



PROVIDER ALERT
February 22, 2010

Crisis Bed and Purchase of Care Authorization Requests

Reminder: When requesting authorization for a crisis bed or Purchase of Care admission, the provider should not request an uninsured eligibility span via ProviderConnect. The request will, in most cases, be denied because the consumer has not applied for Medicaid, which is not a requirement for these services.

Providers should call ValueOptions® Maryland to request the authorization, and the Care Manager will create the Uninsured Eligibility span.

Please contact Customer Service at 1-800-888-1965 if you have questions.