



PROVIDER ALERT

Supported Employment Services Authorization Issue

March 17, 2011

As of March 1, 2011, there is an issue with authorizations for the Supported Employment Services, Pre-Placement, Extended Support Services, Clinical Coordination and On/off site PRP that are entered on the first (1st) day of each month. Authorizations entered on the first day of the month will only receive an eleven month authorization span. Authorizations entered any other day of the month, will receive the usual twelve month authorization span. This problem is due to the leap year which occurs in 2012.

Please DO NOT change this authorization span.

ValueOptions is working to remedy this issue before the authorization span shortages have a negative impact, which would be on February 1, 2012.

If you have any questions, please feel free to contact Donna Shipp, Training Manager, ValueOptions at 410-691-4016.