



PROVIDER ALERT

SYSTEMS AVAILABILITY – 10/5/2019

October 3, 2019

Beacon Health Options ProviderConnect System will be unavailable on:
Saturday, October 5, 2019 from 11:00 PM (ET) until Sunday, October 6, 2019 at 08:00
PM (ET) for scheduled enhancements.

Clinical services will be available for consumer crisis calls and urgent provider pre-
certifications via the Beacon Health Options telephone number, 1-800-888-1965.

Provider Alerts can be viewed online by clicking on the following link:
http://maryland.beaconhealthoptions.com/provider/prv_alerts.html.

Provider Alerts typically published to the website within 10 business days.

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