



PROVIDER ALERT

November 29, 2010

Consumer Explanation of Benefits (EOB)

It has come to our attention that several of the EOBs mailed to consumers on November 12, 2010 listed incorrect providers.

The problem has been identified, and replacement EOBs are scheduled for mailing to the affected consumers beginning the week of December 6, 2010. These EOBs will be clearly labeled "Corrected EOB" and the recipients will be instructed to discard the original EOB.

We regret an inconvenience consumers or providers may have experienced.