quality Perspective/Quality of Care Audits**

Jarrell Pipkin, Director, Quality Management

**12:15-12:30pm - Wrap-up/Closing Comments/Evaluations**

ValueOptions Staff

**To register for this forum contact Donna Shipp at 410-691-4016**

**\*Providers, State Agencies, Consumers, Families, Advocates are welcome!**