



STATE OF MARYLAND

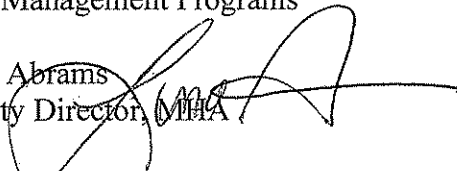
DHMH

Maryland Department of Health and Mental Hygiene
Mental Hygiene Administration
Spring Grove Hospital Center – Dix Building
55 Wade Avenue – Catonsville, Maryland 21228

Martin O'Malley, Governor – Anthony G. Brown, Lt. Governor – John M. Colmers, Secretary
Brian M. Hepburn, M.D., Executive Director

MEMORANDUM

TO: Case Management Programs

FROM: Lissa Abrams
Deputy Director, MHA 

RE: Transitional Case Management – COMAR 10.09.45

DATE: April 23, 2010

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The Mental Hygiene Administration (MHA) requested and received approval from the Centers for Medicare and Medicaid Services (CMS) for an additional case management service called transitional case management.

A transitional case management service is provided to consumers in Institutes for Mental Disease (IMD) (state and private hospitals) and inpatient psychiatric settings. The transitional service is intended for consumers who are currently hospitalized and are being referred to case management. This service is targeted for individuals who are currently in an extended inpatient stay or who have a history of multiple hospitalizations and who are not connected with some or many of the services necessary for maintaining community tenure (i.e. Primary Care, Housing, etc.).

Transitional case management services shall not be duplicative of the services the discharging hospital is required to provide. In conjunction with the discharging hospital, this service will be used to develop relationships between the individual referred to case management and the case manager and to begin linkages to community resources and treatment services.

Requesting Transitional Services:

This service is only provided by currently approved and designated mental health case management programs under COMAR 10.09.45. Transitional case management service requires pre-authorization. Currently, all authorization requests for transitional case management services must be made by calling ValueOptions® Maryland Clinical Customer Service (1-800-888-1865).

ValueOptions® Maryland is currently developing a ProviderConnect enhancement that will add a check box for Transitional, Low Intensity, or High Intensity Case Management Services. The enhancement will allow providers to request Transitional Services via ProviderConnect. The release date will be forthcoming and communicated to providers and Core Service Agencies (CSA) via a Provider Alert.

To request Transitional Services for Uninsured, PAC, Dually Eligible QMB, SLMB/Medicaid and Dually Eligible Medicaid /Uninsured Eligible Consumers, providers must follow the process described in the February 18, 2010 Provider Alert, which can be downloaded at:
http://maryland.valueoptions.com/provider/alerts/030410_VO_Alert.pdf.

A transitional case management service is paid as one unit of service and includes face-to-face and indirect contact with the service recipient by the community support specialist or by the community support specialist associate with the consumer, or, if the consumer is a minor, the minor's parent or guardian.

Billing and Reimbursement:

Reimbursement is \$158.16/unit of service and must be billed using code T1016-HW. Only one unit of service may be received for new case management referrals who are in psychiatric inpatient facilities. It is to be billed only when the consumer is discharged from the IMD or inpatient stay.

Other Information pertinent to Case Management:

- Authorization for an initial Case Management Assessment is not required. ProviderConnect will be programmed to reflect the change.
- For individuals who are uninsured in Shelter+Care are presumed eligible for case management. The diagnostic or medical necessity criteria (MNC) for case management does not have to apply. Therefore, the process for obtaining CSA and MHA approval is not required.
- For Medicaid recipients in Shelter+Care required diagnostic and MNC must be met.

If you have any questions please contact Ms. Penny Scrivens, MHA on 410-402 8482.

C: Maryland Core Service Agency Directors
MHA Management Committee
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