



**Beacon Health Options, Inc.
ABA Provider Council Meeting Minutes**

**Beacon Health Options
1099 Winterson Road, Suite 200
Linthicum, MD 21090
Thursday, June 28, 2018
11:00 am to 11:30 am**

In attendance: Heather Hooper, Samantha Hardesty, Amber Mendres Smith, Kimberly Lund, Karl Steinkraus, Gina Moon, Jessica Allen, Lisa Kugler, Teara Booker, Sara Daugherty, Josh Carlson, Erin Stern

Telephonically: Anne Schooley, Rick Murray, Monique McGovern, Fran Stouffer, Debbie Galloway, Stephanie Guijarro, Wendy Kanely, Charles Jay

Beacon Health Options Update

- Dr. Lisa Kugler at Beacon Health Options states there have been a lot of changes and growth with ABA services over the past year and she would like to thank the Providers for taking on ABA services.
- This is the first ever Provider Council for ABA and Beacon wants to make providers aware that these meetings will be done on a quarterly basis. If there are any questions or concerns you would like brought up in the next provider council please feel free to email them to ABAMarylandproviderrelations@beaconhealthoptions.com at least 2 days prior to the next meeting.
- Beacon would like to remind providers that you should keep onsite supervision ratios in mind as you are completing them. The ratio is currently 75%. 10% have to be supervised, when audited Beacon will look at the number of units received and if 10% of those were supervised. As always the more detail you have documented the better. Beacon encourages individualized plans. If there is a need for this ratio to change please send an addendum to Beacon showing the rationale.



- Beacon uses the claims information for utilization purposes so please try to submit on a steady basis. This information provides useful clinical information. Please submit all claims within timely filing which is 1 year from DOS for Beacon. If there are any issues or barriers with submitting claims please reach out to Josh at peter.carlson@beaconhealthoptions.com. Claims process on a weekly basis. Checks run on Tuesday and you should receive your check on Thursday or Friday.
- Please be advised that in ProviderConnect the BCBA's give concurrent feedback on things to consider over the next 6 months of treatment. Make sure you are checking this box for any recommendations, these recommendations will be member specific. The CDE (diagnostic evaluation) date can also be found in the same box as the concurrent feedback and will show when a CDE is set to expire. Medicaid requires the CDE to be updated every 3 years. Members need to have been seen in the last 6 months to fill in the CDE update checklist. More information will be coming out in the next few months. At this time, members do not receive an update when the CDE is about to expire, however Beacon and Medicaid are currently reviewing this process.
- Direct referrals are any referrals that are not received from Beacon. When a member calls to schedule with you please ask the member if they have submitted all required documentation to Beacon, including their ABA referral and diagnostic testing. Then have the family call Beacon if they have not submitted this documentation. The member will be referred back to you when all documentation has been submitted. This will eliminate short turnaround times to have services authorized.
- If you are not currently receiving Provider Alerts please email Josh Carlson at peter.carlson@beaconhealthoptions.com or you may sign up on our website at <http://maryland.beaconhealthoptions.com/autism/autism-home.html> by clicking the Sign up for Email Updates button.
- Providers have been very helpful in taking in members in Montgomery and PG County. There are a high number of members waiting in Baltimore City and Baltimore County, Beacon would like to bring this information to the attention of the providers. If you are looking to bring on additional staff and would like to do so in these high need areas please reach out to Josh at peter.carlson@beaconhealthoptions.com to discuss options on how this can be completed.



- Beacon did outreach to Pathfinders as well as Autism Speaks to make sure they were aware of the ABA benefit. Beacon wants to make sure the provider network can take on the members as the referrals are being received. Providers can request for information related to accessing the ABA benefit by contacting 1-800-888-1965.

Provider Questions

1. Can the Concurrent Feedback be emailed to Providers as well?

No, not at this time. Providers should be checking ProviderConnect for this information.

2. Is there a preferred remote supervision HIPAA compliant video service providers should be using?

There are no preferred video services at this time, it is the provider's choice however they must be HIPAA compliant.