



PROVIDER ALERT
January 18, 2010

Effective January 11, 2010, providers have the ability to create reports of submitted claims that allow providers to better apply payments and manage consumer accounts.

ValueOptions® Maryland is currently conducting training on accessing and running these reports. We strongly encourage you to attend one of the trainings, which last approximately one hour.

The training schedule can be accessed at:

http://maryland.valueoptions.com/provider/alerts/010410_Claims_Report_Enhancements_Webinar_Schedule.pdf

The Claims Reporting PowerPoint presentation is posted on our website, www.maryland.valueoptions.com, "For Providers", "Provider Training and Education". Additional webinar trainings will be scheduled in the near future.

When you have completed the training, you may request access to the reporting platform by emailing IntelligenceConnect@valueoptions.com. Please include your full name, email address and ProviderConnect logon information.

Please note: This email box may be used only to request access to the reporting platform. All other requests or inquiries should continue to be addressed to the EDI Helpdesk.