



PROVIDER ALERT
December 22, 2009

IMPORTANT REMINDER!

The agreement between ValueOptions® Maryland and ACS for the processing of claims for dates of service (DOS) prior to September 1, 2009 will terminate on December 31, 2009.

- Effective January 1, 2010, ValueOptions® Maryland will process all PMHS claims, including claims for Dates of Service prior to September 1, 2009.
- Today, December 21, 2009, is the last ACS payment date. Checks received from ACS must be cashed as soon as possible. The bank account used to issue these checks will be closed by MHA 180 days from 12/31/2009. After that date, all checks, not cashed, will be null and void.

TEMPORARY CLAIMS PAYMENT EDITS:

ValueOptions® Maryland is required to load provider information in our system, ProviderConnect, as it appears in the DHMH system, MMIS II. Several providers have experienced delays in claims payment because the information in MMIS II does not reflect the information reported to ValueOptions® Maryland by the providers.

To assist providers to receive timely payments during this transition, ValueOptions® Maryland received temporary permission to change the claim edits, allowing us to adjudicate claims against the NPI number and Provider Type only. Tax Identification Numbers and service location mismatches will not prevent claims payment if the NPI number and Provider Type are an exact match in the ValueOptions® Maryland and DHMH systems.

Please be advised that this process change is temporary.

MHA will direct providers, who have inaccurate information in MMIS II, when to contact DHMH Provider Enrollment to correct this information.