



PROVIDER ALERT
March 26, 2010

OMS Authorization Requests “Pending”

It has come to our attention that several providers’ OMS authorizations are pending for clinical review rather than auto-approving. The root cause appears to be the service code being entered in the “CPT or HCPC” field. Entry of an inappropriate OMS code will result in a pending OMS request and a delay in the response to the authorization request. The code entered must be a CPT code included in the OMS bundle, e.g. 90801, 90806.

Please share this information with all of the staff in your program who data enter OMS authorization requests.

Staging CONNECT Provide

PAGE 8 of 9

Requested Services Header

Requested Start Date: 03/25/2010
 Member Name: BARKER, BOB
 Provider Name: JOHNS HOPKINS,
 Vendor ID: D100483
 Save Request as Draft

Type of Request: CONCURRENT
 Member ID: M000004919
 Provider ID: 129664
 Provider Alternate ID: 588531100
 Authorized User:

Level of Service: OUTPATIENT/COMMUNITY BASED
 Type of Service: MENTAL HEALTH
 Level of Care: Outpatient
 Type of Care: OPMH OMS

All fields marked with an asterisk () are required.
 Note: Disable pop-up blocker functionality to view all appropriate links.*

Requested Services

*Place of Service	*CPT or HCPC Code	Modifier 1 (If Applicable)	*Visits/ Units
OFFICE	90806		150
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			
SELECT...			

Total Visits/Units: 150