



PROVIDER ALERT

AOL.COM Users

March 18, 2011

Providers that currently are using AOL.COM have not been receiving our Provider Alerts or they have been getting an email from us with an attachment they cannot open. The ValueOptions Information Technology Department has been researching this recent change for the past week or so and we are unable to determine why our standard PDF attachments are not going through. Please make sure you have an adobe read capability. If you do not have adobe reader, please go to this link and download it. It is a free application:

<http://get.adobe.com/reader/>

We continue to research the situation. In the mean time, if you have another email extension that your practice uses (gmail.com/yahoo.com), please send this information to Shontae Harrell at:

Shontae.harrell@valueoptions.com