



## PROVIDER ALERT

**SYSTEMS AVAILABILITY – 11/13/2019**

**NOVEMBER 13, 2019**

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Beacon Health Options ProviderConnect System will be unavailable on:  
Wednesday, November 13, 2019 from 09:00 PM (ET) until  
Wednesday, November 13, 2019 11:30 PM (ET) for scheduled system maintenance or updates.

Clinical services will be available for consumer crisis calls and urgent provider pre-certifications via the Beacon Health Options telephone number, [1-800-888-1965](tel:1-800-888-1965).

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Provider Alerts can be viewed online by clicking on the following link:  
[http://maryland.beaconhealthoptions.com/provider/prv\\_alerts.html](http://maryland.beaconhealthoptions.com/provider/prv_alerts.html).

Provider Alerts typically published to the website within 10 business days.

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