



PROVIDER ALERT
February 15, 2010

Explanation of Payment (EOP) Requirements

Medicaid is always the payor of last resort for services provided to consumers who have dual Medicare/Medicaid or Commercial Insurance/Medicaid coverage. However, Medicaid becomes the primary carrier if the service is not covered by Medicare or commercial insurance, or if benefits have been exhausted by Medicare or commercial insurance. (A paper EOP from Medicare or commercial insurance is required to show benefit exhaustion)

A document indicating if an EOP from a consumer's primary insurer is posted on the ValueOptions® Maryland Website, <http://maryland.valueoptions.com>, For Providers, Provider Information, Claims/Finance.

If you experienced incorrect claims denials, please do not resubmit the claims. The ValueOptions Claims Department will automatically re-adjudicate these claims.